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Posted Date: 20 September 2024

doi: 10.20944/preprints202409.1543.v1

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Article

# PerFuSIT: Personalized Fuzzy Logic Strategies for Intelligent Tutoring of Programming

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Abstract: Recent advancements in Intelligent Tutoring Systems (ITS), driven by Artificial Intelligence (AI), have attracted substantial research interest, particularly in the domain of computer programming education. Given the diversity in learners' backgrounds, cognitive abilities, and learning paces, the development of personalized tutoring strategies to support effective attainment of learning objectives has become a critical challenge. This paper introduces PerFuSIT (Personalized Fuzzy Logic Strategies for Intelligent Tutoring of Programming), an innovative fuzzy logic-based module designed to select the most appropriate tutoring strategy from five available options, based on individual learner characteristics. The available strategies include revisiting previous content, progressing to the next topic, providing supplementary materials, assigning additional exercises, or advising the learner to take a break. PerFuSIT's decision-making process incorporates a range of learner-specific parameters, such as performance metrics, error types, indicators of carelessness, frequency of help requests, and the time required to complete tasks. Embedded within the traditional ITS framework, PerFuSIT introduces a sophisticated reasoning mechanism for dynamically determining the optimal instructional approach. Experimental evaluations demonstrate that PerFuSIT significantly enhances learner performance and improves the overall efficacy of interactions with the ITS. The findings highlight the potential of fuzzy logic to optimize adaptive tutoring strategies by customizing instruction to individual learners' strengths and weaknesses, thereby providing more effective and personalized educational support in programming instruction.

**Keywords:** fuzzy Logic; intelligent tutoring system; tutoring strategy; personalization; computer programming

#### 1. Introduction

In recent years, the fields of digital learning and educational technology have experienced significant advancements. Intelligent Tutoring Systems (ITS) and the integration of Artificial Intelligence (AI) have important contribution to these advancements. ITS offer adaptive and personalized learning experiences that address the unique educational needs and preferences of individual learners [1–4]. They incorporate AI techniques that model effectively the learner's characteristics and needs and make the system able to respond to them emulating the way of thinking and the reactions of a human tutor [5–9]. This has as a result, the enhancement of the learner's performance, engagement and overall educational outcomes.

Considering the importance and necessity of computer programming skills across various disciplines, substantial research has been conducted on advanced tutoring systems for teaching these skills [10–12]. Computer programming education benefits significantly from these advancements. This is due to the fact that learners of computer programming have, usually, diverse backgrounds, characteristics, needs and learning pace [13,14]. Also, computer programming is a rapidly evolving field, which requires frequent updates and personalized instruction. Numerous researchers have developed ITSs for computer programming education [15–22]. Despite these efforts, educational outcomes in programming courses need further enhancement [23–27].

doi:10.20944/preprints202409.1543.v

There are various challenges of an ITS for computer programming education. Particularly, they include modeling of complex and vague data, like students' knowledge and skill levels [28–30], a flexible error diagnosis mechanism that can identify a variety of error types (i.e syntax errors, logic errors) [31,32], sophisticated decision making processes and real-time data processing that allow the provision of targeted personalized feedback [33,34] and dynamic adjustments of the tutoring strategies and processes. An AI technique that is able to address these chalenges is fuzzy logic, a reasoning approach that effectively manages uncertainty by calculating with words and imitating the human way of thinking [35,36]. More specifically, fuzzy logic enables a more effective representation of students knowledge level using linguistic terms [37–39], can detect and interpret errors in a more flexible way [40,41], and can emulate a human tutor cognitive processes and reactions through fuzzy rules, providing nuanced feedback [42,43].

In the view of the above, this paper introduces PerFuSIT (Personalized Fuzzy Logic Strategies for Intelligent Tutoring of Programming), an innovative fuzzy logic-based module that is responsible for selecting the most appropriate tutoring strategy based on characteristics of learners within an intelligent system for teaching computer programming. PerFuSIT leverages fuzzy logic to model the inherent uncertainty and variability in learner performance and educational needs and adapt dynamically the tytoring strategies. More specifically, PerFuSIT is a Fuzzy Inference System that takes into account for each learner, her/his performance, types of errors, carelessness, frequency of help requests, and required time to solve exercises, and selects the most optimal tutoring strategy for her/him, consulting the tutoring model and applying a set of fuzzy rules. PerFuSIT is a module of a comprehensive web-based ITS that teaches computer programming (Figure 1). The presented system has been used by undergraduate students of the department of Informatics of the University of Piraeus in Greece. The evaluation results show that PerFuSIT enhances learners' performance and the efficacy of their interactions with the system. The findings indicate that PerFuSIT is a significant advancement in the development of intelligent tutoring systems for computer programming, with the potential to impact the broader landscape of personalized education. It showcases how fuzzy logic can be leveraged to develop more intelligent, adaptive, and effective learning systems.

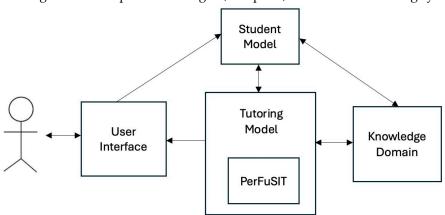


Figure 1. ITS that incororates PerFuSIT.

### 2. Literature Review

In literature review there are works that concern the development of ITS for computer programming, which leverage fuzzy logic to provide personalized and adaptive learning experiences, but they are limited. Particularly, in [44], the authors used a fuzzy logic-based mechanism to determine the students' skill level in a tutoring system for the programming language C. However, no personalized feedback and instructional processes are derived from each individual student. Also, Photoboard [45] is another ITS that uses fuzzy logic to identify the knowledge level of novice learners in computer programming. Furthermore, in [46], the authors developed NanoDoc, an adaptive serious game for teaching the programming concepts of sequence and iteration to elementary school students. NanoDoc incorporates fuzzy logic to describe student knowledge level and provides the appropriate working examples according to it until s/he obtain the required

knowldege level. Another serious game that incorporated fuzzy logic for offering adaptivity is FuzzEG [47]. FuzzEG describes the learner's knwoledge level through fuzzy sets and decides about the level of difficulty of the quizzes and the extension of the game scenario so as the learner can interact with more educational content using a set of fuzzy rules. Both serious games fuzzy logicbased adaptation aimed to modeling the students knowledge level and determining the difficulty of exercises. Also, in [48], the authors present a computer programming serious game, which uses a fuzzy logic-based mechanism that models the student' skills and decides about the difficulty of the game's mission. Thus, the game adapt its challenges to each individual learner skills to support her/him on learning computer programming, but it does not provide any other instructional adjustemnet. In [49], the authors developed COALA system that uses fuzzy logic to assess the program (code) that a student writes in a tutoring systems for computer programming. COALA uses fuzzy logic to represent a variety of parametes concerning the student program, like lines of code and complexity, and through fuzzy rules generates feedback including ways of correcting and improving the program quality. Similarly, to the aforementioned works, neither COALA provides a comprehensive adaptive instructional strategy. In addition, in [50], the authors present FuzKSD, a fuzzy logic-based mechanism, which is incorporated in a web-based ITS that teaches the programming language C. The operation of FuzKSD is based on fuzzy sets and fuzzy rules. Its aim is to identify dynamically the student's knowledge level and its changes and model the learning or forgetting process. In this way, the system decides for each learner if s/he needs to repeat the current domain chapter, if s/he has to be transitted to the next one, or s/he has to return to a previous one to revise it. The presented system provide adaptive instruction, however it is restricted to which chapter of the learning material each indiividual student has to read.

Regarding the above, we conclude that although fuzzy logic has been used for providing adaptive learning features in tutoring systems for computer programming, its use is limited. More specifically, fuzzy logic is usually used for modeling the student konwledge or skill level and determining the difficulty of the provided educational content and her/his transition or not to the next chapter of the knowledge domain. Despite these advancements, the application of fuzzy logic for providing more nuanced adaptive instructional actions, like giving access to supplemental educational material or asking to solve more exercises or advising to have a rest, to each individual learner needs further investigation. The presented mechanism aims to dynamically adapt instructional strategies based on continuous assessment of learner performance and learning profile leveraging through a fuzzy logic-based mechanism.

#### 3. PerFuSIT

PerFuSIT is an innovative fuzzy-based mechanism for providing personalized tutoring strategies in an intelligent tutoring system that teaches computer programming (Figure 2). In more details, PerFuSIT takes as input the student's degree of success in the knowledge domain, the percentage of syntax and logical errors s/he does, the frequency of mistakes that happen due to carelessness, the frequency of help requests and the time s/he needs to solve exercises. These data are provided by the student model. Also, PerFuSIT takes as input the weights of each criterion. The weights are stored in the pedagogical model and are defined by tutors and experts in computer programming. The input data are fuzzified and PerFuSIT applies weights and a set of fuzzy rules over them to decide about the most appropriate tutoring strategy among five available, ranging from reviewing a chapter or moving to a next one, to providing supplemental content and additional exercises.

Figure 2. The architecture of PerFuSIT.

### 3.1. Available Tytoring Strategies

The available tutoring strategies among of which PerFuSIT has to select the most appropriate for each individual learner are the following:

- A1: Review the chapter
- A2: Move to the next chapter
- A3: Access supplemental resources
- A4: Practice additional exercises
- A5: Take a break

The aim of PerFuSIT is to define how significant and educational effective is each one of the available tutoring strategies for each individual learner. This significance and effectiveness are described though the following five fuzzy sets (Table 1): 'Very Low' (VL), 'Low' (L), 'Average' (A), 'Much' (M), 'Very Much' (VM). These fuzzy sets and their intervals were determined based on the knowledge and experience of 8 computer programming teachers and 3 intelligent tutoring system developers. All participant teachers had 7 years at least experience in teaching computer programming and 3 of them had, also, involved in related to computer programming curriculum development. Furthermore, the 3 developers had 5 years at least experience in developing ITS.

**Table 1.** Fuzzy sets for tutoring strategies significance.

Fuzzy set	partition	Membership function
Very Low (VL)	(0, 0, 20)	$\mu_{VL(x)} = \begin{cases} 0, & x \ge 20\\ \frac{20 - x}{20}, & 0 \le x \le 20 \end{cases}$
Low (L)	(10, 30, 50)	$\mu_L(x) = \begin{cases} \frac{x - 10}{20}, & 10 \le x \le 30\\ 0, & x \le 10 \text{ or } x \ge 50\\ \frac{50 - x}{20}, & 30 \le x \le 50 \end{cases}$

### 3.2. Input Data and Weights

The input data concern learner performance and individualized learning parameters of the learner's profile. Particularly, the input data are:

- a) the learner's degree of success (it is calculated with a maximum value of 100),
- b) the learner's syntax errors (it is calculated as percentage of the overall errors),
- c) the learner's logical errors (it is calculated as percentage of the overall errors),
- d) the learner's errors due to carelessness (it is calculated as percentage of the overall errors),
- e) the frequency of help requests (it is calculated as percentage of the total available aids),
- f) the mean time the learner needs to solve exercises (it is calculated as percentage of the total available time for solving an exercise).

The crisp values of the above data are fuzzified to the following five fuzzy sets (Table 2): 'Very Low' (VL), 'Low' (L), 'Medium' (M), 'High' (H), 'Very High' (VH).

Table 2. Fuzzy sets for input variables.

Fuzzy set	partition	Membership function
Very Low (VL)	(0, 0, 20)	$\mu_{VL(x)} = \begin{cases} 0, & x \ge 20\\ \frac{20 - x}{20}, & 0 \le x \le 20 \end{cases}$
Low (L)	(10, 30, 50)	$\mu_L(x) = \begin{cases} \frac{x - 10}{20}, & 10 \le x \le 30\\ 0, & x \le 10 \text{ or } x \ge 50\\ \frac{50 - x}{20}, & 30 \le x \le 50 \end{cases}$
Medium (M)	(30, 50, 80)	$\mu_{M}(x) = \begin{cases} \frac{x - 30}{20}, & 30 \le x \le 50\\ 0, & x \le 30 \text{ or } x \ge 80\\ \frac{80 - x}{30}, & 50 \le x \le 80 \end{cases}$
High (H)	(50, 80, 90)	$\mu_H(x) = \begin{cases} \frac{x - 50}{30}, & 50 \le x \le 80\\ 0, & x \le 50 \text{ or } x \ge 90\\ \frac{90 - x}{10}, & 80 \le x \le 90 \end{cases}$

Weights are defined for each parameter and declare how much each parameter (i.e syntax errors) contributes to apply a tutoring action (i.e., provide supplemental content). A weight can take one of the following four values:

- Very low (VL): 0.1
- Low (L): 0.3
- Average (A): 0.5
- Much (M): 0.8
- Very Much (VM): 1

For example, a very low degree of success indicates that the learner has to review the current chapter very much, or a very high percentage of carelessness errors implies very much that the learner needs to take a break. Similarly, a medium percentage of syntax errors indicate an average possibility of providing additional exercises, while a high frequency of help requests implies that the learner needs supplemental resources. In tables 3, 4, 5, 6, 7, and 8 the defined weights of each parameter for each tutoring strategy are presented. Both the fuzzy sets for the input data, as well as the weights of them for each input parameter were defined by the 11 experts (8 computer programming teachers and 3 intelligent tutoring system developers), that were referred to the subsection 3.1.

**Table 3.** The weights of degree of success for each tutoring strategy.

degree	Very Low	Low	Medium	High	Very High
A1	VM	M	A	L	VL
A2	VL	VL	L	M	VM
A3	М	M	A	VL	VL
A4	L	L	A	VL	VL
A5	М	M	A	VL	VL

**Table 4.** The weights of syntax errors for each tutoring strategy.

syntax	Very Low	Low	Medium	High	Very High
A1	VL	VL	A	M	VM
A2	VM	M	A	VL	VL
A3	VL	VL	L	A	A
A4	VL	VL	A	M	M
A5	VL	VL	A	M	M

**Table 5.** The weights of logical errors for each tutoring strategy.

logical	Very Low	Low	Medium	High	Very High
A1	VL	VL	A	M	VM
A2	VM	M	A	VL	VL
A3	VL	L	A	M	VM
A4	VL	L	M	VM	VM
A5	VL	VL	A	M	M

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carelessness	Very Low	Low	Medium	High	Very High
A1	VL	VL	VL	L	L
A2	VL	VL	VL	VL	VL
A3	VL	VL	VL	VL	VL
A4	VL	VL	M	M	M
A5	VL	VL	M	VM	VM

**Table 7.** The weights of help requests for each tutoring strategy.

Help requests	Very Low	Low	Medium	High	Very High
A1	VL	VL	L	A	A
A2	M	M	A	L	VL
A3	VL	L	A	М	VM
A4	VL	L	A	M	VM
A5	VL	VL	L	M	M

Table 8. The weights of required time to solve exercises for each tutoring strategy.

Time	Very Low	Low	Medium	High	Very High
A1	VL	VL	L	A	A
A2	M	A	A	L	L
A3	VL	VL	A	M	VM
A4	VL	VL	A	M	VM
A5	VL	VL	L	A	M

### 3.3. The Fuzzy Rules

Below, the PerFuSIT's fuzzy rules are presented. For each input data there are 25 fuzzy sets (5 rules for each action). There are 150 fuzzy rules in total. They are of the following format: "If 'input\_parameter' is X then  $A_i$  is Y", where input\_parameter  $\in$  {degree of success, syntax errors, logical errors, carelessness errors, help requests, time to solve exercises},  $X \in \{VL, L, M, H, VH\}$ ,  $i \in [1,5]$  and  $Y \in \{VL, L, A, M, VM\}$ . Some examples of the set of fuzzy rules follow:

- If 'degree of success' is 'M' then A1 is 'A'.
- If 'degree of success' is 'H' then A3 is 'VL'.
- If 'syntax errors' is 'L' then A2 is 'M'.
- If 'logical errors' is 'VH' then A5 is 'M'.
- If 'carelessness errors' is 'VH' then A5 is 'VM'.
- If 'help requests' is 'M' then A1 is 'L'.
- If 'time to solve exercises' is 'M' then A3 is 'A'.

All the rules are presented in tables 9, 10, 11, 12, 13, and 14. Also, these rules, were defined based on the experience and knowledge of the 11 experts (8 computer programming teachers and 3 intelligent tutoring system developers), that were referred to the subsection 3.1.

**Table 9.** Fuzzy rules concerning the degree of success.

degree	of	Very Low	Low	Medium	High	Very High
success						

A1	VM	M	A	L	VL
A2	VL	VL	L	M	VM
A3	M	M	A	VL	VL
A4	L	L	A	VL	VL
A5	M	M	A	VL	VL

**Table 10.** Fuzzy rules concerning syntax errors.

Syntax errors	Very Low	Low	Medium	High	Very High
A1	VL	VL	A	M	VM
A2	VM	M	A	VL	VL
A3	VL	VL	L	A	A
A4	VL	VL	A	M	M
A5	VL	VL	A	M	M

 Table 11. Fuzzy rules concerning logical errors.

Logical errors	Very Low	Low	Medium	High	Very High
A1	VL	VL	A	M	VM
A2	VM	M	A	VL	VL
A3	VL	L	A	M	VM
A4	VL	L	M	VM	VM
A5	VL	VL	A	M	M

 $\label{thm:concerning} \textbf{Table 12.} \ \textbf{Fuzzy rules concerning carelessness errors.}$ 

Carelessness	Very Low	Low	Medium	High	Very High
errors					
A1	VL	VL	VL	L	L
A2	VL	VL	VL	VL	VL
A3	VL	VL	VL	VL	VL
A4	VL	VL	М	М	M
A5	VL	VL	М	VM	VM

**Table 13.** Fuzzy rules concerning help requests.

Help requests	Very Low	Low	Medium	High	Very High
A1	VL	VL	L	A	A
A2	M	M	A	L	VL
A3	VL	L	A	M	VM
A4	VL	L	A	M	VM
A5	VL	VL	L	M	M

**Table 14.** Fuzzy rules concerning required time to solve exercises.

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Time to solve	Very Low	Low	Medium	High	Very High
exercises					
A1	VL	VL	L	A	A
A2	M	A	A	L	L
A3	VL	VL	A	M	VM
A4	VL	VL	A	M	VM
A5	VL	VL	L	A	M

# 3.4. The Procedure of PerFuSIT Operation

Below the steps of the PerFuSIT's operation are presented.

- Step 1: Definitions of the criteria weights for each tutoring strategy
- Step 2: Get the values of the criteria from the log files of the system
- Step 3: Input data fuzzification
- Step 4: Application of the fuzzy rules
- Step 5: Output calculation for each rule
- Step 6: Weights application to the outputs
- Step 7: Results aggregation
- Step 8: Defuzzification of the aggregated result
- Step 9: Rank the results
- Step 10: Selection of the appropriate tutoring strategy

### 4. Use Case Scenarios

In this section example of use clearly illustrate the operation of PerFuSIT. Let's have five learners, whose performance and individuallized parameters of their learning profiles are presented in Table 15. The fuzzified input values for these five learners are presented in tables 16 and 17.

**Table 15.** Learning profiles of the students.

	degree	syntax	logical	carelessness	Help requests	time
Maria	62%	18%	60%	5%	32%	58%
John	75%	32%	15%	12%	60%	76%
Alex	86%	45%	23%	35%	12%	65%
Kate	58%	40%	20%	7%	80%	10%
Jason	65%	25%	62%	48%	35%	85%

**Table 16.** Fuzzified values of the learners' profiles data.

	degree	syntax	logical	carelessness	Help requests	time
Mari	(0, 0, 0.6, 0.4,	(0.1, 0.4, 0, 0	(0, 0, 0.67, 0.33,	(0.75, 0, 0, 0,	(0, 0.9, 0.1, 0,	(0, 0, 0.73,
a	0)	,0)	0)	0)	0)	0.27, 0)
John	(0, 0, 0.167,	(0, 0.9, 0.1, 0,	(0.25, 0.25, 0, 0,	(0.4, 0.1, 0, 0,	(0, 0, 0.67,	(0, 0, 0.13,
	0.83,0)	0)	0)	0)	0.33, 0)	0.87, 0)
Alox	(0, 0, 0, 0.4,	(0, 0.25, 0.75,	(0, 0.65, 0, 0, 0)	(0, 0.75, 0.25,	(0.4, 0.1, 0, 0,	(0, 0, 0.5, 0.5,
Alex	0.3)	0, 0)		0, 0)	0)	0)
Vata	(0, 0, 0.73,	(0, 0.5, 0.5, 0,	(0, 0.5, 0, 0, 0)	(0.65, 0, 0, 0,	(0, 0, 0, 1, 0)	(0.5, 0, 0, 0,
Kate	0.267, 0)	0)	(0, 0.3, 0, 0, 0)	0)	(0, 0, 0, 1, 0)	0)
Incon	(0, 0, 0.5, 0.5,	(0, 0.75, 0, 0,	(0, 0, 0.6, 0.4,	(0, 0.1, 0.9, 0,	(0, 0.75, 0.25,	(0, 0, 0, 0.5,
Jason	0)	0)	0)	0)	0, 0)	0.25)

**Table 17.** Input variables' fuzzy sets and their membership values for each learner.

	degree	syntax	logical	carelessnes	Help	time
Ma ria	'M' with  μм(x)=0.6 & 'H' with  μμ(x)=0.4	'VL' with  μνι(x)=0.1  &  'L' with  μι(x)=0.4	'M' with  μм(x)=0.67  &  'H' with  μμ(x)=0.33	'VL' with μνι(x)=0.75	requests 'L' with μL(x)=0.9 & 'M' with μM(x)=0.1	'M' with  μм(x)=0.73 &  'H' with  μμ(x)=0.27
Joh n	'M' with  μм(x)=0.167  &  'H' with  μμ(x)=0.83	'L' with  μι(x)=0.9  &  'M' with  μμ(x)=0.1	'VL' with  μνι(x)=0.25  &  'L' with  μι(x)=0.25	'VL' with  μνι(x)=0.4  &  'L' with  μι(x)=0.1	'M' with µм(x)=0.67 & 'H' with µн(x)=0.33	'M' with  μм(x)=0.13  &  'H' with  μμ(x)=0.87
Ale x	'H' with  μH(x)=0.4  &  'VH' with  μνH(x)=0.3	'L' with  μL(x)=0.25  &  'M' with  μμ(x)=0.75	'L' with μι(x)=0.65	'L' with  μL(x)=0.75  &  'M' with  μμ(x)=0.25	'VL' with  μνL(x)=0.4  &  'L' with  μL(x)=0.1	'M' with  μм(x)=0.5  &  'H' with  μμ(x)=0.5
Kat e	'M' with µм(x)=0.73 & 'H' with µн(x)=0.267	'L' with  μι(x)=0.5  &  'M' with  μμ(x)=0.5	'L' with μι(x)=0.5	'VL' with μм(x)=0.65	'H' with μ <sub>H</sub> (x)=1	'VL' with μνL(x)=0.5
Jaso n	'M' with  μм(x)=0.4  &  'H' with  μμ(x)=0.5	'L' with μι(x)=0.75	'M' with  μм(x)=0.6  &  'H' with  μμ(x)=0.4	'L' with  μL(x)=0.1  &  'M' with  μM(x)=0.9	'L' with  μL(x)=0.75  &  'M' with  μM(x)=0.25	'H' with  μ <sub>H</sub> (x)=0.5  &  'VH' with  μ <sub>VH</sub> (x)=0.25

Then, the fuzzy rules are applied. For example, for Maria the following fuzzy rules are triggered:

- If 'degree of success' is 'M' then A1 is 'A'. 1)
- 2) If 'degree of success' is 'M' then A2 is 'L'.
- 3) If 'degree of success' is 'M' then A3 is 'A'.
- 4) If 'degree of success' is 'M' then A4 is 'A'.
- 5) If 'degree of success' is 'M' then A5 is 'A'.
- 6) If 'degree of success' is 'H' then A1 is 'L'.
- If 'degree of success' is 'H' then A2 is 'M'. 7)
- If 'degree of success' is 'H' then A3 is 'VL'.
- If 'degree of success' is 'H' then A4 is 'VL'.
- 10) If 'degree of success' is 'H' then A5 is 'VL'.
- 11) If 'syntax errors' is 'VL' then A1 is 'VL'.
- 12) If 'syntax errors' is 'VL' then A2 is 'VM'.
- 13) If 'syntax errors' is 'VL' then A3 is 'VL'.
- 14) If 'syntax errors' is 'VL' then A4 is 'VL'.
- 15) If 'syntax errors' is 'VL' then A5 is 'VL'.

- 16) If 'syntax errors' is 'L' then A1 is 'VL'.
- 17) If 'syntax errors' is 'L' then A2 is 'M'.
- 18) If 'syntax errors' is 'L' then A3 is 'VL'.
- 19) If 'syntax errors' is 'L' then A4 is 'VL'.
- 20) If 'syntax errors' is 'L' then A5 is 'VL'.
- 21) If 'logical errors' is 'M' then A1 is 'A'.
- 22) If 'logical errors' is 'M' then A2 is 'A'.
- 23) If 'logical errors' is 'M' then A3 is 'A'.
- 24) If 'logical errors' is 'M' then A4 is 'M'.
- 25) If 'logical errors' is 'M' then A5 is 'A'.
- 26) If 'logical errors' is 'H' then A1 is 'M'.
- 27) If 'logical errors' is 'H' then A2 is 'VL'.
- 28) If 'logical errors' is 'H' then A3 is 'M'.
- 29) If 'logical errors' is 'H' then A4 is 'VM'.
- 30) If 'logical errors' is 'H' then A5 is 'M'.
- 31) If 'carelessness errors' is 'VL' then A1 is 'VL'.
- 32) If 'carelessness errors' is 'VL' then A2 is 'VL'.
- 33) If 'carelessness errors' is 'VL' then A3 is 'VL'.
- 34) If 'carelessness errors' is 'VL' then A4 is 'VL'.
- 35) If 'carelessness errors' is 'VL' then A5 is 'VL'.
- 36) If 'help requests' is 'L' then A1 is 'VL'.
- 37) If 'help requests' is 'L' then A2 is 'M'.
- 38) If 'help requests' is 'L' then A3 is 'L'.
- 39) If 'help requests' is 'L' then A4 is 'L'.
- 40) If 'help requests' is 'L' then A5 is 'VL'.
- 41) If 'help requests' is 'M' then A1 is 'L'.
- 42) If 'help requests' is 'M' then A2 is 'A'.
- 43) If 'help requests' is 'M' then A3 is 'A'.
- 44) If 'help requests' is 'M' then A4 is 'A'.
- 45) If 'help requests' is 'M' then A5 is 'A'.
- 46) If 'time to solve exercises' is 'M' then A1 is 'L'.
- 47) If 'time to solve exercises' is 'M' then A2 is 'A'.
- 48) If 'time to solve exercises' is 'M' then A3 is 'A'.
- 49) If 'time to solve exercises' is 'M' then A4 is 'A'.
- 50) If 'time to solve exercises' is 'M' then A5 is 'L'.
- 51) If 'time to solve exercises' is 'H' then A1 is 'A'.
- 52) If 'time to solve exercises' is 'H' then A2 is 'L'.
- 53) If 'time to solve exercises' is 'H' then A3 is 'M'.
- 54) If 'time to solve exercises' is 'H' then A4 is 'M'.
- 55) If 'time to solve exercises' is 'H' then A5 is 'A'.

Then, the outputs of the rules are adjusted according to the weights. For example, the weight of 'degree of success' for A1 is very high and for A3 is high. So, the membership value of the outputs of the rules 1 and 6 are multiplied by 1 and the membership value of the outputs of the rules 3 and 8 are multiplied by 0.8. On the other hand, the weight of 'logical errors' for A5 is average. So, the membership value of the outputs of the corresponding rules (25 and 30) are multiplied by 0.5. Furthermore, the weight of 'carelessness errors' for A1 is very low and for A4 is low. So, the membership value of the output of the rule 31 is multiplied by 0.1 and the membership value of the output of the rule 34 is multiplied by 0.3. The results of applying the fuzzy rules and the weights for the five learners are depicted in tables 18, 19, 20, 21, and 22. In Table 23, the final weighted outputs of the rules for all the learners are presented.

	Degre	ee	synta	x	logical	[	careles	sness	Help		time	
									reque	ests		
A1	A	with	VL	with	A	with			VL	with	L	with
	μΑ=0.	6	μvl=0	.08	μΑ=0.5	36	VL	with	μνι=0	).9	μL=0	.219
	L	with	VL	with	M	with	μνL=0.0	)75	L	with	Α	with
	μι=0.4	4	μι=0.3	32	μм=0.2	264			μι=0.	1	μΑ=0	.081
A2	L	with	VM	with	A	with			M	with	A	with
	μι=0.	6	μνм=0	0.08	μΑ=0.5	36	VL	with	μм=0	.9	μΑ=0	.219
	M	with	M	with	VL	with	μνL=0.0	)75	A	with	L	with
	μм=0.	.4	μм=0.	32	μvl=0.2	264			μa=0.	.1	μL=0	.081
A3	A	with	VL	with	A	with			L	with	A	with
	μΑ=0.	48	μvl=0	.03	μ <sub>Α</sub> =0.6	57	VL	with	μι=0.	9	μΑ=0	.219
	VL	with	VL	with	M	with	μνL=0.0	)75	A	with	M	with
	μvl=0	.32	μvl=0	.12	μм=0.3	33			μΑ=0.1		μм=0.081	
A4	A	with	VL	with	M	with			L	with	Α	with
	μΑ=0.	48	μvl=0	.03	μм=0.6	57	VL	with	μι=0.	45	μΑ=0	.584
	VL	with	VL	with	VM	with	μνL=0.2	225	Α	with	M	with
	μvl=0	.32	μvl=0	.12	μνм=0.	.33			μa=0.	.05	μм=0	.216
A5	A	with	VL	with	A	with			VL	with	L	with
	μΑ=0.	3	μvl=0	.05	μ <sub>Α</sub> =0.3	35	VL	with	μvl=0	0.45	μι=0	.584
	VL	with	VL	with	M	with	μvl=0.7	75	L	with	A	with
	μνL=0	.2	μvl=0	.2	μм=0.1	165			μι=0.	05	μ <sub>A</sub> =0	.216

Table 19. Fuzzy rules output for John.

	Ι	T			1	
	Degree	syntax	logical	carelessness	Help requests	time
A1	A with μ <sub>A</sub> =0.167	VL with	VL with μvL=0.2	VL with	L with µL=0.67	L with
		μνι=0.72		μνι=0.04		μι=0.039
	L with µL=0.83	A with μ <sub>A</sub> =0.08	VL with μvL=0.2	VL with	A with	A with
				μνι=0.01	μα=0.33	μα=0.261
A2	L with μ <sub>L</sub> =0.167	M with	VM with	VL with	A with	A with
		μм=0.72	μνм=0.2	μνι=0.04	μα=0.67	μα=0.039
	M with μ <sub>M</sub> =0.83	A with μ <sub>A</sub> =0.08	M with μм=0.2	VL with	L with µL=0.33	L with
				μνι=0.01		μι=0.261
A3	A with μ <sub>A</sub> =0.134	VL with	VL with μvι=0.25	VL with	A with	A with
		μvl=0.27		μνι=0.04	μα=0.67	μα=0.039
	VL with	L with µL=0.03	L with μι=0.25	VL with	M with	M with
	μνι=0.664			μνι=0.01	μм=0.33	μм=0.261
A4	A with μ <sub>A</sub> =0.134	VL with	VL with μvι=0.25	VL with	A with	A with
		μνι=0.27		μνι=0.12	μΑ=0.335	μα=0.104
	VL with	A with μ <sub>A</sub> =0.03	L with μι=0.25	VL with	M with	M with μ <sub>M</sub> =0.7
	μvl=0.664			μνι=0.03	μм=0.165	

12	

A5	A with μ <sub>A</sub> =0.084	VL with	VL with	VL with	L with	L with
		μνι=0.45	μνι=0.125	μνι=0.4	μι=0.335	μι=0.104
	VL with	A with μ <sub>A</sub> =0.05	L with μι=0.125	VL with	M with	A with μ <sub>A</sub> =0.7
	μνι=0.415			μνι=0.1	μм=0.165	

**Table 20.** Fuzzy rules output for Alex.

	Degree	syntax	logical	carelessness		Help requests	time	
A1	L with μι=0.4	VL with µvl=0.2		VL v	with	VL with μvL=0.4	L	with
			VL with	μvL=0.075			μι=0.15	
	VL with µvL=0.3	A with μ <sub>A</sub> =0.6	μνL=0.52	VL v	with	VL with μvL=0.1	A	with
				μvL=0.025			μα=0.15	
A2	M with μ <sub>M</sub> =0.4	M with μ <sub>M</sub> =0.2		VL v	with	M with μ <sub>M</sub> =0.4	A	with
			M with	μvl=0.075			μα=0.15	
	VM with	A with μ <sub>A</sub> =0.06	μмι=0.52	VL v	with	M with μм=0.1	L	with
	μνм=0.3			μvl=0.025			μι=0.15	
A3	VL with	VL with		VL v	with	VL with $\mu v L$ =0.4	A	with
	μνι=0.32	μνι=0.075	I with w-0.65	μvL=0.075	μνι=0.075		μα=0.15	
	VL with	L with μ <sub>L</sub> =0.225	L with μι=0.65	VL v	with	L with $\mu$ L=0.1	M	with
	μνι=0.24			μvL=0.025			μм=0.15	
A4	VL with	VL with		VL v	with	VL with $\mu vL$ =0.2	A with μ	A=0.4
	μνι=0.32	μνι=0.075	L with μι=0.65	μvL=0.225				
	VL with	A with μ <sub>A</sub> =0.225	L with µt=0.03	M with μ <sub>M</sub> =0.075		L with $\mu$ L=0.05	M	with
	μνι=0.24						μм=0.4	
A5	VL with µvL=0.2	VL with		VL with µvl=0	0.75	VL with $\mu$ vL=0.2	L with μ	L=0.4
		μνι=0.125	VL with					
	VL with	A with μ <sub>A</sub> =0.375	μνι=0.325	M with μм=0.2	25	VL with	A with μ	A=0.4
	μνι=0.15					$\mu v L = 0.05$		

**Table 21.** Fuzzy rules output for Kate.

	Degree	syntax	logical	carelessness	Help requests	time
A1	A with μ <sub>A</sub> =0.73	VL with µvL=0.4	VL with	VL with	A '11 0.0	VL with
	L with μι=0.267	A with μ <sub>A</sub> =0.4	μνι=0.4	μνι=0.065	A with μ <sub>A</sub> =0.8	μvl=0.15
A2	L with μ <sub>L</sub> =0.73	M with μ <sub>M</sub> =0.4	M: tl 0 4	VL with	I	M with
	M with μм=0.267	A with μ <sub>A</sub> =0.4	M with μ <sub>M</sub> =0.4	μνι=0.065	L with μι=0.8	μм=0.15
А3	A with μ <sub>A</sub> =0.584	VL with				
		μνι=0.15	I	VL with	Marriela0.0	VL with
	VL with	L with µL=0.15	L with μι=0.5	μνι=0.065	M with μ <sub>M</sub> =0.8	μνL=0.15
	μνι=0.214					
A4	A with μ <sub>A</sub> =0.584	VL with	I with OF	VL with	Marrith0 E	VL with
		μvl=0.15	L with μι=0.5	μνι=0.195	M with μ <sub>M</sub> =0.5	μνι=0.4

	VL with	A with μ <sub>A</sub> =0.15				
	μνι=0.214					
A5	A with μ <sub>A</sub> =0.365	VL with				
		μνι=0.25	VL with	VII and the common of E	Manith OF	VL with
	VL with	A with μ <sub>A</sub> =0.25	μvl=0.25	VL with µvL=0.65	M with μм=0.5	μνι=0.4
	μνι=0.133					

# Table 22. Fuzzy rules output for Jason.

	Degree	syntax	logical	carelessness	Help requests	time
A1	A with μ <sub>A</sub> =0.4		A with μ <sub>A</sub> =0.48	VL with	VL with µvL=0.6	A with μ <sub>A</sub> =0.15
		VI with06	Α with μα-0.46	μνι=0.01		
	L with μL=0.5	VL with μvL=0.6	M with	VL with	L with μι=0.2	A with μ <sub>A</sub> =0.075
			μм=0.32	μνι=0.09		
A2	L with μι=0.4		A with μ <sub>A</sub> =0.48	VL with	M with μм=0.6	L with μ <sub>L</sub> =0.15
		M with μ <sub>M</sub> =0.6	71 With µA-0.40	μνι=0.01		
	M with μм=0.5	W W W W W -0.0	VL with	VL with	A with μ <sub>A</sub> =0.2	L with μ <sub>L</sub> =0.075
			μνι=0.32	μνι=0.09		
A3	A with μ <sub>A</sub> =0.32		A with μ <sub>A</sub> =0.6	VL with	L with μι=0.6	M with μм=0.15
		VL with	A with µA=0.0	μνι=0.01		
	VL with	$\mu VL = 0.225$	M with µм=0.4	VL with	A with μ <sub>A</sub> =0.2	VM with
	μνL=0.4		With all 0.4	μνι=0.09		μνм=0.075
A4	A with μ <sub>A</sub> =0.32		M with µм=0.6	VL with	L with μι=0.375	M with μм=0.4
		VL with	Μ WIIII μΜ=0.0	μνι=0.03		
	VL with	$\mu VL = 0.225$	VM with	M with µм=0.27	A with μ <sub>A</sub> =0.125	VM with μνм=0.2
	μvl=0.4		μνм=0.4			
A5	A with μ <sub>A</sub> =0.2		A with μ <sub>A</sub> =0.3	VL with µvL=0.1	VL with	A with μ <sub>A</sub> =0.4
		VL with	71 WIIII µA=0.3		μνι=0.375	
	VL with	μvl=0.375	M with µм=0.2	M with µм=0.9	L with μι=0.125	M with μм=0.2
	μvl=0.25		with μm=0.2			

Table 23. The weighted outputs.

Tabi	e 25. The weighted	outputs.			
	A1	A2	A3	A4	A5
Maria	VL with	VL with	VL with	VL with	• VL with
	μvL=0.9	μνι=0.264	μνι=0.32	μvl=0.32	μνι=0.75
	• L with μL=0.4	• L with μL=0.6	• L with μ <sub>L</sub> =0.9	• L with μL=0.45	• L with
	• A with μ <sub>A</sub> =0.8	• A with μ <sub>A</sub> =0.536	• A with μ <sub>A</sub> =0.67	• A with μ <sub>A</sub> =0.584	μι=0.584
	M with	• M with μ <sub>M</sub> =0.9	• M with μ <sub>M</sub> =0.33	• M with μм=0.7	A with
	μм=0.264	VM with		VM with	μα=0.335
		μνм=0.08		μνм=0.33	M with
					μм=0.165
John	VL with	• VL with μvL=0.04	VL with	VL with	VL with
	μvL=0.72	• L with μL=0.33	μvl=0.664	μvl=0.664	μvl=0.45

	• L with μL=0.83	• A with μ <sub>A</sub> =0.67	• L with μ <sub>L</sub> =0.25	• L with μ <sub>L</sub> =0.25	• L with
	• A with μ <sub>A</sub> =0.33	• M with μ <sub>M</sub> =0.83	• A with μ <sub>A</sub> =0.67	• A with µ <sub>A</sub> =0.335	μι=0.335
	,	VM with	• M with μ <sub>M</sub> =0.33	• M with μ <sub>M</sub> =0.7	• A with μ <sub>A</sub> =0.7
		μνм=0.2	·	·	M with
					μм=0.165
Alex	VL with	• VL with μvL=0.3	• VL with μvL=0.4	VL with	VL with
	μvl=0.52	• L with μ <sub>L</sub> =0.15	• L with μ <sub>L</sub> =0.65	μνι=0.32	μνι=0.2
	• L with μL=0.4	• A with μ <sub>A</sub> =0.15	• A with μ <sub>A</sub> =0.15	• L with μ <sub>L</sub> =0.65	• L with μ <sub>L</sub> =0.4
	• A with μ <sub>A</sub> =0.6	• M with μ <sub>M</sub> =0.52	• M with μ <sub>M</sub> =0.15	• A with μ <sub>A</sub> =0.4	A with
		VM with		• M with μ <sub>M</sub> =0.4	μα=0.375
		μνм=0.3			• M with
					μм=0.25
Kate	VL with	VL with	VL with	• VL with μvL=0.4	VL with
	μvL=0.4	μνι=0.065	μνι=0.214	• L with μ <sub>L</sub> =0.5	μνι=0.65
	• L with μ <sub>L</sub> =0.267	• L with μ <sub>L</sub> =0.8	• L with μ <sub>L</sub> =0.5	• A with μ <sub>A</sub> =0.584	A with
	• A with μ <sub>A</sub> =0.8	• A with μ <sub>A</sub> =0.4	• A with μ <sub>A</sub> =0.584	• M with μм=0.5	μα=0.365
		• M with μ <sub>M</sub> =0.4	• M with μ <sub>M</sub> =0.8		• M with μ <sub>M</sub> =0.5
Jason	VL with	VL with	• VL with μvl=0.4	• VL with μνι=0.4	• VL with
	μvl=0.6	μνι=0.32	• L with μL=0.6	• L with μL=0.375	μνι=0.375
	• L with μL=0.5	• L with μ <sub>L</sub> =0.4	• A with μ <sub>A</sub> =0.6	• A with μ <sub>A</sub> =0.32	• L with
	• A with μ <sub>A</sub> =0.48	• A with μ <sub>A</sub> =0.48	• M with μ <sub>M</sub> =0.4	• M with μ <sub>M</sub> =0.6	μι=0.125
	M with	• M with μм=0.6	VM with	VM with	• A with μ <sub>A</sub> =0.4
	μм=0.32		μνм=0.075	μνм=0.4	• M with μ <sub>M</sub> =0.9

The aggregation of the rules' outputs is done using the centroid method. The crisp aggregated results are depicted in Table 24. According to them, Maria will be provided more practice exercises, John and Alex will be transited to the next chapter of the educational content, Kate will be provided with supplemental educational resources to read, and Jason will be advised to take a break.

**Table 24.** The final crisp aggregated outputs.

	A1	A2	A3	A4	A5
Maria	40.06	51.81	43.26	52.94	35.95
John	32.64	59.38	43.51	47.42	42.37
Alex	38.38	57.29	34.05	43.62	44.79
Kate	41.67	46.45	50.99	45.94	47.36
Jason	40.94	48.77	44.91	52.96	53.44

## 5. Evaluation

# 5.1. The Method

To evaluate the PerFuSIT's ability and effectiveness in helping learners to acquire knowledge and accomplish the learning goal, an experiment was conducted. Particularly, a group of undegraduate students of Informatics utilized the ITS, which incorporates PerFuSIT, for a duration of 5 weeks. Following this period, they took a test to assess the computer programming knowledge they had acquired. The test had a maximum possible score of 10, signifying an excellent level of knowledge. Furthremore, the mean number of learners' interactions with the ITS during the period

of 5 weeks was calculated gathering the appropriate data from the log files. One interaction is calculated each time a learner reads the content of a chapter and answers the corresponding test. Therefore, if a student reads 3 times a chapter and answers to the corresponding test until s/he passed it and be moved to the next chapter, the system will consider that s/he performed 3 interactions. Then, both the average performance of the learners of the above group as their mean number of interactions with the ITS were compared with the corresponding values of learners from the same undergraduate program in Informatics of another group, who used, during the same period, another version of the ITS, with the same educational content and structure, but without the PerFuSIT. It has to be emphasized that the version of the ITS, from which PerFuSIT is absent, adapts the educational content to each individual learner based only to her/his performance, as is the case with most intelligent and adaptive tutoring systems. For example, if a student's performance is 42%, then the system recommends her/him to revise the current chapter of the educational material. However, if her/his degree of success is 80%, the system transits the learner to the next chapter. T-tests [51] were used to ensure the accuracy and the statistical significance of the difference of the mean values of the aforementioned metrics.

#### 5.2. The Test-Bed

In the evaluation process, 114 undergraduate students of the department of Informatics of the University of Piraeus in Greece, participated. They were divided into two equal number groups: PerFuSIT\_group and No\_PerFuSIT\_group. The students of the first group utilized the ITS, which incorporates PerFuSIT, while the No\_PerFuSIT\_group utilized another version of the ITS, with the same educational content and structure, but without the PerFuSIT. The learners of both groups utilized the systems for a period of 5 weeks. During this period, they were attending lectures on computer programming. Before, the students used the ITSs, they attended a detailed demonstration of them. Additionally, comprehensive user manuals were provided. Furthermore, online help and support were available throughout the usage period. There was an equal distribution between the two groups, regarding the characteristics of the learners (Table 25).

**Table 25.** Participants' characteristics and their distribution.

	Gender				
	Male		Female		
PerFuSIT_group	3.	2	25	5	
No_PerFuSIT_group	3	5	22	2	
		A	ge		
	18-20	21-23	23	+	
PerFuSIT_group	37	13	7		
No_PerFuSIT_group	9 39 13 5			i	
	Background on computer programming			ng	
	none	low	medium	high	
PerFuSIT_group	24	28	5	0	
No_PerFuSIT_group	26	25	4	2	
		Experience in t	ising computers		
	none low medium			high	
PerFuSIT_group	0	0	4 53		
No_PerFuSIT_group	0 0		7	50	
	Experience in interacting with tutoring systems				

	none	low	medium	high
PerFuSIT_group	17	10	23	7
No_PerFuSIT_group	14	16	18	9

#### 5.3. The Results

The evaluation results show that the integration of PerFuSIT, enhances learners' performance and the efficacy of their interactions with the system. Particularly, the mean performance score was 8.51 for PerFuSIT\_group and 7.02 for No\_ PerFuSIT\_group (Table 26). Therefore, there is an increase of 14.9% in student performance. This increase is statistically significance, since the 'P(T<=t) two-tail' value of the t-test is less than 0.05.

In addition, the average number of interactions with ITS was reduced by 15.3% with the PerFuSIT integration. In more details, the mean number of interactions was 45.83 for PerFuSIT\_group and 54.11 for No\_PerFuSIT\_group (Table 27). The difference in the mean number of interactions between the two groups is significant, as indicated by the value of 'P(T<=t) two-tail', which is lower than 0.05. Consequently, PerFuSIT allows the learner to complete a knowledge domain chapter and reach the learning goal with fewer interactions. As a result, PerFuSIT allows learners to achieve better performance while requiring fewer interactions with the system.

**Table 26.** T-test results concerning the mean performance.

	No_PerFuSIT_group	PerFuSIT_group
Mean	7.01754386	8.50877193
Variance	1.946115288	1.468671679
Observations	57	57
Pooled Variance	1.707393484	
Hypothesized Mean Difference	0	
df	112	
t Stat	-6.092558252	
P(T<=t) one-tail	8.03134E-09	
t Critical one-tail	1.658572629	
P(T<=t) two-tail	1.60627E-08	
t Critical two-tail	1.981371815	

Table 27. T-test results concerning the mean number of interactions.

No_PerFuSIT_group	PerFuSIT_group
54.1052632	45.8245614
253.845865	184.9686717
57	57
219.407268	
0	
112	
2.98444835	
0.00174425	
1.65857263	
0.00348849	
	54.1052632 253.845865 57 219.407268 0 112 2.98444835 0.00174425 1.65857263

t Critical two-tail 1.98137181

#### 6. Discussion

The development and implementation of PerFuSIT is a significant advancement in the field of adaptive learning technologies, particularly for tutoring systems for computer programming. The ability of PerFuSIT to adjust dynamically the tutoring strategies based on a variety of data of the learning profile of a student indicates the contribution to the development of more intelligent, adaptive, and effective learning systems. Unlike other intelligent tutoring systems that use fuzzy logic primarily to model student knowledge or skill levels and determine the difficulty of educational content or whether a learner should progress to the next chapter, PerFuSIT's fuzzy inference mechanism enables real-time adjustments to more nuanced tutoring strategies, such as providing access to additional educational materials, assigning more exercises, or suggesting a break. This approach offers more targeted and responsive feedback to better support the instruction process and help learners to reach the learning objectives.

The experimental results, which indicate improvements in both learner performance and interaction efficacy, provide strong evidence of the benefits of PerFuSIT. Particularly, PerFuSIT contributes to the performance improvement and, also, allows the learner to complete a knowledge domain chapter and reach the learning goal with fewer interactions. Therefore, it allows learners to perform better while interacting lower times with the system. These findings underscore the significant contribution of PerFuSIT to the effective learning in the computer programming education. Furthrmore, they highlight the potential of fuzzy logic to improve adaptive learning technologies, offering more supportive and effective personalized tutoring strategies in computer programming instruction.

#### 7. Conclusion

In this paper, an innovative fuzzy-based mechanism, called PerFuSIT, for providing personalized tutoring strategies within an intelligent tutoring system for computer programming is presented. PerFuSIT takes into account several data of the students' learning profiles and by leveraging fuzzy logic adapts dynamically adapt the tutoring strategy that are appropriate for each individual student. In such a way, it provides a more nuanced and responsive feedback to the diverse needs of learners, supporting the instructional process of computer programming.

The experimental results confirm that PerFuSIT contributes to improved learner performance and more efficient interactions within the tutoring system. These findings highlight the value of incorporating fuzzy logic into adaptive learning technologies, particularly in environments where learners have diverse needs and learning paces. They indicate that PerFuSIT constitute a major advancement in the development of intelligent tutoring systems for computer programming. This can, also, influence the wider field of personalized education. Furthermore, the presented mechanism can be leveraged to develop more intelligent, adaptive, and effective learning systems.

In the future, emotional and motivational indicators have to be taken into consideration in the learners' needs to provide a more advanced personalized tutoring process. Furthermore, we intend to incorporate PerFuSIT into ITS of other domain knowledge that computer programming.

**Author Contributions:** "Conceptualization, K..C. and M.V.; methodology, K.C.; software, K.C.; validation, K.C. and M.V.; writing—original draft preparation, K. C.; visualization, K.C.; supervision, M.V.; project administration, K.C. and M.V. All authors have read and agreed to the published version of the manuscript.".

Funding: This research received no external funding.

Data Availability Statement: "Not applicable".

Conflicts of Interest: The authors declare no conflict of interest.

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