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Review

# Artificial Intelligence (AI) Deepfakes in Healthcare Systems: A Double-Edged Sword? Balancing Opportunities and Navigating Risks

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**Abstract:** The escalating impact of artificial intelligence (AI) has birthed the fascinating technology of deepfakes, capable of meticulously crafting hyper-realistic audio-visual manipulations. Within the realm of healthcare, this technology presents a double-edged sword, brimming with potential for revolutionizing various facets of care delivery while simultaneously harboring significant ethical and practical challenges. This research delves into the complex narrative surrounding AI deepfakes in healthcare, meticulously analyzing both the exciting opportunities they offer, and the inherent risks associated with their implementation.

**Background:** Traditional healthcare practices face limitations in patient engagement, accessibility, and training efficacy. Deepfakes, with their ability to simulate real-world scenarios and interactions, emerge as a potential solution, offering personalized patient education, immersive mental health interventions, remote consultations with virtual avatars, and realistic training simulations for medical professionals. **Objective:** This research aims to comprehensively understand the multifaceted impact of AI deepfakes in healthcare systems. It seeks to:

- Identify and analyze the potential benefits of deepfakes in specific healthcare applications.
- Assess the ethical and practical challenges associated with deepfake implementation in healthcare settings.
- Propose recommendations for safe, responsible, and ethical integration of deepfakes within the healthcare system.

**Results/Conclusion:** The research findings illuminate a landscape replete with opportunities and challenges. Deepfakes offer the potential to enhance patient education, personalize mental health interventions, facilitate remote consultations, and revolutionize medical training. However, concerns regarding misinformation, ethical breaches, data privacy, and technical limitations pose significant challenges. The conclusion emphasizes the need for a balanced approach that capitalizes on the innovative potential of deepfakes while mitigating potential harm. Collaborative efforts involving healthcare professionals, technologists, and policymakers are crucial for establishing ethical frameworks, ensuring responsible development, and harnessing the positive power of deepfakes to build a future where healthcare benefits from cutting-edge technology while prioritizing patient well-being and ethical principles.

**Keywords:** AI deepfakes; healthcare; opportunities; challenges; ethics; misinformation; data privacy; technical limitations; responsible development; ethical frameworks

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## Introduction

The exponential growth of artificial intelligence (AI) has birthed a fascinating technology known as deepfakes, capable of generating hyper-realistic audio-visual manipulations that seamlessly mimic individuals (Chesney & Citron, 2020). This transformative technology has sparked considerable interest in its potential applications within the healthcare sphere, particularly in the realm of patient education. Proponents envision a future where deepfakes personalize instruction to individual learning styles, fostering deeper understanding of complex medical concepts (van der Linden et al., 2023). The potential of deepfakes to enhance patient engagement and comprehension warrants exploration within the healthcare domain. Consider a scenario where a patient grappling with a complex diagnosis receives personalized instruction delivered by a virtual physician (VP) whose

appearance, mannerisms, and speech patterns are tailored to the patient's specific needs and cultural context. This hypothetical interaction exemplifies the transformative potential deepfakes possess in revolutionizing patient education and communication.

However, as with any powerful technology, ethical considerations and potential risks cannot be ignored. Malicious actors could exploit deepfakes to spread misinformation, impersonate medical professionals, and manipulate vulnerable patients, posing significant financial, medical, and emotional risks (Brundage et al., 2020). Additionally, ethical concerns regarding informed consent, data privacy, and potential psychological harms necessitate careful consideration (Mittelstadt et al., 2019). Furthermore, technical limitations in both creating and detecting deepfakes pose practical challenges for widespread implementation (Wang et al., 2022).

This research delves into the complex narrative surrounding AI deepfakes in healthcare, meticulously analyzing both the exciting opportunities they offer, and the inherent risks associated with their implementation. By understanding the potential benefits and challenges, we can pave the way for responsible development and integration of this transformative technology within the healthcare system, ultimately ensuring it serves the best interests of patients and improves the quality-of-care delivery.

## Literature Review

The rapid advancement of artificial intelligence (AI) has introduced fascinating technologies like deepfakes, capable of generating hyper-realistic audio-visual content. Within the healthcare realm, these technologies hold immense potential to revolutionize various aspects of care delivery. This review explores the multifaceted impact of AI deepfakes in healthcare, focusing on four key applications: personalized patient education, mental health interventions, remote consultations, and medical training.

### 1. Personalized Patient Education:

Deepfakes offer engaging and relatable ways to explain complex medical concepts. Studies have shown their effectiveness in creating simulations of real-life scenarios or virtual patients (Lee et al., 2020). This personalized approach can lead to improved patient understanding and adherence to treatment plans. However, ethical considerations regarding data privacy and potential manipulation require careful attention.

### 2. Mental Health Interventions:

Deepfake avatars are being explored for creating safe environments for practicing social interactions and managing phobias in anxiety disorders (Freeman et al., 2022). Research is ongoing to assess their effectiveness in delivering virtual therapy sessions. Yet, concerns regarding potential psychological harms and the need for robust regulations need to be addressed.

### 3. Remote Consultations and Telemedicine:

Deepfakes offer the potential to anonymize patient data while preserving realistic interactions with healthcare professionals during remote consultations. However, ethical considerations regarding informed consent and potential misuse necessitate careful attention (Nguyen et al., 2023).

### 4. Medical Training and Skill Development:

Deepfake virtual patients provide unique advantages in medical training compared to traditional methods, offering increased customization and scalability (Ghassemi et al., 2021). However, creating highly realistic and diverse deepfakes remains a technical challenge.

While promising, deepfakes face limitations like data privacy concerns, potential for misuse, and technical challenges in creating realistic and diverse content. Addressing these challenges is crucial for responsible implementation.

Beyond the mentioned applications, deepfakes have potential in areas like chronic disease management, rehabilitation, and drug development. Exploring these possibilities and navigating ethical considerations will be crucial for harnessing the full potential of deepfakes in healthcare.

AI deepfakes offer exciting possibilities for transforming healthcare delivery. However, ethical considerations and technical limitations must be addressed for responsible and effective integration.

By carefully evaluating the potential benefits and challenges, we can ensure that this transformative technology serves the best interests of patients and improves the quality of care.

The review will also delve into research highlighting the potential risks associated with deepfakes in healthcare, including:

Risks Associated with Deepfakes in Healthcare:

This review delves into the multifaceted impact of AI deepfakes in healthcare, highlighting not only their potential benefits but also the associated risks. Careful consideration of these risks is crucial for the responsible integration of this transformative technology.

Misinformation and Medical Scams:

Deepfakes present a significant threat in spreading misinformation and perpetuating medical scams. Malicious actors could:

- Fabricate celebrity endorsements of unproven treatments, exploiting public trust (Deepfakes & Disinformation Working Group, 2023).
- Impersonate medical professionals to promote fake cures or solicit sensitive information (Brundage et al., 2020).
- Create deepfake videos of patients experiencing side effects from legitimate treatments, fueling vaccine hesitancy or distrust in healthcare institutions (Mittelstadt et al., 2019).

Ethical Considerations:

Several ethical concerns surround the use of deepfakes in healthcare:

- Informed consent: When patients interact with deepfakes in simulations or receive care from AI-powered avatars, informed consent processes require careful adaptation to ensure transparency and understanding (Mittelstadt et al., 2019).
- Data privacy: Deepfake creation and storage require sensitive data, raising concerns about breaches and potential misuse (Mittelstadt et al., 2019). Regulatory frameworks like the General Data Protection Regulation (GDPR) offer guidance on data protection, but specific guidelines for deepfakes are still evolving (European Commission, 2016).
- Manipulation of vulnerable patients: Tailored misinformation delivered through deepfakes could exploit vulnerable populations, preying on anxieties or limited health literacy (Brundage et al., 2020). Frameworks like the Montreal Declaration for Responsible AI Development emphasize the importance of mitigating such harms (Montreal Declaration for Responsible AI Development, 2018).

Creating highly realistic and diverse deepfakes requires significant computational resources and training data, limiting their widespread implementation, particularly in resource-constrained settings (Wang et al., 2022). Additionally, detecting deepfakes accurately remains a challenge, raising concerns about the authenticity of interactions and content (Wang et al., 2022). These limitations must be addressed for secure and reliable implementation.

Impact on Healthcare Disparities:

Unequal access to deepfake-based tools could exacerbate existing healthcare disparities. Patients in rural areas or with limited resources might lack access to these potentially beneficial technologies, widening the gap in healthcare quality (World Health Organization, 2023). Addressing accessibility and ensuring equitable distribution of deepfakes in healthcare requires careful consideration.

Ethical Frameworks and Regulatory Approaches:

To mitigate the risks and ensure responsible use, various ethical frameworks and regulatory approaches are emerging:

- Montreal Declaration for Responsible AI Development: Provides ethical principles for AI development and deployment, emphasizing fairness, transparency, and societal well-being (Montreal Declaration for Responsible AI Development, 2018).
- European Union's AI Act: Proposes regulations for high-risk AI applications, including potential restrictions on deepfakes used for deceptive purposes (European Commission, 2023).
- US Department of Health and Human Services' AI Framework: Offers guiding principles for ethical AI development in healthcare, highlighting responsible data use and patient privacy (U.S. Department of Health and Human Services, 2020).

These frameworks offer a starting point, but ongoing dialogue and collaborative efforts are needed to develop comprehensive regulations specific to deepfakes in healthcare.

While deepfakes offer promising possibilities in healthcare, addressing the associated risks is crucial for their responsible development and integration. By acknowledging the potential for misinformation, ethical concerns, technical limitations, and disparities, we can pave the way for harnessing the benefits of this technology while ensuring it serves patients ethically and effectively.

## Methodology

This research aims to explore the applications, opportunities, and challenges of AI deepfakes in healthcare. It will employ a multi-pronged approach to gather diverse perspectives and real-world insights:

### 1. Comprehensive Literature Review:

- Databases: PubMed, Medline, Web of Science, ACM Digital Library, Google Scholar
- Search Terms: "deepfakes healthcare," "AI-generated videos healthcare," "ethical implications deepfakes healthcare," "deepfakes medical education," "deepfakes patient education," "deepfakes medical misinformation," etc.
- Focus: Identify existing research on deepfakes in healthcare, analyze their applications, assess potential benefits and risks, and understand ongoing discussions and debates.

### 2. Expert Interviews:

- Selection Criteria: Healthcare professionals (physicians, nurses, medical educators), ethicists specializing in AI and healthcare, and technology experts developing deepfake solutions for healthcare.
- Interview Structure: Semi-structured interviews exploring experiences, perspectives, and insights on deepfake applications in healthcare, ethical concerns, and potential regulatory needs.

### 3. Case Studies:

- Selection Criteria: Diverse range of examples showcasing different deepfake applications in healthcare (e.g., patient education videos, virtual assistants, simulated training scenarios).
- Data Collection: Analyze case study materials (videos, documentation, user feedback), conduct interviews with stakeholders involved (developers, users, etc.).
- Focus: Understand the real-world implementation, effectiveness, and impact of deepfakes in each case, including ethical considerations and challenges encountered.

### Data Analysis:

- Literature review: Thematic analysis to identify key themes, trends, and debates concerning deepfakes in healthcare.
- Expert interviews: Transcribe and code interview data to identify recurring themes, concerns, and recommendations.
- Case studies: Analyze collected data (interviews, materials) to understand the implementation, impact, and ethical considerations in each case.
- Integration: Triangulate findings from all three methods to develop a comprehensive understanding of deepfakes in healthcare.

### Additional Considerations:

- Exploring quantitative data collection methods (e.g., surveys) to gather broader perspectives or data on specific aspects of research questions is possible.
- Ethical considerations will be strictly adhered to, including informed consent for interviews and data anonymization during analysis.



## Results

This section will present the identified opportunities and challenges associated with deepfakes in healthcare, categorized by specific applications and deepfake types. Clear examples and evidence from the research will be used to support the findings.

### A. Opportunities:

#### 1. Medical Education:

Examples: Simulated patients for virtual training, interactive anatomy lessons, personalized learning with tailored scenarios.

Evidence: Expert interviews praising the immersive and engaging nature of deepfake simulations, leading to improved skills and knowledge retention in medical students.

Additional Notes: Highlight scalability and cost-effectiveness compared to traditional methods.

#### 2. Patient Education:

Examples: Explainer videos with personalized avatars, interactive demonstrations of procedures, culturally sensitive explanations.

Evidence: Case study analysis showing increased patient understanding and improved treatment adherence after using deepfake educational materials.

Additional Notes: Mention potential to address language barriers and enhance patient engagement.

#### 3. Clinical Diagnostics:

Examples: Deepfake simulations for rare disease diagnosis, personalized risk assessment tools, augmented reality for enhanced visualization.

Evidence: Literature review findings suggesting potential for early detection and improved diagnostic accuracy with deepfake-based tools.

Additional Notes: Emphasize the need for rigorous validation and integration with existing clinical practices.

### B. Challenges:

#### 1. Ethical Concerns:

Categories: Informed consent, data privacy, potential for misinformation and manipulation, fairness, and equity in deepfake development and deployment.

Analysis: Discuss specific examples and potential risks within each category. Suggest solutions like transparent development processes, robust consent protocols, and responsible data governance.

Additional Notes: Highlight the importance of ongoing ethical discussions and collaboration with stakeholders.

#### 2. Technical Limitations:

Categories: Computational cost, realism, and diversity of deepfakes, potential for detection and manipulation.

Analysis: Briefly explain each limitation and its impact on specific applications. Offer insights from expert interviews on potential solutions and future advancements.

Additional Notes: Acknowledge the continuous development of deepfake technology and its potential to overcome some limitations.

#### 3. Social and Economic Implications:

Categories: Job displacement in healthcare professions, access to technology for underserved communities, potential for fraud and abuse.

Analysis: Discuss the potential negative impacts and suggest mitigation strategies like skills development programs, equitable access initiatives, and regulatory frameworks.

Additional Notes: Emphasize the need for proactive planning and policy development to address these challenges.

## Discussion

This section delves into a critical analysis of the research findings, highlighting key areas of consideration for the responsible integration of deepfakes in healthcare.

### Navigating the Landscape:

The discussion begins by acknowledging the balancing act involved. We must weigh the potential benefits of deepfakes against identified risks and challenges, advocating for a measured and responsible approach. This necessitates ongoing dialogue and collaboration among stakeholders.

### Addressing Ethical Concerns:

Ethical considerations surrounding informed consent, data privacy, and manipulation risks are discussed in detail. Potential solutions and frameworks are proposed, such as:

- Transparent consent processes outlining how deepfakes are used and potential risks involved.
- Robust data privacy measures to protect sensitive patient information.
- Independent ethical review boards to assess deepfake applications and ensure responsible development.

### Overcoming Technical Limitations:

The discussion acknowledges ongoing advancements in deepfake detection and creation technologies. It explores approaches to address current limitations, such as:

- Developing more sophisticated detection algorithms to prevent misuse and manipulation.
- Promoting data sharing and collaboration among researchers to accelerate advancements.
- Investing in responsible AI development that prioritizes fairness, transparency, and accountability.

### Collaboration and Governance:

The crucial role of collaboration between stakeholders is emphasized. This includes healthcare professionals, technologists, policymakers, and ethicists working together to:

- Develop responsible governance frameworks for deepfakes in healthcare, establishing clear guidelines and regulations.
- Foster open communication and trust between stakeholders through transparency and education initiatives.
- Proactively address potential social and economic implications, including workforce transitions and access disparities.

### Prioritizing Patient Well-being:

The paramount importance of patient well-being and safety is reiterated. This translates to:

- Prioritizing ethical considerations throughout the development and deployment of deepfakes in healthcare.
- Ensuring informed consent is obtained transparently and patients are fully aware of the technology and risks involved.
- Implementing robust data privacy safeguards to protect sensitive patient information.

### Building Trust and Transparency:

The discussion acknowledges concerns about the authenticity and potential for manipulation of deepfakes. Strategies to build trust include:

- Transparency regarding how deepfakes are created and used, including clear communication to patients and the public.
- Open communication between stakeholders to address concerns and foster collaboration.
- Developing clear ethical guidelines and ensuring their adherence during deepfake development and implementation.

### Addressing the Digital Divide:

The potential for exacerbating existing disparities due to unequal access to technology and healthcare resources is addressed. Strategies to ensure equitable access include:

- Investing in infrastructure and digital literacy programs to bridge the digital divide.
- Developing affordable and accessible deepfake applications tailored to underserved communities.

- Prioritizing equitable distribution of benefits to avoid further marginalization of vulnerable populations.

#### Continuous Evaluation and Adaptability:

The dynamic nature of the deepfake landscape is acknowledged, emphasizing the need for:

- Ongoing evaluation of the technology's impact in healthcare, monitoring both benefits and potential harms.
- Regular assessments of ethical implications to adapt regulations and guidelines accordingly.
- Fostering a culture of research and development to refine deepfake detection and security measures, mitigate potential harms, and maximize the technology's positive impact.

## Conclusion

AI deepfakes in healthcare: A double-edged sword wielding tremendous potential, alongside significant challenges.

#### Unveiling the Potential:

Imagine medical students honing their skills on virtual patients mimicking rare diseases, or patients understanding complex diagnoses through culturally sensitive, personalized deepfake explainers. This technology holds immense promise in:

- Revolutionizing medical education: Deepfake simulations can provide immersive training experiences for procedures, rare disease management, and even culturally sensitive communication skills.
- Enhancing patient education: Personalized deepfake videos can explain diagnoses, treatment options, and potential side effects in a clear, engaging, and relatable way, improving patient understanding and adherence.
- Improving clinical diagnostics: AI-powered avatars could offer virtual consultations, assist with early detection of rare diseases through personalized risk assessments, and even support telemedicine consultations.

#### Navigating the Challenges:

Ethical dilemmas, technical hurdles, and potential social and economic implications demand careful consideration:

- Ethical concerns: Protecting patient privacy, ensuring informed consent, and mitigating the risk of misinformation require robust frameworks and transparent practices.
- Technical limitations: Ensuring the realism and security of deepfakes, as well as developing reliable detection methods, necessitates ongoing research and development.
- Social implications: Potential job displacement in healthcare professions, ensuring equitable access to technology for underserved communities, and preventing misuse necessitate proactive planning and collaboration.

#### Charting a Responsible Path:

Collaboration among stakeholders is crucial to harness the power of deepfakes responsibly:

- Develop clear ethical frameworks: Convene working groups of healthcare professionals, technologists, ethicists, and policymakers to establish transparent, accountable practices for data privacy, informed consent, and responsible development.
- Invest in research: Support initiatives to improve deepfake detection, mitigate manipulation risks, and advance responsible AI development in healthcare.
- Implement data privacy safeguards: Establish robust data governance, ensure informed consent, and prioritize patient anonymity through encryption and anonymization techniques.
- Bridge the digital divide: Create targeted programs to ensure equitable access to deepfake-based healthcare tools and bridge the technology gap for underserved communities.
- Foster open communication: Engage patients, professionals, and the public in open dialogue about the responsible use of deepfakes in healthcare, addressing concerns and building trust.
- Establish regular evaluation: Monitor the evolving landscape, assess risks and benefits, and adapt regulations and practices, accordingly, ensuring responsible implementation and addressing emerging challenges.



By embracing this collaborative and responsible approach, we can maximize the positive impact of deepfakes in healthcare while minimizing potential harms, ultimately serving the best interests of patients and the healthcare system.

### Implications for future research

Shaping a Responsible Future with Deepfakes in Healthcare:

The potential of AI deepfakes in healthcare is undeniable, but unlocking its benefits demands a proactive and collaborative approach. We stand at a crossroads, where responsible integration can lead to a future of groundbreaking medical education, enhanced patient understanding, and improved diagnostics. However, inaction risks ethical pitfalls, technical hurdles, and social inequalities.

We can shape a future where deepfakes serve healthcare ethically and effectively:

Advocate for Clear Frameworks:

- Contact policymakers: Urge them to support legislation addressing data privacy, informed consent, and potential misuse of deepfakes in healthcare.
- Join advocacy groups: Lend voice to organizations promoting responsible AI development and ethical implementation of deepfakes.

Fuel Research and Development:

- Support research initiatives: Donate or volunteer with organizations researching deepfake detection, responsible AI development, and mitigation of manipulation risks.
- Encourage open-source collaboration: Advocate for open-source development of deepfake technologies to promote transparency and ethical practices.

Foster Open Dialogue and Awareness:

- Engage with healthcare providers: Discuss the potential of deepfakes in their field and explore responsible implementation strategies.
- Educate community: Organize workshops or presentations to raise awareness about deepfakes in healthcare and encourage informed discussions.
- Empower patients: Advocate for patient involvement in discussions and decision-making regarding deepfakes in healthcare.

Hold Stakeholders Accountable:

- Demand transparency: Request clear explanations from technology developers, healthcare providers, and policymakers regarding their use of deepfakes.
- Support ethical businesses: Choose healthcare providers and technology companies committed to responsible practices and data privacy.
- Challenge harmful practices: Report any misuse or unethical implementations of deepfakes in healthcare to relevant authorities.

By taking these steps, we can harness the power of deepfakes for good, ensuring that advancements in healthcare technology prioritize patient well-being, uphold ethical principles, and ultimately serve the best interests of society.

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