COVID-19 anxiety – A longitudinal survey study of psychological and situational risks among

Finnish workers

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Abstract

Background: COVID-19 crisis has changed the conditions of many throughout the globe. One negative consequence of the on-going pandemic is anxiety brought by uncertainty and the COVID-19 disease. Increased anxiety is a potential risk factor for wellbeing at work. This study investigated psychological, situational, and socio-demographic predictors of COVID-19 anxiety using longitudinal data. Methods: Nationally representative sample of Finnish workers (N = 1308) was collected before and during the COVID-19 crisis. Eighty percent of the participants responded to the follow-up study (N=1044). COVID-19 anxiety was measured with a modified Spielberger State–Trait Anxiety Inventory. Psychological and situational predictors included perceived loneliness, psychological distress, technostress, personality, social support received from work community, and remote working. Also, number of socio-demographic factors were investigated. Results: Perceived loneliness, psychological distress, technostress, and neuroticism were identified as robust psychological predictors of COVID-19 anxiety. Increase in psychological distress and technostress during the COVID-19 crisis predicted higher COVID-19 anxiety. Recent change in work field and decreased social support from work community predicted COVID-19 anxiety. Women and young people experienced higher anxiety. Conclusion: Different factors explain workers' COVID-19 anxiety. Increased anxiety can disrupt wellbeing at work, emphasizing organizations' role in maintaining an inclusive and caring work culture and providing technical and psychological support to workers during crisis.

Keywords: COVID-19, mental health, anxiety, work, stress, personality, loneliness

Introduction

In the end of 2019, a new coronavirus SARS-CoV-2 began to emerge in Wuhan, China [1]. By March 2020, the novel coronavirus causing COVID-19 disease had caused a public health emergency and a global pandemic [2]. In response to the pandemic, numerous nations implemented stay-at-home orders and placed restrictions on events, services, and social gatherings to slow the spread of the disease [3,4]. The new guidelines with reinforced social distancing changed people's daily routines and circumstances abruptly, which might have been challenging and psychologically demanding to many individuals. Having potential concerns about one's own and loved ones' health, being isolated and confined to one's home, losing personal freedoms, and having no certainty in future plans are some added stressors brought by the pandemic [5]. These recent and concurrent changes may have also influenced people's level of anxiety.

Under stressful or acute fear situations, anxiety is a normal response. This type of anxiety is described as a state that has a positive and motivating influence on adaptive behavior and coping [6]. A person may experience anxiety, for instance, before speaking publicly or taking a test. Once the situation has passed, state anxiety dissipates. However, anxiety can have a different degree of severity and involves a continuity concern [6]. As the current coronavirus pandemic continues, attention should be paid to the risk factors of COVID-19 anxiety. Emerging research has identified several factors influencing levels of COVID-19 related anxiety among members of the general public and older adults [7–11], but little research has been done so far on COVID-19 anxiety and the related risk factors among working populations. This longitudinal research aims to fill this gap by investigating COVID-19 anxiety among Finnish workers.

Psychological factors explaining COVID-19 anxiety

The COVID-19 pandemic has caused concerns about its influence on people's mental health, creating a surge of research investigating potential factors explaining COVID-19 related distress and anxiety.

Fernández and colleagues [12] found that female gender, young age, high neuroticism, and fear related to COVID-19 were associated with higher emotional suffering during quarantine, while higher income and being married protected adults from emotional distress [12]. A similar study had analogous results, finding that females, younger individuals, loneliness related to the coronavirus situation, and having pre-existing chronic illness were related to higher levels of psychological distress amidst the pandemic [13]. The negative outcomes of loneliness on mental health during the pandemic were also observed in a sample of older adults, where perceived loneliness predicted COVID-19 related anxiety [7]. Furthermore, a longitudinal study on Chinese population found that trait loneliness had an impact on COVID-19 related anxiety [14].

The role of personality traits has been investigated in connection with coping with the pandemic and adherence to restrictions and social distancing guidelines [e.g., 15–17], but fewer studies have examined the relationship between personality and COVID-19 anxiety. One study by López-Núñez et al. (2021) found that individuals low in neuroticism but high in conscientiousness, extraversion, and agreeableness had better mental health in terms of anxiety, depression, and life satisfaction during the COVID-19 outbreak in Spain [18]. Similarly, Nikčević and colleagues (2020) found neuroticism, as well as openness to experience to be associated with higher levels of COVID-19 anxiety among the general population in the United States. Agreeableness, extraversion, and conscientiousness had an opposite effect [19]. In a study conducted among young adults in India, higher neuroticism was connected to higher levels of death anxiety in the wake of the 2020 pandemic, however, this relationship was fully mediated by perceived stress [20].

These abovementioned findings support past literature indicating that individuals high in neuroticism respond more negatively to uncertainty [21]. The findings are further in line with studies on psychological flexibility and uncertainty tolerance, both of which have been linked to lower wellbeing and higher levels of anxiety during the COVID-19 pandemic [22–25]. One study found that lower emotional stability, including neuroticism, was associated with increased feelings of worry and stress during the pandemic [26]. In addition, intolerance of uncertainty was associated with higher levels of generalized anxiety and depression during the "lockdown" phase of the pandemic in the U.K. [27]. This finding was partially moderated by the tendency to choose maladaptive coping strategies [27].

Emerging evidence shows that different psychological, as well as personality and demographic factors influence how individuals respond to the coronavirus pandemic. Consequently, it is imperative to extend our knowledge of the influence of the coronavirus crisis on working populations. Employees are an exceptional group of individuals to study, as they are simultaneously dealing with issues relating to work and the changes brought by the pandemic.

Wellbeing at work

Mental wellbeing at work has gained a lot of attention in the media and research in recent years [28,29]. The COVID-19 pandemic has evidently put pressure on organizations to maintain sense of community among workers and support wellbeing of employees during remote work and unstable work situations. According to Eurofound (2020), during the COVID-19 crisis, 12% of EU workers have felt isolated and 25% have felt emotionally drained by their work [30]. However, mental health of Finnish workers has not dramatically changed due to COVID-19 [31]. In fact, mental wellbeing of EU workers improved overall during the April–July 2020 timeframe, Finland being among the five highest scoring countries on the WHO-5 mental wellbeing index [30]. However, many workers have experienced increased stress and lower wellbeing due to the impact of the coronavirus pandemic; especially workers in the medical field have reported increased distress and levels of anxiety due to higher workloads and increased demands of the work [32,33].

During the coronavirus crisis, working age people in Finland have been mostly concerned about infecting others or close ones getting infected. In addition, they have worries about becoming sick with COVID-19, and whether the health care system is able to sustain the increased number of patients [31]. These concerns are very natural and can steer workers' concentration away from their immediate work, hinder work performance, and create emotional burden [34,35]. The concerns of workers also go beyond the immediate health-related worries of the global pandemic. Another major cause of concern is the rapid and dramatic change in working methods. Particularly knowledge workers have increasingly worked remotely from home or locations other than traditional workplaces [30]. Consequently, many organizations have taken into use new digital tools and platforms [36,37]. The fast digital leap has supported completing work and maintaining connection to workplace and clients [38, 35], but working through digital devices and having constant remote connectivity to a workplace can be increasingly exhausting experiences [36].

Maintaining social relations and feelings of belongingness are fundamental elements for wellbeing [39] and can prevent the negative effects of experiencing loneliness at work [40, 41]. Thus, social support from work community has been an important resource for workers during the COVID-19 crisis. The role of social support has been studied in the workplace context during the pandemic to some extent [42]. For instance, perceived low support from a supervisor has been found to predict a range of negative mental consequences, including anxiety and depression among university faculty and staff [43]. Based on the Eurofound report (2020), 49% of Finnish workers reported receiving help and support from their managers and 60% from their colleagues during the crisis [30].

Technology has clearly assisted with receiving and maintaining these vital resources for work and wellbeing. However, not all workers are familiar and at ease with using technology, which can lead to technostress [44,45]. A recent study found that remote workers put in more work hours as they feel forced to work longer, and with higher workload, they experience more techno-stressors, such as invasion of technology into their home [46]. Back-to-back online meetings and virtual communication can be draining, and multitasking is common during online meetings as concentration can be difficult to sustain. This can lead to virtual meeting fatigue and lower workers' wellbeing [35,47]. Moreover, higher use of digital devices and spending increasing amounts of time online might lead to one-sided online interaction. As a result, individuals may become engaged in identity driven social media bubbles. Social media identity bubbles refer to online activity which is characterized by social identification, homophily, and information bias [48]. Involvement in such social media identity bubbles reduces the likelihood of seeing ideologically diverse information and is associated with higher psychological distress, exhaustion, and technostress [49].

Current study

This longitudinal study set to investigate what psychological, situational, and socio-demographic factors predict COVID-19 anxiety among Finnish workers. According to previous research, individuals have increased levels of anxiety due to the coronavirus pandemic, but more research is needed to understand the underlying risk factors as well as recognize potential protective factors of COVID-19 anxiety among workers. Experiencing anxiety related to the COVID-19 crisis might have a negative impact on workers' overall wellbeing, but also disrupt their productivity and focus on work tasks. Consequently, the impact of COVID-19 anxiety among working populations could be felt on a larger societal level in terms of lost working hours and inefficiency [50].

Our study is theoretically grounded on research on wellbeing at work. Analyzing COVID-19 anxiety could help to understand psychological coping and protective factors under exceptional circumstances. This can have an impact on general theories of wellbeing at work. Research has thus far identified psychological factors such as fear and trait anxiety, as well as situational factors such as living alone and having a pre-existing chronic illness to predict COVID-19 anxiety among older adults, medical workers, and the general public [7–11]. In addition, women and younger individuals have been found to experience COVID-19 related stress more likely [12,13]. Therefore, we posed the following research question:

 How are psychological, situational, and socio-demographic predictors associated with COVID-19 anxiety among workers? Given that the COVID-19 pandemic began in March 2020 and is still ongoing, we are interested in investigating changes in different psychological states and situational factors among workers, and their possible influence on COVID-19 anxiety. Thus, we formulated the second research question:

2) Do changes in psychological and situational factors explain COVID-19 anxiety?

Method

Participants

Participants of the study took part in the longitudinal *Social Media at Work in Finland* survey, which was designed as a representative survey of Finnish workers. In total, 1308 participants responded to the survey collected before the COVID-19 crisis between September 16 and October 15, 2019. Out of these participants, 79.82% (n = 1044) responded to the follow-up survey conducted between September 15 and October 22, 2020. The follow-up survey coincided with the 2nd wave of the COVID-19 epidemic in Finland. In the first survey, the participants were 45.21% female, and between ages 18 and 66 (Mean [M] = 45.02; Standard deviation [SD] = 11.41). We detected no bias due to nonresponse and the sample does not include any major biases when compared with the official census figures of workers in Finland [49,51].

Procedure

No ethical concerns were identified in the survey study design, as declared in December 2018 by the Academic Ethics Committee of [ANONYMIZED for peer review] region, Finland. The survey was designed by the research group and administered in Finnish. Participants were recruited via data-provider company Norstat. Participation in the survey was voluntary and the goals of the research were explained to respondents.

Measures

COVID-19 anxiety. We measured COVID-19 anxiety with the six-item short-form of the state scale of the Spielberger State–Trait Anxiety Inventory [STAI-6; 52]. The measure was adapted to the current COVID-19 situation by asking the respondents what kind of reactions the coronavirus crisis evokes in them (see Appendix A). They were then asked to evaluate how well the six statements describe their state in the past seven days. See Table 1 for descriptive statistics of all measures. Internal consistency omega coefficients are also reported.

Psychological. Independent variables measuring psychological factors include perceived loneliness, psychological distress, technostress, work exhaustion, and personality. Loneliness was measured with the three-item loneliness scale adapted from the standard Revised UCLA Loneliness scale [53]. For psychological distress, we used the 12-item General Health Questionnaire [GHQ-12; 54]. Social media technostress measure was adapted from Ragu-Nathan and colleagues' technostress measure using six items on techno-overload and techno-invasion [55]. Work exhaustion was measured using 5-item subscale of the 16-item Maslach and colleagues' Burnout Inventory General Survey [MBI-GS; 56]. And finally, the personality traits openness, conscientiousness, extroversion, agreeableness, and neuroticism were measured with the 15-item short measurement of the big five inventory [BFI-S; 57].

Situational. As situational independent variables, we used measures of social media information bubble, social support from work community, remote work status, and living alone. A two-item information bias subscale was utilized from the Identity Bubble Reinforcement Scale [IBR-S, 48]. Social support received from work community was measured with four questions included in the subscales of the Copenhagen Psychosocial Questionnaire (CPSQII). These questions focused on supportive working environment and support received from colleagues and supervisors [58]. In addition, we measured whether the participants work remotely and whether they live alone, both of which were used as dummy variables. **Socio-demographic.** In addition to gender and age, socio-demographic independent variables include the level of income and education, and occupational field. Age was used as a categorical variable with three categories: 18–29, 30–49, and 50–66-year-olds. Dummy variables were created for high income and education; value 1 indicates high income ($5000 \in$ or over / month) and having a university degree, respectively. Occupational field was measured with the Finnish version of the International Standard Industrial Classification of all economic activities [ISIC; 59] and were further classified into seven broader categories for analysis: manufacturing, service, business, communication & technology, public administration; education; health and welfare, and unknown or other.

Changes over time. Change in psychological distress, technostress, work exhaustion, social media information bubble, social support at work, remote working, and employment status were measured between autumn 2019 and autumn 2020. In addition, the respondents were asked if they had changed occupational fields between the measurement times. Dummy variables were created based on the respondents indicating a change in any of the abovementioned measures. For example, those who had higher psychological distress during the COVID-19 crisis than before the crisis were categorized into an "increased psychological distress" group. We set those who did not show any change, or reported lower psychological distress, as reference groups.

Statistical techniques

Multiple linear regression was based on ordinary least squares (OLS) regression. All regression models analyzed COVID-19 anxiety. All assumptions of OLS were met. Multicollinearity was not detected, and residuals were normally distributed. Heteroscedasticity of the residuals and outliers were also checked. Due to heteroscedasticity of the residuals in the full model of Table 2, we ran the models using Huber-White standard errors (i.e., robust standard errors). Due to the potential outliers, we also ran the analyses with robust regression, but this did not have an impact on the results.

We report unstandardized (*B*) and standardized (β) regression coefficients, standard errors (*SE*) of B and statistical significances (*p*) in the tables. In total, the study includes 1044 participants, but the number of participants vary from 883 to 1044 in different models. The full model includes 883 participants as personality information was only asked from 965 participants, and because some participants were no longer in the work life (e.g., became unemployed or retired) or did not respond to all the questions concerning wellbeing at work.

Results

Descriptive statistics of all measures are reported in Table 1. COVID-19 anxiety was 18.91 on the scale from 6 to 42 in the whole sample. Regression analyses first investigated the associations adjusting for only age and gender (models 0 in Table 2). Out of the psychological factors, we found all variables to show statistically significant associations with COVID-19 anxiety, except openness to experience. Psychological distress ($\beta = 0.36$, p < 0.001), neuroticism ($\beta = 0.31$, p < 0.001), and perceived loneliness ($\beta = 0.30$, p < 0.001) had the strongest association with COVID-19 anxiety. Out of the situational factors, those participants who were in a social media information bubble ($\beta = 0.08$, p = 0.015) and worked remotely ($\beta = 0.06$, p = 0.043) reported higher COVID-19 anxiety. In addition, those who reported higher social support ($\beta = -0.18$, p < 0.001) reported lower COVID-19 anxiety. Women ($\beta = 0.16$, p < 0.001) and young people below the age of 30 ($\beta = 0.09$, p = 0.005) were more likely to report COVID-19 anxiety. Those with high income reported lower COVID-19 anxiety ($\beta = -0.07$, p = 0.029).

The full model reported in Table 2 showed that psychological distress ($\beta = 0.17$, p < 0.001), technostress ($\beta = 0.17$, p < 0.001), neuroticism ($\beta = 0.17$, p < 0.001), and perceived loneliness ($\beta = 0.11$, p = 0.005) were associated with COVID-19 anxiety. Women reported higher COVID-19

anxiety. All other variables were non-significant in the model. The model was statistically significant and explained 27% of the variance of COVID-19 anxiety: F(24, 858) = 12.56, p < 0.001, $R^2 = .27$.

Last part of the analyses focused on changes over time explaining COVID-19 anxiety. The models are reported in Table 3. We found that increased psychological distress ($\beta = 0.16$, p < 0.001), increased technostress ($\beta = 0.09$, p < 0.001), and decreased social support from the work community ($\beta = 0.09$, p < 0.001) predicted higher COVID-19 anxiety. Also, those who had changed their occupational area reported higher COVID-19 anxiety ($\beta = 0.09$, p = 0.006).

Discussion

This longitudinal research investigated the psychological, situational, and socio-demographic predictors of COVID-19 anxiety among Finnish workers. The results showed that perceived loneliness, psychological distress, technostress, and neuroticism were significant psychological predictors of COVID-19 anxiety of workers. It was also found that an increase in both psychological distress and technostress during the COVID-19 crisis predicted higher COVID-19 anxiety. Workers who had recently changed their field of work and expressed decreased social support from their work community reported higher COVID-19 anxiety. Of the demographic factors, female gender and younger age predicted higher coronavirus-related anxiety.

These results support previous findings, indicating that those who feel lonely and individuals high in neuroticism, as well as females and younger people are more vulnerable to experiencing COVID-19 anxiety [7,12,13,18]. Literature further shows that the coronavirus pandemic and anxiety related to COVID-19 can disrupt workers' mental wellbeing and hinder work performance [34,35]. This study found that higher COVID-19 anxiety and lower wellbeing at work during the pandemic are largely explained by psychological factors. Naturally, the unknown and dangerous virus has evoked worries and anxiety among many, which has led to increased psychological distress. Moreover, COVID-19 has changed employees' traditional working situations

and challenged their social circumstances. This may have left them feeling alone and potentially isolated from their work community.

Increased technology use has not entirely been able to maintain or create a meaningful, psychological connection to work community for those working remotely through the pandemic. In fact, increased use of technology has created additional stress and burden for many workers [44,45,46]. Maintaining inclusive and caring work culture and providing technical and psychological support are crucial ways in which organizations could ensure the wellbeing of their employees in unprecedented and difficult times. We recognize that this may be challenging during times of crisis, however, the benefits for both the employees and the organization would be substantial. Previous research has underlined the impact social support received from work has on employees' wellbeing [42,43] and identified that higher organizational support and social support are related to lower COVID-19 anxiety [33].

Such support can be delivered to workers with use of multiple tools and methods. For instance, a study on Chinese workers indicated that having job autonomy in remote work during the pandemic can help prevent loneliness, which in turn prevents emotional exhaustion and declines in life satisfaction [60]. Autonomy may be needed for fostering online social interactions, which need to be organized and cannot happen as organically as they would in an offline workplace setting. Meanwhile, having one's workday closely monitored can have a negative impact on employees' wellbeing without enhancing their productivity. Therefore, in these unprecedented times managerial practices may need to be reevaluated.

Maintaining psychological closeness to the workplace is also important for the organization. Pre-pandemic research suggests that it is the psychological, rather than physical, isolation that negatively impacts employees' emotional connection with the workplace [61]. Hence, employers who foster communication via teleconferencing and other tools that mimic face-to-face communication in remote work may achieve benefits that help both their workers and the

13

organization. Moreover, it was noted that employees' personal preferences and personality should be taken into consideration, whenever possible, as highly disciplined individuals will have somewhat different needs than employees having trouble with self-discipline, or low in emotional stability (e.g., high in neuroticism).

Our study provides additional insight in the predictors of COVID-19 anxiety among workers but is limited by using a single measurement of COVID-19 anxiety in one data collection period: autumn 2020. Future studies should investigate how such anxiety develops over a longer period of time. Out of the other variables included in the study, loneliness was also only measured once in the most recent data collected in autumn 2020. Hence, we could not analyze whether a change in loneliness had an impact on COVID-19 anxiety. In addition, our results are limited to Finnish working population. Therefore, it would be important to investigate COVID-19 anxiety in other countries using diverse population samples. The strengths of the study lie in its longitudinal design that enabled us to investigate changes from pre-COVID-19 crisis era to the most recent developments. We had a high response rate, and the data is nationally representative of Finnish workers.

Conclusions

Drawing on a sample of Finnish workers, our results showed that COVID-19 anxiety was significantly associated with different psychological, situational, and socio-demographic factors. These results highlight the importance of recognizing that COVID-19 pandemic gives rise to anxiety among workers and it may have serious implications for them. COVID-19 anxiety can negatively impact workers' wellbeing, mental health, and work performance. Organizations should provide additional support and to their employees and assure them during crisis.

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Tables

Table 1: Descriptive statistics of study variables

Table 1. Descriptive statistics.

| | Range | М | SD | Ω |
|---------------------------------|----------|-------|------|------|
| Psychological | | | | |
| COVID-19 anxiety | 6–42 | 18.91 | 6.76 | 0.87 |
| Loneliness | 0–6 | 1.76 | 1.65 | 0.85 |
| Psychological distress | 0–12 | 2.19 | 3.30 | 0.91 |
| Technostress | 6–42 | 12.89 | 7.41 | 0.92 |
| Work exhaustion | 0–30 | 14.26 | 7.57 | 0.92 |
| Openness | 3–21 | 14.71 | 3.32 | 0.70 |
| Conscientiousness | 5-21 | 15.63 | 3.04 | 0.70 |
| Extroversion | 3–21 | 13.52 | 4.32 | 0.87 |
| Agreeableness | 3–21 | 14.41 | 2.96 | 0.59 |
| Neuroticism | 3–21 | 11.69 | 3.64 | 0.74 |
| Situational | | | | |
| Social media information bubble | 2–14 | 5.89 | 2.34 | - |
| Social support from work | 4–20 | 14.65 | 3.01 | 0.78 |
| | | | | |
| | <u> </u> | % | | |
| Remote work | 391 | 37.45 | | |
| Lives alone | 294 | 28.16 | | |
| Socio-demographic | | | | |
| Female | 472 | 45.21 | | |
| Age | | | | |
| 18–29 | 121 | 11.59 | | |
| 30–49 | 518 | 49.62 | | |
| 50–66 | 405 | 38.79 | | |
| High income | 120 | 11.49 | | |
| University degree | 496 | 47.51 | | |
| Occupational area | | | | |
| Manufacturing | 292 | 27.97 | | |
| Service | 157 | 15.04 | | |
| Business, communic., & techn. | 156 | 14.94 | | |
| Public administration | 71 | 6.8 | | |
| Education | 95 | 9.1 | | |
| Health and welfare | 151 | 14.46 | | |
| Unknown | 122 | 11.69 | | |

Table 2. Predictors of COVID-19 anxiety among a national sample of Finnish workers

| | Models 0 (age and gender adj.) | | | Full model | | | | |
|------------------------------------|--------------------------------|---------------|---------|------------|-------|--------|---------|-------|
| | В | SE (B) | Р | β | B | SE (B) | р | β |
| Psychological | | | | | | | | |
| Loneliness | 1.21 | 0.12 | < 0.001 | 0.30 | 0.47 | 0.16 | 0.005 | 0.11 |
| Psychological distress | 0.74 | 0.06 | < 0.001 | 0.36 | 0.36 | 0.08 | < 0.001 | 0.17 |
| Technostress | 0.242 | 0.028 | 0.000 | 0.27 | 0.15 | 0.04 | < 0.001 | 0.17 |
| Work exhaustion | 0.25 | 0.03 | 0.000 | 0.28 | 0.05 | 0.03 | 0.156 | 0.05 |
| Openness | -0.02 | 0.06 | 0.706 | -0.01 | 0.04 | 0.07 | 0.507 | 0.02 |
| Conscientiousness | -0.21 | 0.07 | 0.003 | -0.09 | 0.02 | 0.07 | 0.773 | 0.01 |
| Extroversion | -0.19 | 0.05 | 0.000 | -0.12 | 0.01 | 0.05 | 0.797 | 0.01 |
| Agreeableness | -0.28 | 0.07 | 0.000 | -0.12 | -0.13 | 0.08 | 0.095 | -0.06 |
| Neuroticism | 0.58 | 0.06 | 0.000 | 0.31 | 0.32 | 0.07 | < 0.001 | 0.17 |
| | | | | | | | | |
| Situational | | | | | | | | |
| Social media information bubble | 0.22 | 0.09 | 0.015 | 0.08 | 0.18 | 0.10 | 0.063 | 0.06 |
| Social support from work | -0.40 | 0.07 | 0.000 | -0.18 | -0.10 | 0.07 | 0.184 | -0.04 |
| Remote work | 0.87 | 0.43 | 0.043 | 0.06 | 0.01 | 0.46 | 0.980 | 0.00 |
| Lives alone | -0.18 | 0.46 | 0.697 | -0.01 | -0.33 | 0.44 | 0.451 | -0.02 |
| | | | | | | | | |
| Socio-demographic | | | | | | | | |
| Female | 2.11 | 0.42 | 0.000 | 0.16 | 0.91 | 0.45 | 0.044 | 0.07 |
| Age (ref. 50–66-yos) | | | | | | | | |
| 18–29 | 1.95 | 0.69 | 0.005 | 0.09 | 0.64 | 0.69 | 0.352 | 0.03 |
| 30–49 | 0.86 | 0.44 | 0.053 | 0.06 | 0.16 | 0.46 | 0.732 | 0.01 |
| High income | -1.43 | 0.65 | 0.029 | -0.07 | -0.39 | 0.64 | 0.537 | -0.02 |
| University degree | 0.27 | 0.43 | 0.529 | 0.02 | 0.21 | 0.44 | 0.640 | 0.02 |
| Occupational area (ref. manufact.) | | | | | | | | |
| Service | 0.88 | 0.67 | 0.189 | 0.05 | 0.10 | 0.66 | 0.877 | 0.01 |
| Business, communic., & techn. | 0.12 | 0.67 | 0.854 | 0.01 | -0.01 | 0.59 | 0.986 | 0.00 |
| Public administration | 1.11 | 0.90 | 0.216 | 0.04 | 0.87 | 0.75 | 0.249 | 0.03 |
| Education | 0.18 | 0.80 | 0.821 | 0.01 | -0.56 | 0.74 | 0.450 | -0.03 |
| Health and welfare | 1.17 | 0.68 | 0.085 | 0.06 | 0.33 | 0.64 | 0.599 | 0.02 |
| Unknown | 0.79 | 0.73 | 0.278 | 0.04 | 0.51 | 1.52 | 0.735 | 0.01 |

Note. models 0 are adjusted only for age and gender.

| | % (yes) | В | SE (B) | р | β |
|----------------------------------|---------|------|---------------|---------|------|
| Increased psychological distress | 28.83 | 2.41 | 0.45 | < 0.001 | 0.16 |
| Increased technostress | 35.92 | 1.31 | 0.44 | < 0.001 | 0.09 |
| Increased work exhaustion | 41.78 | 0.38 | 0.43 | 0.39 | 0.03 |
| Increased information bubble | 37.93 | 0.55 | 0.43 | 0.19 | 0.04 |
| Decreased social support | 39.48 | 1.27 | 0.44 | < 0.001 | 0.09 |
| Become remote worker | 12.25 | 0.41 | 0.65 | 0.54 | 0.02 |
| Became unemployed | 3.35 | 1.05 | 1.14 | 0.360 | 0.03 |
| Moved alone | 1.92 | 1.28 | 1.51 | 0.395 | 0.03 |
| Changed occupational area | 19.79 | 1.48 | 0.53 | 0.006 | 0.09 |

Table 3. COVID-19 anxiety predicted by the change from pre-COVID-19 situation to current.

Note. All regression models are adjusted for age and gender. Change over time is measured using responses prior to (September-October 2019) and during the COVID-19 crisis situation (September-October 2020)

Appendix A

The COVID-19 anxiety measure adapted from the STAI-6 [51] and designed to inquire about the

respondents' reactions to the situation caused by the coronavirus pandemic.

What kind of reactions does the coronavirus crisis evoke in you? Please evaluate, how well the next statements describe your state of mind during the past seven days.

I feel calm. I am tense. I feel upset. I am relaxed. I feel content. I am worried.

Answer options are on a scale from 1 (does not describe my state at all) to 7 (describes my state completely).