Article

An Advanced Decision Support Platform in Energy Management to Increase Energy Efficiency for Small and Medium Enterprises

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Abstract: The paper presents a new vision on the energy consumption management in the case of the Small and Medium Enterprises (SMEs), integrated into an advanced decision support platform, with technical and economic benefits on increasing the energy efficiency, which contains modules for database management, profiling, forecasting, and production scheduling. Inside each module, Artificial Intelligence and Data Mining techniques were proposed to remove the uncertainties regarding the dynamic of technological flows. Thus, the data management module includes the Data Mining techniques, that extract the technical details on the energy consumption needed in the development of production scheduling strategies, the profiling module uses an original approach based on clustering techniques to determine the typical energy consumption profiles required in the optimal planning of the activities, the forecasting module contains a new approach based on an expert system to forecast the total energy consumption of the SMEs, and production scheduling module integrates a heuristic optimization method to obtain the optimal solutions in flattening the energy consumption profile. The testing was done for a small enterprise from Romania, belonging to the domain of trade and repair of vehicles. The obtained results highlighted the advantages of the proposed decision support platform on the decrease in the intensity of energy consumption per unit of product, reduction of the purchase costs, and modification of the impact whom the energy bills have on the operational costs.

Keywords: energy management; energy efficiency; small and medium enterprises, artificial intelligence techniques, decision support platform.

1. Introduction

Combating climate change is one of the five main themes of the Europe 2020 comprehensive strategy [1], adopted by the European Council in 2010, for smart, sustainable, and inclusive growth. The specific objectives of the strategy consider that by 2020, greenhouse gas emissions to be reduced by 20%, 20% of electricity to be covered from renewable sources, and energy efficiency to be improved by 20%. But, in the document "Towards a sustainable Europe by 2030" [2], the European Commission modified the objectives set at the European Union (EU) level. These refer to ensure at least 32% of the total energy consumption from renewable sources and energy efficiency of at least 32.5% in 2030, which will lead to exceeding the commitments made in within the framework of the Paris Agreement on climate change concerning to the reducing greenhouse gas emissions by at least 40% by 2030 compared to 1990 levels. The EU Directive 27/2012 on energy efficiency [3] encourages Small and Medium Enterprises (SMEs) to participate in the energy audit programs. But SMEs have no obligation to follow energy auditing programs, although in Article 8 of this Directive is stipulated that "Member States must develop programs that encourage SMEs to undergo energy audits and to subsequently implement the recommendations from these audits ". Moreover, "Member States may establish aid schemes for SMEs, including where voluntary agreements have been concluded, to



cover the costs of an energy audit and the recommendations of energy audits, the costs involved being high, if it is decided to implement the proposed measures" [3].

In December 2018, in the Official Journal of the European Union (L328), three normative acts related to the "Clean Energy for All Europeans" legislative package, with effect on December 24, 2018, were published. EU Directive 2018/2002 on energy efficiency establishes a common framework for measures to promote energy efficiency throughout the Union, to ensure that its main objectives are reached at least 32.5% by 2030 and to pave the way for future efficiency gains energy after this data [4]. The European Energy Regulatory Authorities encourage the SMEs to use energy efficiently, including through support schemes, in compliance with state aid regulations. The support schemes for SMEs were established, including, if they have entered into voluntary agreements, to cover the costs of an energy audit and the implementation of cost-effective recommendations made following energy audits [5].

In this context, many industrial consumers become actively interested in the implementation of measures to reduce energy consumption because the energy efficiency is not only a tool to save money and resources, but also a need for flexible adaptation to own needs.

Supporting SMEs and the promotion of energy efficiency measures are essential for economic progress because about 23 million European SMEs represent 98% of the total number of businesses. The majority of SMEs are micro-enterprises with less than 10 people, having an annual turnover of up to 2 million euros [6]. The share of SMEs with less than 250 persons is very high, approximately 99.79, see Table 1 and Figure 1 [7].

SMEs' Annual turnover Share **Employees** Type [%] [mil. euro] 92.13 0 - 10 Micro ≤ 2 Small 6.61 11 - 49 ≤ 10 Medium 1.05 50 - 250 ≤ 50

Table 1. Classification of SMEs.

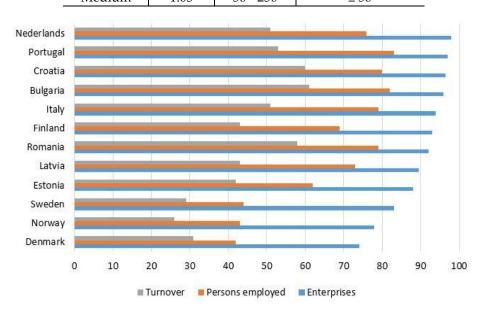


Figure 1. The number of SMEs, employees, and turnover, in 2015.

Most activities of the SMEs are in the following fields: trade/repair of vehicles & motorcycles (32%), professional/scientific/technical (10%), transport & storage (10%), construction & manufacturing (10%), and others (38%), see Figure 2.

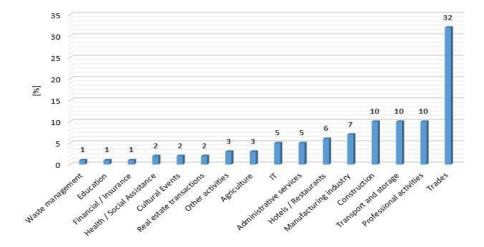


Figure 2. The share of SMEs according to the activity field.

In these conditions, one of the biggest potentials of energy saving, not fully exploited at present, is represented by SMEs. The modern technologies available today, regarding the monitoring and control tools of energy consumption, have the potential to save at least 40% of energy consumption. The analyses have highlighted the significant energy savings, available at each point of the consumption chain if the measures to increase energy efficiency are implemented. Only one SME can save an amount of electricity equivalent to what can get 1,000 private houses [6]. In the case of investments, there are hidden costs whose share can be quite high for SMEs. Thus, for the large industrial consumers, energy efficiency measures, which require investments and resources, can be applied to reduce consumption with a certain percent, with a high probability to recover from an energy bill by thousands of euros. But, the allocation of financial resources is very difficult in the case of the SMEs because investments should lead to saving-energy with a similar percent. Thus, the recovery must do from the benefits of energy-saving, this being several hundred euros in most cases. In these conditions, more SMEs cannot allocate financial resources to purchase equipment or services [7], [8].

Another aspect encountered in the case of many SMEs refers to the fact that there is not a relationship between the energy department, which takes care by the operation and maintenance of equipment and installations, and the financial department that pays the energy bills. In this case, there are no bonuses from the management staff to encourage the employees to save energy, this being a fixed component, without paying much attention, in the final cost of the final products, without the energy department to be responsible for it [9].

SMEs have needed software products to monitor and control the consumption and to identify solutions that allow the adoption of measures to increase energy efficiency. The various approaches were developed by companies in software applications for the management and analysis of energy consumption.

The software application developed in [10] allows the management, analysis, and control of energy consumption. Some disadvantages can be highlighted: an optimal consumption programming module according to the equipment and installations for an analysis contour is not developed, the forecasting module is missing, and the application domain is only for the large industrial consumers. The software tool developed in [11] allows, also, the management of energy consumption at large industrial consumers, without the forecasting and optimal production scheduling modules. The software product [12] has implemented energy consumption control and forecasting modules. The disadvantage refers to the fact that it only does short-term forecasting of the consumption, without considering the medium-term or long-term forecasting. The software solution presented in [13] allows the acquisition, monitoring, management, and analysis of all types of consumption. The data analysis is presented for different consumption points, in tabular form, graphical representations, or brief reports, respectively maps. The disadvantages refer to the lack of

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energy consumption forecasting and the optimal scheduling modules. The solution identified in [14] envisages a software tool that allows management based on the energy balances for industrial consumers. The measures with major investments are proposed, without a deeper analysis of energy consumption, forecasting, and production scheduling. A management solution, which considers the analysis and control of the energy consumptions, is developed in [15], but with a lack of the consumption forecasting and production scheduling modules to obtain a streamline of the technological process and reducing the costs at the energy bills..

Also, there are the patented approaches and systems for energy management. An energy management system applied to the large industrial consumers, which offers a complete knowledge of the energy consumption corresponding to their installations, is presented in the reference [16]. The system consists of two modules to analyse energy consumption and communicate with data acquisition points. However, it does not include energy efficiency modules based on energy consumption forecasting and production scheduling. Another system is developed in [17] to schedule the equipment to work at certain time intervals when the energy tariff is low. The energy storage system uses batteries and alternative energy sources that work to sell electricity to the distribution network operator during certain periods to meet favourable cost conditions. However, this system refers strictly to residential consumers and office buildings that have renewable sources and storage units.

Also, to software tools based on the statistical processing of input data and classical forecasting and optimization methods, there are researches carried out within European projects to propose new innovative approaches and methodologies. The main targets are to develop decision-making strategies to fulfil European goals regarding energy efficiency. The project "A holistic framework for supporting SMEs in increasing energy efficiency - SMEmPower Efficiency" [18] focuses on achieving energy savings in SMEs, involving eight countries from the main geographical regions of Europe: West (Spain), Central (Germany) South (Italy), North (Great Britain), Eastern and Southern Europe (Romania, Slovenia, Greece, and Cyprus). The project supposes the development of the following main tools: a web platform for energy analysis, a tool for monitoring, and an instrument for measurement and verification. The SME Program for Energy Efficiency through Delivery and implementation of the Energy Audits (SPEEDIER) program, a European project in the H2020 framework program, was officially launched on June 18 and 19, 2019. The project aims to address the obstacles encountered by SMEs in terms of expertise and resources when conducting energy audits and implementing recommended energy-saving measures [19].

In addition to research in projects, patents, and decision-making software products, there are also approaches published in journals and conferences that offer solutions for increasing energy efficiency at the SMEs. A comprehensive presentation regarding energy management for SMEs based on Automatic Meter Reading (AMR) systems and an energy manager, which applies the energy efficiency recommendations, are shown in [20]. The paper considers the SMEs without AMR system as "poor data" because the energy managers are missing, and the classical meters are read-only annually or quarterly. In [21], the authors consider that a rational decision-making process (DMP) based on a Databases Management (DBM) is imperative for a real application of energy efficiency measures, which must consider a schedule and optimization steps (SOS). In [22], by processing the Smart Meter (SM) database, two typical load profiles for SME energy demand are found, one for operation process, which includes the peak load, and one for the inactivity time. The two forecasted load profiles are improved using a Gaussian mixture technique. The E-learning platform presented in [23] contains practical tools for energy efficiency improvement on the SMEs' level.

On the other hand, some studies have as a topic of improving energy efficiency at SMEs, proposing various approaches to minimize energy consumption. Some studies consider that a successful key for energy efficiency programs is the outreach of all SMEs personal: staff, employees, customers, guests [24] or, energy audits [25-26]. Effectively, the optimization of the operating parameters is considered to be a no-cost strategy which can be implemented by SMEs to achieve real energy efficiency [27-28]. The various barriers encountered in increasing the SMEs' energy efficiency were investigated in [29-32]. Thus, six most important barriers were identified in [29] for the SMEs

form ferrous material industry, namely: the government energy policy, the financial-economic problem, the managerial-organizational process, the technological factors, the quality of the workforce, the raw material, and the used fuel. The barriers are linked because they are interdependent. According to [32], the main drawback consists of restricted access to capital corroborated with a lack of information and low priority.

One way to develop a plan to improve energy efficiency (PIEE) is the use of new approaches and modern technologies to minimize energy consumption [33]. This PIEE should also be a priority for the SMEs [34]. Reorganization of production, modernization of technologies, and introduction of efficient equipment lead to the growth of industrial production. With the inclusion of these measures, in the SMEs' sector will appear the reduction of consumed resources and energy, simultaneous with decreasing the cost. Optimal management of SMEs implies the aspects of the energy efficiency and environmental investments, with results on the increase of energy savings and reduction of greenhouse gas (GHG) emissions [35 -37]. The energy management methodology adapted to each SMEs proposed in [38] is focused on the individual level of a triggering practice to increase energy efficiency. In this context, internal capabilities were used as a minimal resource required for energy management implementation.

Evidence of the high economic potential was highlighted in the case of active energy management in SMEs [39-40] and the implementation of a barrier's taxonomy regarding the adoption of energy-efficiency measures [41]. Also, recent studies concluded that increasing energy efficiency could be obtained using the lean management concept at the SMEs level [42-44].

A brief description of the literature is presented in Table 2 to highlight the advantage of our new vision on energy consumption management, proposed as an advanced decision support platform, with technical and economic benefits on increasing energy efficiency.

Number of Reference	Database Management		Consumption Forecasting	Schedule and Optimization	Cost Analysis	Decision- Making
[20], [38], [43]	Yes	No	No	No	No	Yes
[21], [23], [26]	Yes	No	No	Yes	No	Yes
[22]	Yes	Yes	Yes	No	No	Yes
[24], [25]	Yes	No	No	Yes	Yes	Yes
[27], [28]	No	No	No	Yes	Yes	Yes
[29]-[31]	No	No	No	No	Yes	Yes
[32], [37]	Yes	No	No	No	No	No
[33], [34]	Yes	No	No	Yes	Yes	Yes
[35], [36]	Yes	No	Yes	No	Yes	Yes
[39], [44]	Yes	No	Yes	Yes	No	Yes
[40], [42]	Yes	Yes	No	Yes	No	No
[41]	Yes	No	No	No	Yes	No
Proposed approach	Yes	Yes	Yes	Yes	Yes	Yes

Table 2. Comparison between proposed approach and the literature.

It should be emphasized that there are, also, other references which solved the problem of optimal management, but their proposed approaches are similar to those presented in the table.

The decision support platform presents the following modules with characteristics that differentiate it and offer more advantages compared to the other approaches which treated the energy management at the SMEs, whatever the industrial activity branch:

(i) The data management module is based on the Data Mining technique that extracts the technical details on energy consumptions used to develop production scheduling strategies. It allows the analysis of large size databases regarding the daily, monthly, and yearly energy consumption, or technical and operating characteristics for equipment and installations. Also,

- it ensures the interface between the application modules, having a query that follows the correlation between energy consumption, economic indicators (the turnover, production value, personnel costs, and total purchases with goods and services), and costs.
- (ii) The profiling module integrates an original approach based on clustering techniques to determine the typical energy consumption profiles (TECPs) assigned to different activities necessary for establishing the type of tariffs that will lead to the reduction of energy bills and optimally planning of the activities.
- (iii) *The forecasting module* contains a new approach that uses an expert system based on the rules *If-Then* to forecast the energy consumption of each installation and equipment. The total energy consumption at the SME level is obtained through the aggregated process of all individual energy consumptions associated with each equipment and installation.
- (iv) The production scheduling module includes a novel approach based on the combinatorial optimization for daily consumption programming, which uses a fast searching algorithm to find the optimal solutions in the admissible set. The algorithm uses as input data the status (on or off), type (programmable or non-programmable), working period, the number of operating cycles, and dependence (within the activities) of the equipment and installations, determining the optimal solutions regarding the flattening of daily energy consumption profile with the benefits on the cost of energy bills.

The remainder of the paper is structured as follows. Section 2 details the characteristics of the developed decision support platform, highlighting the advantages of the proposed approaches inside of each module. The obtained results in testing of the platform at a small enterprise, from a representative field (the trade&repair of vehicles), are presented in Section 3. Section 4 highlights the conclusions and future works.

2. The structure of the decision support platform

The platform has four interdependent modules associated with the steps used in an efficient management process, see Figure 3.

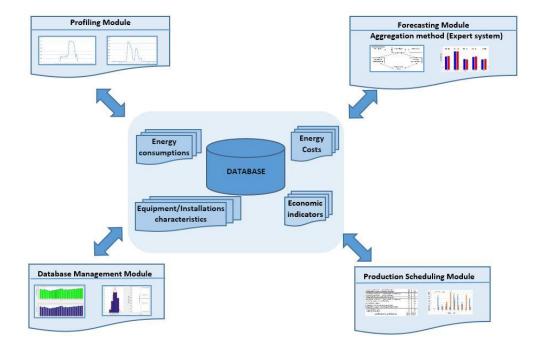


Figure 3. The structure of decision support platform.

All modules use procedures that allow the interaction between them, ensuring the communication of information and the synchronization of executions. Details on each module are presented in the following.

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2.1. The database

The database contains files with energy consumptions, costs from energy bills, equipment and installations associated with the technological flows from the SME, and economic indicators.

The working modules (consumption and cost analysis module, profiling module, forecasting module, and production scheduling module) of the platform will upload the data sequences stored in the files with a matrix structure.

If the SME has the smart meter with the data communication unit, then the energy consumption file includes fields associated with the calendar data (year, month, day from the month, and day from the week), representing the first four columns, and the energy consumptions (the following columns). The indices from 1 (January) to 12 (December) identify the months and from 1 (Monday) to 7 (Sunday) for the day from the week. Depending by the sampling step, m, (a quarter-hour, half-hour, or hour), the number of columns associated with the energy consumption can be 96, 48, or 24. All these data are accessed by the working modules from the matrix DW, having the size (N_W x (4+m)), where N_W represents the number of records identified through days and $m = \{24, 48, 96\}$. A sequence from the energy consumption file, where m = 24, is presented in Figure 4.

Year	Month	Day from month	Day from week	Hour 1	Hour 2	Hour 3	Hour 4	Hour 5	Hour 6	Hour 7	Hour 8	Hour 9	Hour 10	Hour 11	Hour 12	Hour 13	Hour 14	Hour 15	Hour 16	Hour 17	Hour 18	Hour 19	Hour 20	Hour 21	Hour 22 h	lour 23 H	Hour 24
2017	9	1	2	1.173	1.292	0.756	0.719	0.465	0.582	0.758	0.439	0.394	1.225	0.688	0.415	0.284	0.493	0.716	0.445	0.826	0.525	0.348	0.859	0.533	0.808	1.182	0.984
2017	9	2	3	1.283	1,199	0.929	0.877	0.516	0.671	0.943	0.561	0.774	1.276	0.871	0.616	0.678	0.491	0.536	0.331	0.406	0.648	0.938	1.123	0.916	1.400	1,204	0.987
2017	9	3	4	0.743	1.023	0.876	0.497	0.580	0.817	0.727	0.454	0.458	0.869	0.645	0.870	0.61	0.694	0.827	0.431	0.450	0.493	1.228	1.123	1,110	1.029	1.018	0.568
2017	9	4	5	1.260	1,280	1.236	0.850	0.505	0.669	1,160	0.840	0.501	0.761	0.800	0.595	0.516	0.559	0.521	1.010	0.634	0.732	1.228	1.109	0.750	0.973	0.963	0.902
2017	9	5	6	1.396	1.284	1.357	0.775	0.925	1.035	0.772	0.759	0.638	0.965	0.736	0.668	0.419	0.404	0.466	0.517	0.977	0.771	0.609	0.663	0.480	0.990	0.568	1.004

Figure 4. A sequence from the energy consumption file (SME with the smart meter installed).

When the SME has a classic meter installed, the file has a different structure, containing only the calendar data and the daily energy consumption (which it reads at the end of working schedule the operating staff), such that the matrix DW has the size ($Nw \times 5$).

The file energy costs include records associated with the calendar data (year and month) and the energy costs introduced in the database from the monthly bills. These costs are assigned the monthly energy consumptions resulted from the aggregation of daily energy consumptions associated with the billed month. The same indices from 1 (January) to 12 (December) are used to identify the months. All these data are accessed by the working modules from the matrix DC, having the size ($Nc \times 3$), where Nc represents the number of records identified through months.

The file with the technical characteristics comprises the fields regarding the name of equipment or installations, rated power, and the number of working times. The number of fields for the working times is established after analysis of all operating regimes corresponding to each equipment and installation based on some detailed measurements, using the sampling steps with as small as possible size (1 or 5 seconds) to identify with high accuracy the working times. After this step, this file can be completed, and the data are accessed from the matrix DE, having the size (N_{ExR}), where N_E represents the number of records identified through equipment and installations associated with the activities of technological flows and R is the number of columns which can be different from one SME to another. The first two columns refer to equipment or installations and their rated power. The number of the next columns will result after the classification in categories of the working times associated with the operating regimes of equipment or installations.

The file with the economic indicators comprises the fields regarding the turnover, production value, personnel costs, and total purchases with goods and services. All these data are accessed from the matrix DI, having the size ($N_I \times 4$), where N_I represents the number of records identified through mouths. This file can be optional inside the platform.

2.2. The Consumption and Cost Analysis Module

Decision-Making implies the need to know the activities within the technological flow of an SME. The role of this module is to translate the user's queries into an optimized framework so that the Decision-Maker obtains the information about the energy consumptions over the requested period (year, month, week, and day), the energy costs, and evolution of the economic factors.

The analysis can be done on years, months, or days, choosing an analysed period. A period between two months (for example, January and February), or a single month, for one or more years, can be used in the monthly analysis. The days (all, working, or weekend) from the same month, but different years, or different months from the same year, can be selected to be used in the daily analysis. The data are uploaded from the energy consumption file.

The results can be provided through a graphical representation of the variables (energy consumption, energy cost, or economic indicators) or the statistical parameters calculated over the analysed period.

The statistical parameters are referred to:

• *The mean* represents the expression of synthesizing in a single representative level of everything essential, typical, and objective in its occurrence, manifestation, and development of the analysed variable.

$$X_{mean} = \frac{\sum_{i=1}^{n} x_i}{n} \tag{1}$$

where:

X_{mean} – mean of the analysed variable from the selected period, uploaded from the matrices DW, DC, DE, and DI;

 x_i – value i of the analysed variable, uploaded from the matrices DW, DC, DE, and DI;

n – the number of records (rows) associated the selected period.

• *The standard deviation* represents the most common parameter used to analyse the variation of a data set. The data with high homogeneity have a small value of the standard deviation.

$$\sigma = \sqrt{\frac{\sum_{i=1}^{n} (x_i - X_{mean})^2}{n}}$$
 (2)

 The median is the value that divides the data set of the analysed variable (sorted in ascending or descending order) into two equal parts.

If the series has an odd number of terms, then:

$$X_{median} = x_{\frac{n+1}{2}} \tag{3}$$

If the series has an even number of terms, then:

$$X_{median} = \frac{\frac{x_n}{2} + x_n}{2}$$
 (4)

• *Quintiles* are position indicators that divide the data set into more parts with equal values. In the module, the quintiles are calculated as:

$$x_{\frac{1}{4}} = Q_1; \ x_{\frac{2}{4}} = Q_2 = X_{median}; \ x_{\frac{3}{4}} = Q_3; \ x_{\frac{4}{4}} = Q_4$$
 (5)

where Q_1 , Q_2 , Q_3 , and Q_4 are quintiles and divide the data set into four equal parts n/4.

The Decision-Maker will analyse the characteristics of the first quintile with the lowest energy consumption and the fourth quintile with the highest energy consumption.

2.3. The profiling module

2.3.1. Working Assumptions

A clustering-based method to estimate the typical energy consumption profiles was proposed in this module. The daily energy consumption profiles can be characterized by different sampling steps (a quarter-hour, half-hour, or hour), which lead to 96, 48, or 24 values of energy consumption, depending on the setting of the smart meter installed to each SME. The assumption related to the approximation of hourly consumptions was adopted in the profiling process for energy consumption

[45]. According to this assumption, the energy consumption characteristics are unknown, but the TECPs can be used. This situation is encountered at the small consumers from the category of micro, small, and medium-sized enterprises, which absorbs a maximum power up to 100 kW. The shape of these profiles is also influenced by season, the category of equipment or installations, and the activity type [45]. But, a high number of energy consumption profiles can create complex issues in the identification of the consumption patterns.

The proposed method can arrange the energy consumption profiles in representative groups (consumption patterns), based on certain similarities. A typical energy consumption profile (TECP) is assigned to each consumption pattern, such that each SME can have one or more TECPs, depending on the activity type (for example, small, medium, and high).

2.3.2. Clustering-based method in Profiling Process

Clustering represents a special process to group the data recorded in the matrix DW on the columns associated with the energy consumptions given by the sampling step (24, 48, or 96), represented by p daily profiles introduced as vectors W_{ixm} , i = 1, ..., p, $m = \{24, 48, 96\}$. If all energy consumption profiles from matrix DW are considered, then p = Nw.

$$[W]_{N_w,xm} = \begin{bmatrix} W_1 \\ W_2 \\ K \\ W_p \end{bmatrix} = \begin{bmatrix} w_{1,1} & w_{1,2} & K & w_{1,m} \\ w_{2,1} & w_{2,2} & \Lambda & w_{2,m} \\ \Lambda & \Lambda & \Lambda & \Lambda \\ w_{p,1} & w_{p,2} & \Lambda & w_{p,m} \end{bmatrix}$$
 (6)

The vectors associated with the energy consumption profiles W_i , i = 1, ..., p, $m = \{24, 48, 96\}$, are merged into different clusters, according to the distance calculated between each of them. Finally, one or more clusters (also called groups, patterns, models, classes, or categories) will be obtained in function by the spatial location of the characteristics of vectors W_i , i = 1, ..., p. The characteristics of vectors will be closer to the common centre of the cluster they belong, compared to centres of other clusters.

The stages of the clustering process are shown in Figure 5.

Extract the energy consumptions from matrix DW. It refers to values the energy consumption from the columns of matrix DW subject to the clustering process and recorded in the vectors W_i , i = 1,...,p.

Data pre-processing. Due to various random factors, the energy consumption profiles can contain abnormal, deviation, unrepresentative, noisy, strange, anomalous, or missing data. It is very important to be detected and repaired or eliminated the anomalous or abnormal values before the use of the energy consumption profile in profiling process. A statistic-based data mining technique is applied to solve these problems [46].

Data normalization. The hourly values of energy consumption from each vector W_i , i = 1,..., p, are normalized using a suitable normalizing factor regarding the average consumption, maximum value of consumption, or total energy consumption over the analysed period. This process is mandatory because all data must be brought in the range [0, 1] in order to be introduced in the clustering process.

$$W_{i,j}^{norm} = \frac{W_{i,j}}{\sum_{i} W_{i,j}} \qquad i = 1, ..., p; j = 1, ..., m, m = \{24, 48, 96\}$$
 (7)

where:

 w_{ij}^{norm} - normalized value of the energy consumption j from the record i;

 w_{ij} – the energy consumption j from the record i;

 $\sum_{i} w_{ij}$ - the energy consumption over the abalysed period, identical with working schedule.

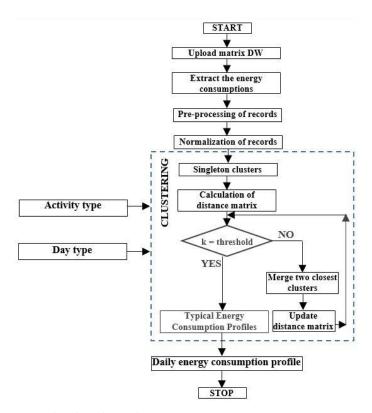


Figure 5. The steps completed to obtain the TECPs.

The clustering process. The clustering process can be carried out in several ways, depending on the methods chosen by the Decision-Maker. Inside of each method, a distance is chosen to determine the similarity between vectors W_i , i = 1, ..., p, associated with the energy consumption profiles. Many measurement systems of the distance are defined, but from them, the Euclidean distance-based system is the most used. Thus, the distance can be calculated, in the case of two vectors W_r and W_s , with the relation:

$$d(W_r^{norm}, W_s^{norm}) = \sqrt{(W_r^{norm} - W_s^{norm})(W_r^{norm} - W_s^{norm})^t}, r \neq s$$
 (8)

All clustering methods should lead to obtaining the clusters, indifferently by the input data. There are cases when the representative clusters could not be obtained. Another method can be applied to obtain better results than previous cases to identify a solution. The quality of the results can be the best when the separation of the elements leads to the well-defined clusters or less good when a membership degree to one of the clusters is associated.

Extraction of TECPs. A TECP will be assigned to each cluster, calculated as the mean of normalized energy consumptions associated with each profile.

$$\overline{w}_{j,k} = \frac{\sum_{l=1}^{N_k} w_{l,j}^{norm}}{N_k}; \quad j = 1,..., m, m = \{24, 48, 96\}, k = 1, ..., C_k$$
 (9)

where: C_k is the number of clusters resulted from the clustering process; $\overline{w}_{j,k}$ represents the mean normalized value j of the energy consumption associated with the TECP corresponding to the cluster k, $k = 1, ..., C_k$; l is the index of the energy consumption profiles, from the matrix W, associated the cluster k in the clustering process; N_k is the number of the energy consumption profiles associated the cluster k in the clustering process.

The representativeness of the mean can be evaluated based on the variation coefficient:

$$v_{j,k} = \frac{\sigma_{j,k}}{\overline{w}_{j,k}} \cdot 100 \quad [\%] \quad j = 1, ..., m, m = \{24, 48, 96\}, k = 1, ..., C_k$$
 (10)

$$v_{j,k} = \frac{\sigma_{j,k}}{\overline{w}_{j,k}} \cdot 100 \quad [\%] \quad j = 1, ..., m, m = \{24, 48, 96\}, k = 1, ..., C_k$$

$$\sigma_{j,k} = \sqrt{\frac{\sum_{l=1}^{N_k} (w_{l,j}^{norm} - \overline{w}_{j,k})}{N_k}} \quad j = 1, ..., m, m = \{24, 48, 96\}, k = 1, ..., C_k$$
(10)

where: $v_{j,k}$ is the variation coefficient which indicated the confidence degree in the mean; $\sigma_{j,k}$ represents the standard deviation for the normalized energy consumption *j* associated with the TECP corresponding to the cluster *k*.

A value very close to 0 of $v_{j,k}$ leads to a high confidence degree in the mean, which means that the clusters are very representative and homogenous.

2.4. Forecasting Consumption Module

At the level of industrial consumers, mainly SMEs, energy consumption forecasting provides the primary information in decision-making regarding the optimal planning of activities associated with the technological flows. Thus, energy consumption forecasting must use historical data recorded in the long periods and processed appropriately. If the number of records is small, then the estimation errors can be high and can lead to additional operating or investment costs. On the other hand, energy consumption forecasting plays an important role in the development of economic strategies for SMEs. The decision-making on the different periods (short, medium, or long), related to the planning and development of the industrial processes requires a good knowledge of the energy consumptions from each activity and technological flow. The technical parameters of each equipment or installations should be known, and continuous monitoring should be done to understand all energy consumption characteristics [47], [48].

The proposed method in this module uses an expert system that considers aggregation rules for the energy consumption of equipment and installations for each activity associated with the technological flow.

If for the SMEs, following the detailed analysis of the technological processes, the technical characteristics, the operating periods, the number of operating cycles associated with each equipment or installation were identified, then an aggregation-based forecasting method based on an Expert System (ES) can be developed to estimate the daily energy consumption. The flow chart of the proposed method is shown in Figure 6. In figure were used the following notations: the index e, for equipment an installation ($e = 1,...,n_e^a$), n_e^a , for the total number of equipment and installations associated with the activity a, and n_a , for the total number of activities.

An ES is a powerful tool used in the proposed method, having the following main components: database, knowledge base, and inference rules. It can identify the solutions to the difficult problem regarding the energy consumptions of the equipment and installations in various operating regimes that require the extensive experience of a Decision-Maker.

The last two components (knowledge base and inference rules) try to model the Decision Makers' experience to establish the set of admissible solutions. The framework of an expert system can look as in Figure 7 [48].

Human Machine Interface (HMI) performs communication. The explanation of reasoning's module performs, as the main function, the necessity to justify and explain the stages regarding the reasoning of the expert system. The demonstration of the necessity inside the ES can be done in the initial phase (development), confirming the correctness of acquiring and using knowledge, and in the final phase, quantifying the importance and the result of the taken actions. The database is used to build inference rules. The inference engine determines which inference rules are fulfilled and taken over in the order of priorities. The knowledgebase is converted into a code, in the form of rules, to solve the problem.

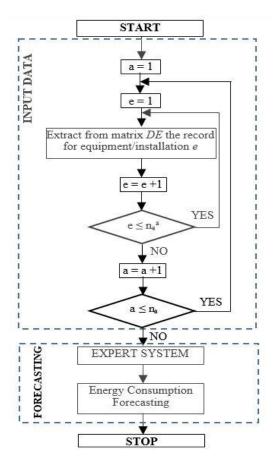


Figure 6. The flow-chart of expert system-based aggregated method.

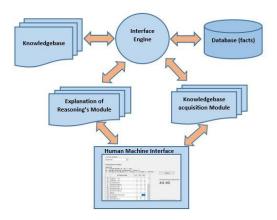


Figure 7. The framework of the expert system

Two matrices are the basis of the expert system. The first matrix (EIM) contains the equipment and installations' characteristics, which are initialized with the input data corresponding to the scheduled activities from the next days. The rated power, working times, according to the type of daily activity (for example, small, medium, and high), and the absorbed power in the steady-state regime, for each equipment or installation, are recorded in this matrix. The second matrix (DMM) is used in decision-making. The information about the operating modes (on/off), using 1 or 0, the operating cycles, and the working times (reduced, normal, and long), identified through the numbers 1, 2, and 3, for each equipment or installation introduced in matrix EIM, are recorded in this matrix.

Based on the information contained in the two matrices, the rules of the expert systems with the logical structure

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If (<equipment or installation e is on> **and** <working time is reduced> **and** <number of cycles is $n_c>$) **then** <forecasted consumption is $W_j>$,

are applied to each equipment and installation associated with each activity.

In the final stage, the total energy consumption for the next day will be obtained using the aggregation of the forecasted consumptions of each equipment and installation e, $e = 1, ..., n_e^a$, associated with each activity a, $a = 1, ..., n_a$.

2.5. Production Scheduling Module

The minimization of costs with energy bills and flattening of the consumption profile, the optimal scheduling of activities associated the technological flows, through the reallocating of the equipment or installations in other hours, can be done if appropriate strategies are developed. Because these objectives represent the main challenges facing the SMEs today, optimum scheduling of the activities associated the technological flows represents a direction vector oriented towards increasing energy efficiency. The production schedule can lead to positive effects on energy conservation, improving the technical and economic performance of the SMEs, and enhancing competitiveness, respectively [49].

2.5.1. Mathematical model

Considering the above aspects, a mathematical model was developed, and the combinatorial optimization method was proposed to obtain the optimal scheduling frameworks of activities associated with the technological flows through modification of working time sequence corresponding to the programmable equipment or installations. The combinatorial optimization method is based on a fast heuristic search in the large admissible sets to obtain the optimal solution, represented by the time intervals in which the programmable equipment will work. The proposed method represents a useful making-decision tool in the choice of energy suppliers with the best offer of the energy cost and the identification of energy efficiency solutions.

The objective is the flattening of the energy consumption profile, through the identification of the optimal solutions for the production scheduling of the SMEs, whatever the industrial activity branch.

The method considers the energy amount consumed by the equipment and installations which perform a certain activity inside a technological flow, from the moment they start working until their stopping after the associated task was accomplished. Another aspect refers to the identification of the equipment and installations programmable. Those programmable installations and equipment, with high energy consumption, can be moved to work in the hourly periods with a small energy tariff or the reduced energy consumption without affecting the technological flow and having a minimum influence on the performance.

The flattening the energy consumption profile is done for the work period when the activity is very intensive, moving the programmable equipment and installations in the hourly period with reduced activity. The mathematical expression of the objective function is [49]:

$$\min \sum_{h=1}^{T_H} c_{W,h} \cdot \left| \sum_{a=1}^{n_a} \sum_{e=1}^{n_e^a} w_{f,a,e,h} - \frac{C_T}{T} \right|$$
 (12)

where:

$$C_T = \sum_{a=1}^{n_a} C_{d,a} = \sum_{a=1}^{n_a} \sum_{e=1}^{n_e^a} c_{W,h} \cdot w_{f,a,e,h}, \quad f=1, ..., n_p$$
 (13)

cw,h - the energy cost at hour h, h = 1, ..., T_H ; T - analysis duration, usually is represented by the work schedule; $w_{f,a,e,h}$ - the energy consumption of equipment or installation e necessary to execute the activity a and obtaining the final product f; n_p - the total number of final products; n_a - the necessary

activities to obtain the final product f; n_e^a - the number of equipment and installations used to be the activity a carried out.

Due to the complexity of the industrial processes, the following technical constraints must be considered:

• the allocation of the equipment or installations to a technological flow to perform a task:

$$X_{f,a,e,h} = \begin{cases} 0 & \text{if } k \text{ does not work} \\ 1 & \text{if } k \text{ works} \end{cases} h=1,...,T_H, e=1,2,...,n_{e^a}, f=1,2,...,n_p, a=1,2,...n_a$$
 (14)

where $X_{f,a,e,h}$ represents a decision variable for the allocation of the equipment or installations. Only then $X_{f,a,e,h} = 1$, the equipment or installation e performs the activity a, to obtain the final product f, at the hour h.

• the working time of equipment or installation

$$T_{f,a,e}^{Start} - T_{f,a,e}^{Stop} \ge T_{f,a,e} \quad e=1, 2 ..., n_e^a, \quad f=1, 2, ..., n_p, \quad a=1, 2, ..., n_a$$
 (15)

where: $T^{Start}_{f,a,e,h}$ and $T^{Stop}_{f,a,e,h}$ - the start and stop hours between which the equipment or installation e works to carry out the activity a, to obtain the final product f; $T_{f,a,e}$ – the working time of the equipment or installation e;

• *Phase sequence* is considered because the activities associated with a technological flow for an equipment or installation *e*, to obtain the product *f*, should be finished before to start the next activities to process the product (*f*+1) from another technological flow. This constraint takes into account that for any equipment and installation:

$$T_{(f+1),a,e}^{Stop} - T_{f,a,e}^{Stop} \ge T_{f,a,e} \quad e = 1, 2 \dots, n_{e^a}, \quad f = 1, 2, \dots n_p, \quad a = 1, 2, \dots n_a$$
 (16)

Energy consumption balance between the total energy consumptions $w_{f,a,e,h}$ of all equipment and installations e associated the activities a, to obtain the products f, at the hour h, and the total energy consumption recorded by the general meter:

$$W_{T,h} = \sum_{a=1}^{n_a} \sum_{e=1}^{n_e^a} w_{f,a,e,h} \quad h = 1, ..., T_H, \quad e = 1, 2, ..., n_e^a, \quad f = 1, 2, ..., n_p, \quad a = 1, 2, ..., n_a \quad (17)$$

2.5.2. The steps of the proposed algorithm

The proposed objective regarding the production scheduling to flatten the energy consumption profile can be achieved if the following steps are considered.

Step 1. Determine de working characteristics of equipment, installations, and systems

The records from measurement database are used to determine the operation characteristics associated the working time multiplied with the hourly energy consumption for each equipment, installation, and system. If two equipment work together, the aggregate characteristic will cumulate the working times.

• Step 2. Initialization of the input data matrix

The introduction of information is done in a input data matrix (IDM) for each technological flow having the size ($n_e x 8$), where the total number of rows is given by all equipment and installations e, $e = 1, ..., n_e^a$, associated with all activities a, $a = 1, ..., n_a$, and the number of columns is given by the name of the equipment or installation, the characteristics relating to the operation mode (on or off), the working cycles, the working time, type (programmable or non-programmable), the dependency to work together with other equipment to obtain the final product f, and the start and stop working hours of the equipment.

• Step 3. Optimization Process

Combinatorial optimization is used to obtain the optimal solution regarding the production scheduling which leads to flattening the energy consumption profile.

3. Case study

The testing of the platform, developed in Matlab, was done by its implementation at an industrial consumer from the category of micro-enterprises (5 - 10 employees) in the most active field of SMEs (Trade / Repair of Vehicles) from Romania [50].

3.1. Database

The database was built with the monthly energy consumptions and costs identified from energy bills, and all equipment and installations associated with the technological flows from the SME and those that provide the comfort (lighting system, heating system, or cooling system). The information for the analysed SME was available starting with 2018. Because the energy consumption is recorded by a classic meter, to test the profiling module, a smart meter was installed at the beginning of 2019, in parallel with the settlement classic meter, to record and to communicate wireless the energy consumption profiles towards the software platform. For 2019, due to the availability of the profiles, the daily and monthly energy consumptions were determined with an aggregation function implemented in the database module.

The energy consumption and cost from monthly energy bills in the period 2018 - 2019 are presented in Table A1 from Appendix A [50]. Also, the daily energy consumptions, recorded in 2019 by the smart meter, are given in the attached supplementary file. The technological processes are characterized by operations regarding tinsmith, mechanical repairs, and car dyeing. The equipment, installations, and systems associated with these activities, together with their rated powers (P_r) , are presented in Table 3.

Table 3. The electrical equipment/installations/systems recorded in the database									
	No	Equipment/Installation/Cystom	Pr						
	No.	Equipment/Installation/System	[1.XA7]						

No.	Equipment/Installation/System	$\mathbf{P}_{\mathbf{r}}$
140.	Equipment, instantation, 5 y stem	[kW]
1	Dyeing Installation	15.0
2	Air Compressor system	11.0
3	Welding machine	6.20
4	Lighting system: Tinsmithing Department	1.20
5	Lighting system: Repair Department	0.75
6	Lighting system: Dyeing Installation	1.00
7	IT Equipment - Office	0.35
8	Other electric equipment	10.0
9	Vehicle Lift	2.00
10	Gas-boiler	12.0
	Total installed power	59.5

3.2. The Consumption and Cost Analysis

The analysis can be done on years, months, or days, choosing an analysed duration. At the level of 2018, the total energy consumption was by 26.09 MWh/year, and the total cost, 23,479 RON, with an average value of 2.17 MWh/month, and 1957 RON/month, respectively. A deeper analyse was done at the level of months. The information on the dispersion of the data regarding the energy consumptions were obtained based on a boxplot.

A boxplot represents a graph that indicates how the values are spread out. In Figure 8, the boxplot of the monthly energy consumption from 2018 was shown. The analysis of the boxplots shows that the median energy consumption for all months from 2018 is 1,743.5 kWh. The minimum value is 1,247 kWh recorded in August, and the maximum value is 5,124 kW (February), plotted with "+" in the figure. The months with higher values, over the quintile Q_3 (represented with a blue

horizontal line), identified in the graph with the magenta colour and the outliers, like the month February, with the red colour, were analysed.

Concerning to January, February, and March, the analysis of the weather conditions and the performance of the electric heating system (in operation in 2018) has been indicated that the heating system was inefficient. The data from 2019 showed that the energy consumption decreased in the three months due to mainly the replacement of the electric heating system with a gas-boiler, see Figure 9.

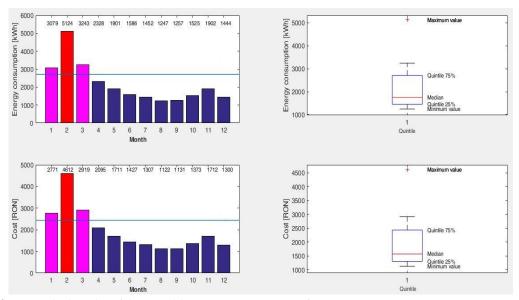


Figure 8. The boxplot of the monthly energy consumption from 2018

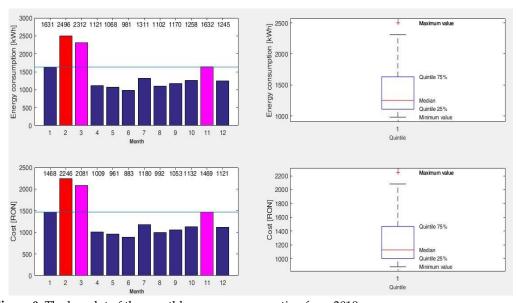


Figure 9. The boxplot of the monthly energy consumption from 2019

The synthesis of the data at the level of 2019 highlighted a total energy consumption by 17.33 MWh/year, with 8.76 MWh/year less than in 2018, and the total cost, 15,594 RON, with an average value of 1.44 MWh/month, and 1,300 RON/month, respectively. The analysis of the boxplot showed that the median energy consumption for all months from 2018 is 1,251.5 kWh, with 492 kWh less than in 2018. The minimum value is 981 kWh recorded in June, and the maximum value is 2,496 kW (February), plotted with "+" in the figure. Three months (February, March, and October) had the energy consumption over the quintile Q_3 , but these values were recorded mainly due to an intensive activity. Even if in February registered the maximum value, the energy consumption decreased with

2,628 kWh less than in 2018, which means that the new heating system is efficient. Table 4 presents the comparative situation from both years.

Besides the annual analysis, the daily energy consumptions from each month of the year 2019, obtained from the aggregation of the hourly values from profiles recorded by the smart meter, were investigated. Table 5 shows the statistical results.

Table 4. Comparison on the statistical results obtained from 2018 and 2019.

Variable	Mean [kWh]		Standard Confidence deviation degree [kWh] [%]		ree	Quintile Q1 [kWh]		Quintile Q ₂ [kWh]		Quintile Q₃ [kWh]		Quintile Q4 [kWh]		
	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019
Consumption	2274	1444	1142	493	50.2	34.1	1488	1112	1744	1252	2704	1632	5124	2496
Cost	2047	1300	1028	444	50.2	34.1	1303	1001	1569	1127	2433	1469	4612	2246

Table 5. The statistical results obtained for the daily energy consumptions from each month of the year 2019.

Month	Mean [kWh]	Standard deviation [kWh]	Confidence degree [%]	Quintile Q ₁ [kWh]	Quintile Q ₂ [kWh]	Quintile Q ₃ [kWh]	Quintile Q ₄ [kWh]
January	77.7	29.5	38.0	56.8	77.0	95.8	145.0
February	124.8	22.4	17.9	109.0	127.5	145.0	157.0
March	107.7	19.6	18.2	96.0	110.0	122.0	141.0
April	58.6	18.6	31.7	49.0	51.0	70.0	97.0
May	50.9	8.4	16.5	46.0	50.0	57.0	68.0
June	49.1	13.2	26.9	40.5	47.5	60.5	72.0
July	57.0	13.3	23.3	45.0	56.0	63.0	83.0
August	50.1	7.1	14.3	44.0	49.5	56.0	63.0
September	58.5	10.7	18.3	50.5	56.0	67.5	78.0
October	54.7	13.2	24.2	47.5	57.0	63.5	76.0
November	77.7	8.1	10.4	72.0	79.0	84.0	90.0
December	69.2	10.4	15.0	68.0	72.5	75.0	80.0

The analysis of the results highlighted that the mean and median (represented by the quintile Q2) have the values approximately equal in the case of most months, with a higher difference for April. Also, the confidence degree is high (between 10 and 20 %) and moderate (between 20 and 30 %) in most months, which means that the daily energy consumptions have the values close. However, there are two exceptions represented by January and April, where the confidence degree is weak.

All these analyses helped the Decision-Maker to understand the trend of the energy consumption from each month, season, or year, comparing the records from different selected periods, such that to develop the strategies regarding the planning of production which to take into account by these characteristics.

3.3. The profiling process

The profiling process used the daily energy consumption profiles, recorded with the help of smart meter during the year 2018. The sampling step has been set to a quarter-hour due to the dynamic of activities associated with the technological flow. The database has records for 250 days without the holidays and weekend days. These were normalized using daily energy consumption. To identify what is the best method to be used in the clustering process, the module has used the testing function based on the cophenetic correlation coefficient (CC). The Ward method, highlighted in red, led to the best performances in the case of this database, for which CC is equal with 0.840, see

Figure 10. The results can be displayed if the Decision-Maker requests this information. The characteristics of the clusters obtained with the Ward method, represented through the statistical variables (mean, standard deviation, and confidence degree in mean) of the daily energy consumption, are presented in Table 6.

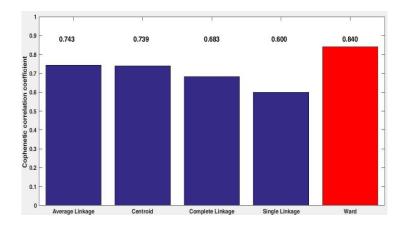


Figure 10. The cophenetic correlation coefficient associated with the clustering hierarchical methods.

Table 6. The results of the profiling process.

Cluster	Number of profiles	Mean [kWh]	Standard deviation [kWh]	Confidence degree [%]
C1	14	99.4	3.8	3.8
C2	20	121.6	6.9	5.6
C3	85	55.6	5.3	9.5
C4	51	40.5	6.3	15.5
C5	71	75.9	6.6	8.7
C6	9	147.0	6.9	4.7

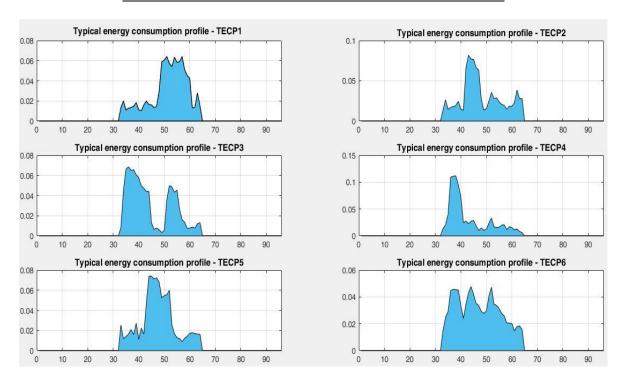


Figure 11. The typical energy consumption profiles associated with the each cluster.

The profiles have been obtained based on the averaging process of the profiles assigned with each cluster. Figure 11 presents the TECPs, and the hourly values are indicated in Table B1 from Appendix B. Because the working schedule is by nine hours (between 8 a.m. and 5 p.m.), the other values from TECPs are 0.

The dyeing installation cannot continuously operate during the nine hours of the working schedule. It can work with the two phases (dyeing and drying) at most two working cycles in a day if the vehicle is completely dyed, in this case requiring a longer time, or at most three complete working cycles, if only various components of the vehicle are dyed. But, there are days when the other combinations between the working cycles can be met or when the second phase is missing (drying is done naturally, at ambient temperature, when it is over 20 degrees Celsius, and the installation is no longer used for another dyeing phase). These operating regimes influence the intensity of the activities, thus that the following three categories were identified: Small (the energy consumption is up to 75 kWh, clusters C3 and C4), Medium (the energy consumption is between 75 and 100 kWh, clusters C1 and C5), and High (the energy consumption is up to 100 kWh, clusters C2 and C6). Table 7 presents, for each month, the measurement of the intensity. This information appears as a report for the Decision-Making, which can identify details on the activity from each month.

Table 7. The measurement of the intensity in each month, in [%].

Cluster	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
C1 - Medium	14	20	29	5	0	0	0	0	0	0	0	0
C2- High	10	40	48	0	0	0	0	0	0	0	0	0
C3 – Small	10	0	5	50	67	35	48	55	60	57	10	6
C4 - Small	19	0	0	20	29	50	30	45	15	26	0	6
C5 - Medium	43	5	14	25	5	15	22	0	25	17	90	89
C6 - High	5	35	5	0	0	0	0	0	0	0	0	0
Intensity												
Small	29	0	5	70	95	85	78	100	75	83	10	11
Medium	57	25	43	30	5	15	22	0	25	17	90	89
High	14	75	52	0	0	0	0	0	0	0	0	0
Total	100	100	100	100	100	100	100	100	100	100	100	100

It can be observed that the months April, May, June, July, August, September, and October, had a small intensity (over 70% of the days, in each month). Also, the activity in the months January, November, and December had moderate intensity (over 50% of the days, in each month), and in the months February and March have recorded a high intensity (over 50% of the days, in each month). March is the month where medium and high intensities are very close (43%, and 57, respectively).

3.4. The energy consumption forecasting

To test the expert system-based method from the forecasting module, the working time and operating characteristics of the equipment and installations were identified based on the analysis of current and voltage measurements done with the power analyser Chauvin Arnoux in September 2019, using a sampling step by 5 seconds. The measurement equipment was installed in the general electric panel on the main feeder and secondary cables, which feeds each local electric panel. As an example, the consumption profile assigned to a day from the analysed period, recorded on the main feeder, with the identification of different equipment and installations which operated, is presented in Figure 12. The main operations (tinsmith, mechanical repairs, and car dyeing), highlighted with red circles, associated the activities of the technological process can be identified inside the profile through the equipment and installations (air compressor, welding machine, dyeing installation with the dyeing and drying phases), relieved with yellow colour. The working time depends on the following factors:

the body types (hatchback, sedan, MUV/SUV, coupe, convertible, wagon, van, or jeep), the thickness of sheet metal, and the number of components which must be dyed.

The analysis of working time corresponding to each equipment and installation led at the following shares from the total energy consumption: 50.1 % for dyeing installation, 20.5 % air compressor, 16.2 % lighting system, 7.2 % other electric equipment (vehicle lift, welding machine, hammer drills, blowers, etc.), and 5.9 % reception office, see Figure 13.

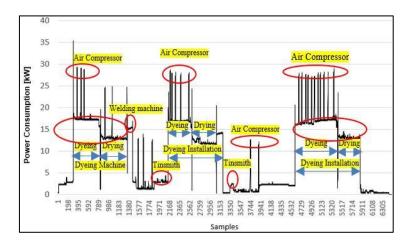


Figure 12. The consumption sampled at 5 seconds in a day with high intensity of the activity.

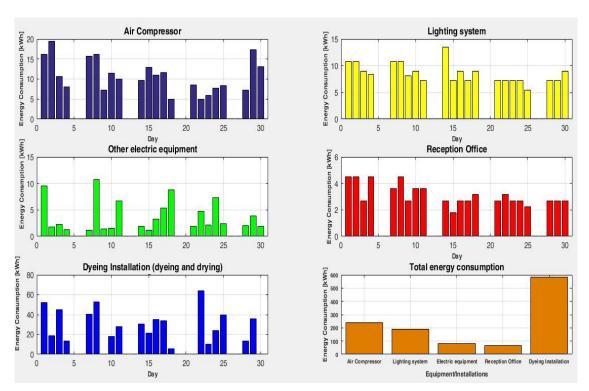


Figure 13. Daily electricity consumption for each equipment and installation in analysed period.

In the weekend periods, or when the equipment or installations not operate, the energy consumptions is 0.

Also, all profiles led to the division of the energy consumptions in three categories (small, medium, and high) considering the working time (reduced, normal, and long) for each equipment and installation, depending on the factors listed above, see Table 8. The first eight positions of the table correspond to the phases of dyeing installation, which have operating regimes with different

values of working times and energy consumptions according to the components (doors, tailgates, fenders, bumpers, etc.) or the whole body of the car.

Table 8. The working time and energy consumption of each equipment and installation depending on the intensity of activity.

-		Wo	rking tin	ne	Energ	y Consun	nption	
No.	Equipment and Installation	[mir	nutes/hou	ırs]	[kWh]			
		Reduced	Normal	Long	Small	Medium	High	
1	Dyeing Installation - Dyeing Phase / R1	90/1.5	120/2	150/2.5	18.75	25.00	31.25	
2	Dyeing Installation - Dyeing Phase / R2	90/1.5	120/2	150/2.5	17.25	23.00	28.75	
3	Dyeing Installation - Dyeing Phase / R3	42/0.7	60/1	72/1.2	8.75	12.50	15.00	
4	Dyeing Installation - Dyeing Phase / R4	42/0.7	60/1	72/1.2	8.05	11.50	13.80	
5	Dyeing Installation - Dyeing Phase / R5	42/0.7	60/1	72/1.2	9.94	14.20	17.04	
6	Dyeing Installation - Drying Phase / R1	36/0.6	45/0.75	54/0.9	6.72	8.40	10.08	
7	Dyeing Installation - Drying Phase / R2	36/0.6	45/0.75	54/0.9	6.3	7.87	9.45	
8	Dyeing Installation - Drying Phase / R3	36/0.6	45/0.75	54/0.9	7.5	9.375	11.25	
9	Air Compressor	51/0.85	66/1.1	81/1.35	8.84	11.44	14.04	
11	Welding machine	6/0.1	18/0.3	30/0.5	0.27	0.81	1.35	
12	Lighting system - Tinsmith Building	180/3	420/7	540/9	1.62	3.78	4.86	
13	Lighting system - Repair Building	180/3	420/7	540/9	0.96	2.24	2.88	
14	Lighting system - Dyeing Installation	60/1	120/2	180/3	1.10	2.20	3.30	
15	Reception Office	0/0	0/0	540/9	0.00	0.00	2.70	
16	Various electric equipment	60/1	120/2	180/3	1.00	2.00	3.00	
17	Vehicle Elevator	1.2/0.02	3.6/0.06	6/0.1	0.04	0.12	0.20	

This information helps the Decision-Maker to complete the equipment and installations matrix (EIM) associated with the system expert-based aggregation method.

The Decision-Maker can complete the matrix taken into account the type of operations for each programmed car in the next day. Thus, the information introduced in the matrix depends on the intensity of activity (small, medium, and high) considering the working time (reduced, normal, and long) and energy consumption associated with each equipment and installation and the number of working cycles, if some operations can be repeated to various time intervals.

The results obtained after testing of the method for a week (16 - 20 September) are presented in Figure 14 and detailed in Table 9, where are specified the activity type and the forecasting errors calculated with the relation:

$$Error = \left| \frac{W_R - W_f}{W_R} \right| \cdot 100 \quad , [\%] \tag{18}$$

where: W_R is the real energy consumption and W_f is the forecasted energy consumption.

Table 9. The obtained results using the proposed method.

Day	Monday	Tuesday	Wednesday Small	Thursday	Friday	Total
Intensity	Small	Medium	Small	Small	Small	Total
Wf [kWh]	56.88	79.23	45.55	54.85	44.35	280.86
W _R [kWh]	58.31	77.91	43.98	56.2	45.23	281.54
Error [%]	2.45	1.69	3.80	2.40	1.95	0.24

It can be observed that the percentage errors are in the range [1.95, 3.80], and the mean absolute percentage error calculated on the analysed period (a week) is 0.24 %. These values can be considered very satisfactory for the Decision-Maker in the situation in which the evolution of the activities associated with the technological process is dynamic and uncertainties regarding the execution of specific operations, such as tinsmith and mechanical repairs for each programmed car, can occur.

Details about the forecasting done for the day with the medium intensity of the activity, highlighted with bold in Table 9, are presented in Table 10, where the cells of the Decision matrix (DMM) are coloured with grey and the signification of the rules belonging the expert system being:

If (<Equipment or Installation k is On> **and** <working time is Reduced> **and** <operating cycles are Y>) **then** (Energy consumption (W_f) is Z).

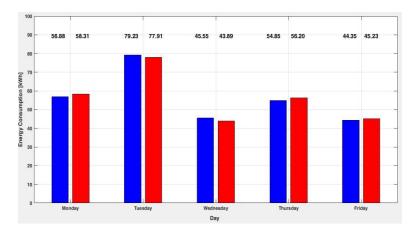


Figure 14. The comparison between the real (red) and forecasted (blue) energy consumptions.

Table 10. The Decision Matrix and forecasted energy consumption for Tuesday.

No.	Equipment or Installation	Operating modes	Working time	Operating cycles	W _f [kWh]
1	Dyeing Installation - Dyeing Operation/R1	On	Reduced	2	37.5
2	Dyeing Installation - Drying Operation/R1	On	Reduced	2	13.44
3	Air Compressor	On	Long	1	14.04
4	Welding machine	On	Reduced	1	0.27
5	Lighting system-Tinsmithing Department	On	Long	1	4.86
6	Lighting system-Repair Department	On	Long	1	2.88
7	Lighting system-Dyeing Installation	On	Reduced	1	1.1
8	Reception Office	On	Long	1	2.7
9	Other electric equipment	On	Reduced	1	1
10	Vehicle Elevator	On	Reduced	3	0.12
	TOTAL - Forecasted Energ	y Consumpti	ion		77.91

The specific (for each equipment and installation) and total energy consumptions forecasted for Tuesday highlighted with bold. The results obtained for the other days are presented in Tables C1 – C4, Appendix C.

3.5. Production Scheduling

The production scheduling for the next day is made by the Decision-Maker, having as main objective the flattening the energy consumption profile. The combinatorial optimization is used to achieve this objective considering the constraints presented in Section 2.5: the appropriate allocation of the equipment or installations to each activity associated with a technological flow, the working time of each equipment or installation, the phase sequences, and energy consumption balance.

The input data are represented by the variables referring to the decision on the operating mode (on or off, quantified by 1 or 0), working time (Reduced, Normal, or Long), see Table 8, working cycles (1, 2, or 3), the dependency between equipment, the start and stop working hours, and

technical characteristics, see Table 3, which characterize every equipment and installation associated to each activity.

The input data for the equipment and installations from Tuesday (presented in section 3.4) are indicated in Table 11. The activities programmed in this day are referring to mechanical revisions for three cars, dyeing and drying operations for various components of two cars, the mechanical repairs for two cars requiring welding and sheet metal straightening operations, and dyeing preparation for three cars. The optimal solution for the scheduling production, agreed by the Decision-Maker due to continuity of the technological flow inside of the SME, is presented in Table 12 and Figure 15.

A dependence between dyeing operation, drying operation, and the use of the lighting system associated with the dyeing installation can be observed from Table 10. The order inside of the dyeing installation must be the following: use of lighting system to prepare the car inside, dyeing operation, and drying operation. Usually, for the first use of the dyeing installation, preparing the car is done at the final of the working schedule from the previous day. The dependency is highlighted through the number of the row in the matrix IDM.

Table 11. The input data matrix (IDM).

			11. The input a		,			
Nο	Equipment/Installation	Operating I	Programmable	Working	Operating	Dependency	Start	Stop
110.	Equipment instantation	mode	106141111141016	time	cycles	Bependency	Hour	Hour
1	Dyeing Installation	On	Yes	Reduced	2	3	8.00	17
1	- Dyeing Operation/R1	On	165	Reduced	2	3	0.00	17
2	Dyeing Installation	0	Vaa	Dadaaad	2	1	0.00	17
2	-Drying Operation/R1	On	Yes	Reduced	2	1	8.00	17
3	Dyeing Installation	On	No	Reduced	1	2	8.00	17
3	-Lighting system	On	NO	Reduced	1	2	0.00	17
4	Welding machine	On	Yes	Reduced	1	0	8.00	17
5	Lighting system	On	No	Long	1	0	8.00	17
3	-Tinsmithing Department	t	NO	Long	1	U	0.00	17
6	Lighting system	On	No	Long	1	0	8.00	17
O	-Repair Department	On	NO	Long	1	U	0.00	17
7	Air Compressor	On	No	Long	1	0	8.00	17
8	Reception Office	On	No	Long	1	0	8.00	17
9	Other electric equipment	On	Yes	Reduced	1	0	8.00	17
10	Vehicle Elevator	On	Yes	Reduced	3	0	8.00	17

Table 12. The optimal production scheduling for analysed day (Tuesday).

No.	Equipment/Installation	Start	Stop
NO.	Equipment/Installation	Hour	Hour
1	Reception Office	8.00	17.00
2	Lighting system - Tinsmithing Department	8.00	17.00
3	Lighting system - Repair Department	8.00	17.00
4	Dyeing Installation - Dyeing Operation/R1	8.00	9.30
5	Vehicle Elevator	8.05	8.10
6	Air Compressor	9.00	17.00
7	Vehicle Elevator	9.00	9.05
8	Dyeing Installation - Drying Operation/R1	9.30	10.20
9	Vehicle Elevator	10.00	10.05
10	Welding machine	13.00	13.10
11	Lighting system - Dyeing Installation	13.00	14.00
12	Other electric equipment	13.00	14.00
13	Dyeing Installation - Dyeing Operation/R1	14.00	15.30
14	Dyeing Installation - Drying Operation/R1	15.30	16.20

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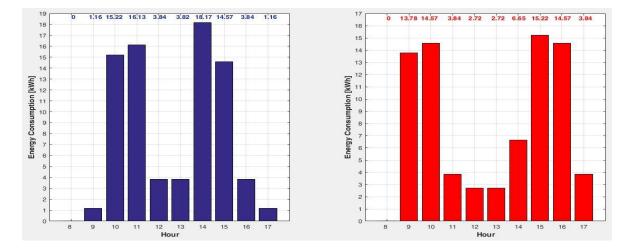


Figure 15. Comparison between the real (blue) and optimal (red) hourly energy consumption.

Due to the high energy consumption of dyeing installation and the smaller energy consumptions of other equipment and installations, the flattening of the profile is not very obvious at first glance. But, the analysis of the results presented in Figure 16 indicates a satisfactory decrease, with 16.23 % of the peak value from 18.17 kWh (recorded at the hour 14) to 15.22 kWh (recorded at the hour 15), after application of the optimization process. Also, the flattening of the energy consumption profile can be quantified by the standard deviation of the energy consumption and the load factor. Regarding the standard deviation, a decrease was recorded from 7.13 kWh to 5.70 kWh. The load factor represents a measure of the utilization rate, or efficiency of energy usage, being an indicator that quantifies how steady the energy consumption is over time. It can be defined through the mean value of the energy consumption divided by the maximum energy consumption in a specified period (in our case, one day). The value of this indicator increased with 21.4%, from 0.42 to 0.51.

4. Conclusions and future work

Supporting SMEs and the promotion of energy efficiency measures are essential for economic progress because, at the level of the European Union, the SMEs represent 98% of the total number of businesses. In the last period, the many SMEs have expressed their interest in the implementation of measures to reduce energy consumption because the energy efficiency is not only a tool to save money and resources, but also a need for flexible adaptation to the own needs. To implement this plan, the SMEs have needed firstly by software tools to monitor and control the consumption and to identify solutions that allow the adoption of measures to increase energy efficiency.

The paper presents a new vision on the energy consumption management at the SMEs, integrated into a decision support platform, with technical and economic benefits on increasing the energy efficiency. The proposed platform have four modules which includes Artificial Intelligence techniques (clustering-based unsupervised learning and expert systems) with characteristics that differentiate it and offer more advantages compared to the other similar products or approaches which treated the energy management at the SMEs: (i) The data management module is based on the Data Mining techniques that extract the technical details on the energy consumptions and cost used to develop production scheduling strategies; (ii) The profiling module uses an efficient profiling-based method based on clustering techniques to determine the typical energy consumption profiles (TECPs) assigned to different activity type necessary for establishing the type of tariffs that will lead to the reduction of energy bills and optimally planning of the activities; (iii) The forecasting module has implemented an original approach which uses an expert system based on the rules If-Then to forecast the energy consumption of each installation and equipment. The total energy consumption at the SME level is forecasted by aggregating all individual energy consumptions of the equipment and installations. (iv) Production scheduling module allows the flattening of the energy consumption profiles, using a fast searching algorithm to find the optimal solutions.

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The proposed decision support platform was tested at a small enterprise from Romania with the activity field the repair of the vehicles. The obtained results demonstrate the ability of the platform to offer the support to the Decision-Maker in the solving or understanding the following issues: the planning strategies of the SME based on the evolution of the energy consumption, the intensity of activities through the TECPs, the energy consumption forecasting for different periods (day, week, or, month) depending on the scheduled activities, and the production scheduling such that the energy consumption profile to be as flat as possible.

The authors work to develop the decision support platform's functions, considering the particularities of the activities carried out at other SMEs, especially at the forecasting module, testing new methods which to consider the influence of the weather and economic factors, and at the production scheduling module through improving the mathematical model and testing new optimization algorithms.

5. Patents

National Patent Application "Software Platform for Integrated Management and Control of Electric Energy and Natural Gas Consumption in Order to Increase Energy Efficiency in Small and Medium-Sized Enterprises", Romania, 2018, RO132688A0.

Supplementary Materials: The following are attached to the paper and available online: the excel file with title Daily Energy Consumptions-2019.

Author Contributions: Conceptualization, G.G. and B.-C.N; methodology, G.G.; software, G.G.; validation, B.-C.N. and G.G.; formal analysis, B.-C.N.; investigation, G.G. and B.-C.N.; data curation, B.-C.N.; writing—original draft preparation, G.G. and B.-C.N.; writing G.G. and B.-C.N.; supervision, G.G.

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Nomenclature and indices:

a The index for activity

 σ The standard deviation value for a data set

Error The forecasting error, in [%]

 $v_{j,k}$ The variation coefficient associated with the normalized energy consumption j from the

TECP corresponding to the cluster *k*

AMR Automatic Meter Reading

CC Cophenetic correlation coefficient

Ck The number of clusters
 cw The energy cost at hour
 DBM Databases Management,
 DMP Decision-Making Process
 DC Matrix with energy costs

DE Matrix with technical characteristics of equipment and installations

DI Matrix with economic indicators

DMM Matrix used in decision-making process
DW Matrix with hourly energy consumptions
e The index for equipment an installation

EIM Matrix of equipment and installations' characteristics

ES Expert System
EU European Union

f The index for the final product

GHG Greenhouse Gas

h The index for hour

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HMI Human Machine Interface

i The index for daily profiles records

IDM The input data matrix

j The index for a normalized value

k The index for clusters

l The index for energy consumption profiles RON The Romanian currency (1 EUR(€) ≈ 4.8 RON)

m The sampling step (24, 48, 96)

n The number of records (rows) associated the selected period.

 n_a The necessary activities to obtain the final product

 N_C , N_I The number of records from matrices DC and DI identified through months n_{e^a} The total number of equipment and installations associated with the activity a

NE The number of records form matrix DE identified through equipment and installations

associated with the activities of technological flows

 n_p The total number of final products

 N_k The number of the energy consumption profiles associated the cluster k

Nw The number of records identified through days
 p The number of daily energy consumption profiles
 Pr The rated power of equipment or installations, in [kW]

PIEE Plan to improve energy efficiency SMEs Small and Medium Enterprises

SM Smart Meter

SOS Schedule and optimization steps
TECPs Typical energy consumption profiles

T Analysis duration (represented by the work schedule)

T_H Maximum number of hours

 $T^{Start}_{f,a,e,h}$ The start hours when the equipment works for final product f, in activity a $T^{Stop}_{f,a,e,h}$ The stop hours when the equipment works for final product f, in activity a

 $T_{f,a,e}$ The working time of the equipment or installation e necessary to execute the activity a and

obtaining the final product *f*

W Matrix with daily energy consumption profiles

Wnorm Matrix with daily normalized energy consumption profiles

 W_f The forecast energy consumption, in [kWh] W_R The real energy consumption, in [kWh]

W_r, W_s Vector with daily profiles
W_T Energy consumption balance

 $\overline{w}_{i,k}$ The mean normalized value j from the TECP associated with cluster k

 $w_{i,j}^{norm}$ The normalized energy consumption on the column j of the record i from matrix W^{norm};

 w_{ij} The energy consumption on the column j of the record i from matrix W;

 $w_{f,a,e,h}$ The energy consumption of equipment or installation e necessary to execute the activity a

and obtaining the final product *f*, at hour *h*

 x_i Value i of the analyses variable for a period

xq1-xq4 Quantiles

 $X_{f,a,e,h}$ The decision variable for the allocation of the equipment or installation e necessary to

execute the activity *a* and obtaining the final product *f*, at hour *h*

*X*_{mean} Mean of the analyses variable for a period

Xmedian Median value for a data set

Table A1. The energy consumptions and costs in period 2018 - 2019 for the analysed SME

Year	Month	Energy Consumption	Energy Cost
		[kWh]	[RON]
2018	January	3079	2771.1
2018	February	5124	4611.6
2018	March	3243	2918.7
2018	April	2328	2095.2
2018	May	1901	1710.9
2018	June	1586	1427.4
2018	July	1452	1306.8
2018	August	1247	1122.3
2018	September	1257	1131.3
2018	October	1525	1372.5
2018	November	1902	1711.8
2018	December	1444	1299.6
2019	January	1631	1467.9
2019	February	2496	2246.4
2019	March	2312	2080.8
2019	April	1121	1008.9
2019	May	1068	961.2
2019	June	981	882.9
2019	July	1311	1179.9
2019	August	1102	991.8
2019	September	1170	1053
2019	October	1258	1132.2
2019	November	1632	1468.8
2019	December	1245	1120.5

Appendix B

Table B1. The typical energy consumption profiles, with a sampling size by quarter-hour

Time	TECP1	TECP2	TECP3	TECP4	TECP5	TECP6
8.00	0	0	0	0	0	0
8.15	0.013393	0.013546	0.00824	0.013743	0.025376	0.01486
8.30	0.020021	0.026507	0.044887	0.020557	0.011842	0.024762
8.45	0.010969	0.014523	0.066527	0.040442	0.014045	0.029301
9.00	0.012846	0.017007	0.068519	0.109211	0.016504	0.044817
9.15	0.013507	0.017882	0.065193	0.111	0.021013	0.045719
9.30	0.014613	0.019347	0.065672	0.111922	0.015827	0.045476
9.45	0.018536	0.024541	0.060686	0.094925	0.027276	0.045193
10.00	0.011187	0.014812	0.057842	0.073206	0.011177	0.033645
10.15	0.010126	0.013406	0.049854	0.02452	0.022393	0.02406
10.30	0.016103	0.066158	0.04727	0.027263	0.016385	0.034636
10.45	0.019867	0.081688	0.044046	0.022762	0.047602	0.043193

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11.00	0.016438	0.077147	0.044217	0.027246	0.074112	0.047832
11.15	0.01608	0.076673	0.012813	0.028857	0.073863	0.041657
11.30	0.013209	0.066332	0.006438	0.01836	0.071153	0.035098
1.45	0.014794	0.063396	0.007748	0.010106	0.072508	0.03371
12.00	0.029751	0.027441	0.006127	0.014857	0.068217	0.029279
12.15	0.058908	0.013544	0.003259	0.010266	0.052588	0.027713
12.30	0.060449	0.015448	0.005241	0.012511	0.054677	0.029665
12.45	0.064205	0.024973	0.03567	0.02365	0.055576	0.040815
13.00	0.057353	0.035752	0.049937	0.03318	0.059907	0.047226
13.15	0.054069	0.027779	0.048676	0.016543	0.025673	0.034548
13.30	0.063544	0.029028	0.043144	0.015834	0.016856	0.033681
13.45	0.05829	0.023955	0.04559	0.015996	0.012796	0.031325
14.00	0.058978	0.020694	0.026417	0.020015	0.01208	0.027637
14.15	0.064176	0.019569	0.01603	0.020568	0.008919	0.025853
14.30	0.050953	0.014842	0.013367	0.01153	0.012401	0.020619
14.45	0.045234	0.018562	0.007353	0.017264	0.014335	0.020549
15.00	0.042431	0.018399	0.00761	0.015332	0.017352	0.020225
15.15	0.013158	0.022855	0.008893	0.01117	0.017748	0.014765
15.30	0.013661	0.038599	0.007585	0.012979	0.017039	0.017972
15.45	0.027921	0.027516	0.011979	0.008311	0.01638	0.018421
16.00	0.015231	0.028079	0.01317	0.005874	0.01638	0.015747
16.15	0.013393	0.013546	0.00824	0.013743	0.025376	0.01486
16.30	0.012846	0.012007	0.00619	0.010211	0.020504	0.009817
16.45	0.00846	0.010007	0.00319	0.008211	0.010504	0.007817
17.00	0.00546	0.003071	0.00119	0.006211	0.004504	0.003817

Appendix C

Table C1. The Decision Matrix and forecasted energy consumption for Monday

No.	Equipment or Installation	Operating modes	Working time	Operating cycles	W _f [kWh]
1	Dyeing Installation - Dyeing Operation/R4	On	Reduced	1	8.05
2	Dyeing Installation - Dyeing Operation/R4	On	Long	1	13.80
3	Dyeing Installation - Drying Operation/R2	On	Long	1	9.45
3	Air Compressor	On	Reduced	1	8.84
4	Welding machine	Off	-	-	-
5	Lighting system-Tinsmithing Department	On	Long	1	4.86
6	Lighting system-Repair Department	On	Long	1	2.88
7	Lighting system-Dyeing Installation	On	Long	1	3.30
8	Reception Office	On	Long	1	2.70
9	Other electric equipment	On	Long	1	3
10	Vehicle Elevator	Off	-	-	-
	TOTAL - Forecasted Energ	gy Consumpti	ion		56.88

Table C2. The Decision Matrix and forecasted energy consumption for Wednesday

No.	Equipment or Installation	Operating modes	Working time	Operating cycles	W _f [kWh]				
1	Dyeing Installation - Dyeing Operation/R4	On	Long	1	13.80				
2	Dyeing Installation - Drying Operation/R1	On	Normal	1	7.87				
3	Air Compressor	On	Normal	1	11.44				
4	Welding machine	Off	-	-	-				
5	Lighting system-Tinsmithing Department	On	Long	1	4.86				
6	Lighting system-Repair Department	On	Long	1	2.88				
7	Lighting system-Dyeing Installation	On	Reduced	1	1.10				
8	Reception Office	On	Long	1	2.70				
9	Other electric equipment	On	Reduced	1	1.00				
10	Vehicle Elevator	Off	-	-	-				
	TOTAL - Forecasted Energ	y Consumpti	TOTAL - Forecasted Energy Consumption						

Table C3. The Decision Matrix and forecasted energy consumption for Thursday

No.	Equipment or Installation	Operating	Working	Operating	Wf
110.	Equipment of instantation	modes	time	cycles	[kWh]
1	Dyeing Installation - Dyeing Operation/R4	On	Normal	1	11.50
2	Dyeing Installation - Dyeing Operation/R4	On	Reduced	1	8.05
3	Dyeing Installation - Drying Operation/R2	On	Normal	1	7.87
3	Air Compressor	On	Normal	1	11.44
4	Welding machine	On	Long	1	1.35
5	Lighting system-Tinsmithing Department	On	Long	1	4.86
6	Lighting system-Repair Department	On	Long	1	2.88
7	Lighting system-Dyeing Installation	On	Normal	1	2.20
8	Reception Office	On	Long	1	2.70
9	Other electric equipment	On	Normal	1	2.00
10	Vehicle Elevator	Off	-	-	-
	TOTAL - Forecasted Energ	y Consumpti	on		54.85

Table C4. The Decision Matrix and forecasted energy consumption for Friday

No.	Equipment or Installation	Operating	Working	Operating	Wf
	Equipment of installation	modes	time	cycles	[kWh]
1	Dyeing Installation - Dyeing Operation/R4	On	Normal	1	11.50
2	Dyeing Installation - Drying Operation/R2	On	Normal	1	7.87
3	Air Compressor	On	Normal	1	11.44
4	Welding machine	Off	-	-	-
5	Lighting system-Tinsmithing Department	On	Long	1	4.86
6	Lighting system-Repair Hall	On	Long	1	2.88
7	Lighting system-Dyeing Department	On	Reduced	1	1.1
8	Reception Office	On	Long	1	2.7
9	Other electric equipment	On	Normal	1	2.0
10	Vehicle Elevator	Off	-	-	-
	TOTAL - Forecasted Energ	y Consumpti	on		44.35

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