

1 Article

# 2 Design and Implementation of A Security 3 Improvement Framework of Zigbee Network for 4 Intelligent Monitoring in IoT Platform

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10

11 **Abstract:** Internet of Things (IoT) opens new horizons by enabling automated procedures without  
12 human interaction using IP connectivity. IoT deals with devices, called things which are  
13 represented as any item from our daily life that is enhanced with computing or communication  
14 facilities. Among various mobile communications, Zigbee communication is broadly used in  
15 controlling or monitoring applications due to its low data rate and low power consumption.  
16 Securing IoT systems have been the main concern for the research community. In this paper,  
17 different security-threats of Zigbee networks in IoT platform have been addressed to predict the  
18 potential security threats of Zigbee protocol and a Security Improvement Framework (SIF) has  
19 been designed for intelligent monitoring in an office environment. Our proposed SIF can predict  
20 and protect various potential malicious attacks in the Zigbee network and respond accordingly  
21 through a notification to the system administrator. This framework (SIF) is designed to make  
22 automated decisions immediately based on real-time data which are defined by the system  
23 administrator. Finally, the designed SIF has been implemented in an office security system as a case  
24 study for real-time monitoring. This office security system is evaluated based on the capacity of  
25 detecting potential security attacks. The evaluation results show that the proposed SIF is capable of  
26 detecting and protecting several potential security attacks efficiently enabling more secure way of  
27 intelligent monitoring.

28 **Keywords:** Real-time intelligent monitoring, Zigbee protocol, Internet of Things (IoT), Office  
29 security system, Security-threats.

30

## 31 1. Introduction

32 In recent years, Internet of Things (IoT) becomes an important topic amongst technology  
33 enthusiasts and industry. IoT constitutes of physical devices such as refrigerators, cars, buildings,  
34 health monitoring systems and many others those are embedded with sensors, actuators, radio  
35 frequency identification (RFID), and software. These things are connected to a network (Internet)  
36 that enables them to exchange and collect data. IoT has stepped out from its infancy and is on the  
37 path of transforming our current understanding of a static Internet to a fully integrated dynamic  
38 future Internet [1]. Bluetooth, Zigbee, Z-Wave, 6LoWPAN, WiFi, GSM/3G/4G/LTE, LoRa, Neul, and  
39 Sigfox are all communication technologies used in IoT. Currently, Zigbee is the most used  
40 technology in home automation and smart lighting. Zigbee is expected to capture 34% volume share  
41 of the home automation and 29% of the smart lighting markets by 2021 with Compound Annual  
42 Growth Rate (GACR) of 26% during the period 2016-2020 [2]. Seeing the fast growth of IoT usage,  
43 and Zigbee communication specifically has sparked our attention to investigate the securities  
44 concerns that the IoT industry faces.

45        Securing IoT systems in communication technology have been concerned of many researchers  
46 and private companies. Symantec has reported that 52% of health apps -many of which connected to  
47 wearable devices did not have so much as a privacy policy in place, and 20% personal information,  
48 logins, and passwords over the wire in clear text [3]. In May of 2014, more than 90 people from 19  
49 different countries in connection with "creepware" have been arrested by the FBI and the police  
50 using Internet-connected webcams to spy on people [4]. Many researchers have also found that  
51 many cars, hospitals, oil grids and energy grids those are connected to an IoT are vulnerable to  
52 cyber-attacks [5]. As for Zigbee security concerns, much research and many experiments have been  
53 conducted to better understand the security threats that it is susceptible to [6-11]. Despite the fact  
54 that Zigbee protocol could be hacked in many different ways, researchers have agreed that solving  
55 the problem of security in IoT does not only depend on securing the IoT devices and their  
56 communication technology, but on securing the IoT system as whole and developing a full solution  
57 IoT framework that involve multiple layers of security [12-17].

58        The security threats of Zigbee protocol can be divided into Attacks Requiring Key Compromise,  
59 and Attacks with Unrequired Key Compromise. In order to prevent the acquisition of Zigbee keys  
60 by an attacker, the keys must be preloaded out of band and not transmitted over the air, and Zigbee  
61 devices physical location should be secured at all-time. Olawumi et al. [18] suggest that the Standard  
62 Security level (sending the network key unencrypted over air) should be removed all together from  
63 the Zigbee protocol. Also default configurations of keys or a fall back default keys should not be  
64 allowed by the manufacturers. The two existing main attacks of Unrequired Key Compromise are  
65 Replay and Denial of Service (DoS). The Frame counter has been added to the frame header at the  
66 Network Layer to avoid replay attacks [19,20]. Cache et al. [21] suggested that replay attacks could  
67 be avoided by configuring the Zigbee protocol in a way that it can confirm that the sequence number  
68 of the newly received packet is at least one number greater than the sequence number of the  
69 previously received one. DoS attacks are very common in the attacks related to IoT in general.  
70 Insiders' attacks can happen at the Application Layer (APS) by flooding the network with messages.  
71 For example, an attacker can send a load of messages without any delays which causes the whole  
72 network to freeze. Also insider attacks can happen at the Network Layer (NWK), by stopping the  
73 forwarded transmission of data between devices that can alter the routing protocol. Once an attacker  
74 joins the network he basically has a complete control of almost everything in the network. Outsiders'  
75 attacks can happen at the medium access layer; Zigbee uses CSMA/CA (if it is running in  
76 non-beacon mode). An attacker can send data continuously over the channel. Insider DoS attacks  
77 can be prevented by not allowing unauthenticated devices to join the network and also by enabling  
78 security in the network. DoS attacks can be also avoided by placing a device that detects external  
79 signals interference close to the Zigbee network. Cache et al. [21] suggested tracking the energy  
80 depletion of the Zigbee devices, since a DoS attack will deplete the power of the devices much faster  
81 than normal. Another, mitigation is to maintain a list of the misbehaving nodes, and if the victim  
82 node observes messages with bogus security headers, it will add the sender node to the blacklist and  
83 inform the network. Based on all the above researches in securing IoT systems, it is obvious that  
84 additional security measures could be added to better secure Zigbee communication in IoT.

85        This research paper focuses on various potential attacks in Zigbee protocol and analysis of  
86 potential security threats in Zigbee communication protocol. Based on the analysis, we have  
87 designed and implemented a Security Improvement Framework (SIF) of Zigbee network that could  
88 efficiently solve several potential security concerns for intelligent monitoring in IoT platform. Our  
89 proposed SIF is able to configure Zigbee devices in IoT framework in a secured manner instead of  
90 default configuration, predict various potential malicious Zigbee network threats: Flooding attack,  
91 Physical attack, overcome Flooding and notify system administrator in real time while there is any  
92 Physical attack and Flooding. It works on the basis of (i) setting up multiple layers of defense, where  
93 multiple layers of security could be used to defend a particular risk by using additional encryption  
94 to the data transmitted among Zigbee devices, ii) educating consumers about privacy and data  
95 security, by giving them the autonomy to track in real time any motion activities detected around  
96 them, and setup the time period that they should be notified of any suspicious activities that occurs,

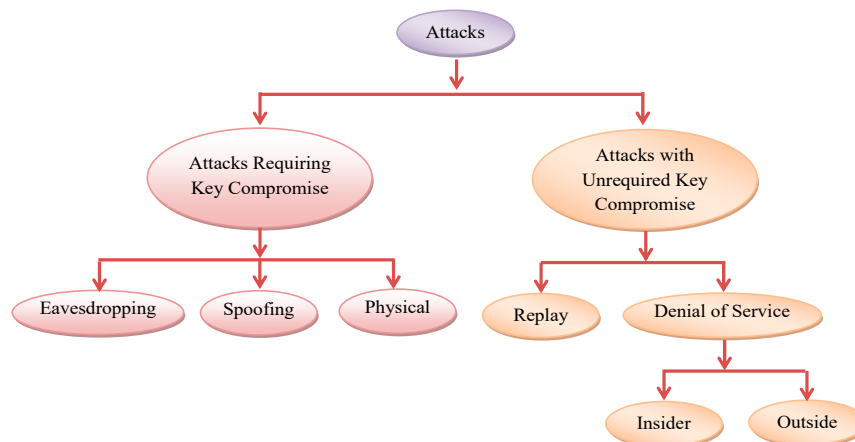
97 iii) configuring and securing Zigbee devices communication instead of using default configuration,  
 98 iv) predicting potential malicious attack, by detecting the absence of a Zigbee node in the network  
 99 and responding accordingly through a notification to the user and to the systems management team.  
 100 The proposed SIF has also been implemented in an office security system (that consists of RFID  
 101 cards as things of IoT) to detect the authorized/un-authorized office staffs in the office and notify the  
 102 activities to the administrator which allows the administrator to monitor those activities in real time  
 103 through a suitable web application.

## 104 2. Security-threats in Zigbee Protocol and the Alleviation Method

105 Zigbee security is applied to the Network and Application layers where packages are encrypted  
 106 with 128-bit Advanced Encryption Standard (AES). Data is encrypted by using a network encryption  
 107 key and possibly a link encryption key. Devices have to have the same keys to be able to  
 108 communicate among each other in the network. The network layer security is implemented by using  
 109 a network key to secure broadcast communication by encrypting the APS layer and application data.  
 110 Once security is enabled in the network, all data packages are encrypted with the network  
 111 encryption key. Security at the network layer applies to all packages transmitted and is encrypted  
 112 and decrypted on in each node of the network ; however, this security does not apply to the medium  
 113 access layer communication, such as beacon messages. Application layer security is implemented by  
 114 using a shared link key to secure the unicast communication between the source and the destination  
 115 devices to encrypt application data [18].

116 Considering the importance of the security in IoT devices, the security threats in Zigbee  
 117 communication protocol and the mitigation methods have been researched and proven by many  
 118 researchers. We have divided security threats of Zigbee protocol into two categories: 1) Attacks  
 119 Requiring Key Compromise, and 2) Attacks with Unrequired Key Compromise. In each of these  
 120 categories we go over scenarios and methods that could expose Zigbee to malicious attacks, and we  
 121 suggest mitigation methods for each one of them. Figure 1 shows various attacks categories in  
 122 Zigbee protocol.

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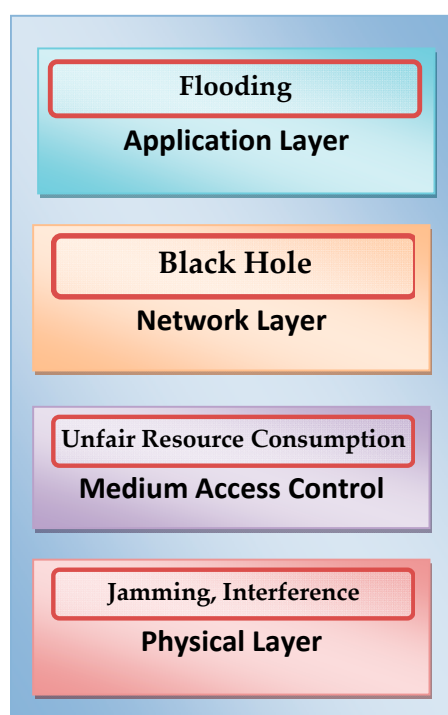
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**Figure 1.** Attacks categories in Zigbee protocol.

127 Zigbee network or link key can be obtained by a physical attack [22,23]. The keys can be  
 128 extracted from Zigbee devices' flash memory once a physical access is achieved. Also when a device  
 129 is removed from the network, Zigbee does not invalidate the keys and generate new ones and that  
 130 allow tempering the whole network. Several researchers gained physical access to the Zigbee device  
 131 have extracted the firmware and found the encryption from there. Two practical attacks against  
 132 ZigBee security were proposed by Niko Vidgren et.al. [17]. Millions of IoT devices use the same  
 133 cryptographic secrets key; SEC have analyzed more than 4,000 IoT devices in the market from over  
 134 70 vendors and extracted the encryption keys from the firmware, and have found that most of the

135 devices use the same keys. The number of unique keys was 580, and out of these 230 were actively  
 136 used .

137 Using Replay attacks an attacker can sniff a packet, or record packets traffic in a network and  
 138 send it back at a later time to cause a malicious attack. Zigbee alliance had put a good effort to  
 139 achieve authenticity and confidentiality to the communicated packets; though, denial-of-service  
 140 (DoS) is still an issue and no effort has been done in this area. Multiple stack layers could be affected  
 141 by this type of attack and that depends if the attacker has joined the network (insider attack) or not  
 142 (outsider attack). If the attacker has joined the network, the DoS may be conducted at the physical,  
 143 medium access control, network, and application layers, but in case it's an outsider the DoS could  
 144 happen only at the physical and medium access control layers. Figure 2 shows the attacks at several  
 145 OSI layers.  
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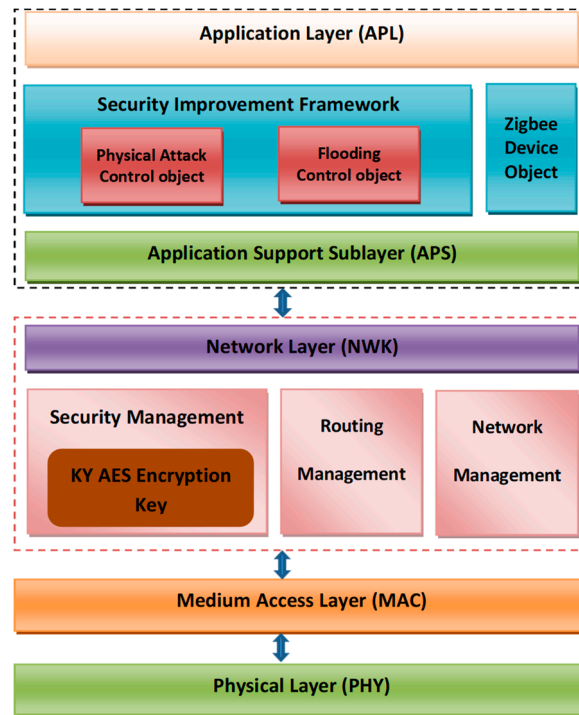
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**Figure 2.** Denial of Service (DoS) attacks at the OSI Layers of Zigbee protocol.

### 149 **3. Proposed Security Improvement Framework (SIF) using Zigbee Protocol**

150 We have proposed a Security Improvement Framework (SIF) using Zigbee protocol for  
 151 securing Zigbee network in the IoT framework. Figure 3 shows the proposed Security Improvement  
 152 Framework (SIF) whereas Table 1 shows the proposed alleviation method used in the SIF to resolve  
 153 various Zigbee network threats.

154 Physical layer of this framework does modulation and demodulation operations upon  
 155 transmitting and receiving signals respectively. The physical layer works on a frequency bank of  
 156 868.3 MHz with the data rate of 20 Kbps. Medium Access Control (MAC) layer is responsible for  
 157 reliable transmission of data by accessing different networks with the carrier sense multiple access  
 158 collision avoidance (CSMA)/ carrier detection (CD). Network layer takes care of all network related  
 159 operations such as network setup, end device connection and disconnection to network, routing,  
 160 device configurations, etc. We have used KY AES Encryption in security management instead of  
 161 default key configuration.



162

163 **Figure 3.** Proposed Security Improvement Framework (SIF) of Zigbee network in the IoT platform.164 **Table1.** Proposed alleviation method used in the Security Improvement Framework (SIF).

Threats	Proposed Method
Physical	KY AES Encryption Key and Pulse Beat
Flooding	KY AES Encryption Key and Application Framework Security

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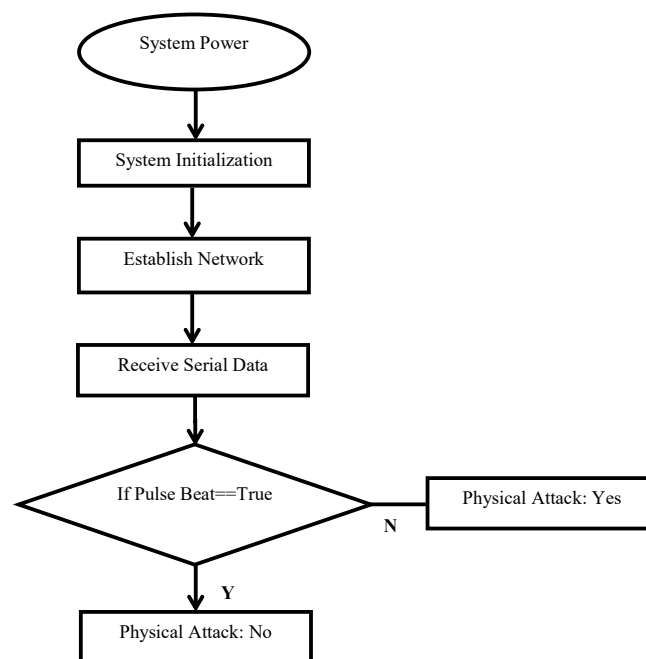
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167 Application support sublayer is used to provide interface between the network layer and various  
 168 data, management services. These services are providing with the help of application objects and  
 169 Zigbee device objects. Zigbee Device Objects (ZDO) are used to perform the various management  
 170 tasks. This includes security management, network management and binding management. It is also  
 171 useful to define the types of devices which are used in the network. ZDO provides an interface  
 172 between application layer objects and APS layer in Zigbee devices. It is responsible for detecting,  
 173 initiating and binding other devices to the network. Security Service includes methods for key  
 174 establishment, key transport, frame protection, and device management. We have proposed two  
 175 modules Physical Attack Control Object and Flooding Control Object in Application Framework  
 176 which can detect and protect Physical attack and Flooding attack.

### 177 3.1 Physical Attack Control Object

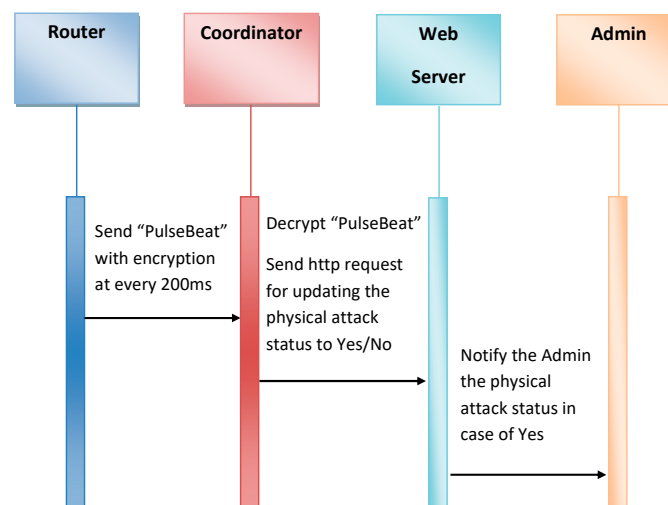
178 Securing the Zigbee network by only securing devices configurations is not sufficient. So  
 179 removing a node from the Zigbee network is not detected by the network and specifically by the  
 180 coordinator, and does not generate and send a new network key to the other devices that are still in  
 181 network. Detecting the absence of a node in the network is crucial to prevent any stolen Zigbee  
 182 device to be reused thus to re-join and compromise the network. To prevent any potential physical  
 183 attack of Zigbee devices Physical attack control object is implemented. This module produces a  
 184 "Pulse Beat" between the coordinator and the end devices that will notify the user/admin in case the  
 185 coordinator does not receive any signal from the end devices. The "Pulse Beat" implementation is  
 186 added to cover the lack of detection of missing nodes in the network by the Zigbee protocol. In  
 187 addition to this configuration, the PAN ID of the network also set to the Zigbee devices and has  
 188 specified the channel mask that the network should operate on.

189 The flowchart to detect Physical attack is shown in Figure 4. The "Pulse Beat" is an encrypted  
 190 message sent by the sender repeatedly every 200ms to indicate its presence to the receiver; in case of  
 191 the receiver does not receive any message in the period of 2 seconds it will notify the user.  
 192 Implementing the "Pulse Beat" will not only warn the user about a possible malfunctioning of the  
 193 sender but also about its nonexistence in the network and will prevent any possible future network  
 194 attacks. In addition to the "Pulse Beat" implementation, and the secure configuration of the Zigbee  
 195 devices, we have also encrypted all the data that being transmitted at the application layers. If the  
 196 "Pulse Beat" message is valid then receiver will make an "HttpRequest" to the web application that  
 197 will show the admin "No Physical attack". Figure 5 shows data flow between Router, Coordinator,  
 198 Webserver and Admin to detect physical attack in the proposed SIF. To confirm its presences in the  
 199 network, the sender will send an encrypted "Pulse Beat" signal to the receiver every 200ms. The  
 200 receiver in its turn will decrypt the "Pulse Beat" message. When the sender becomes unavailable or  
 201 receiver does not receive any "Pulse Beat" signal from the sender within 2 seconds the receiver that  
 202 will make an "HttpRequest" to the web application that will show the admin "Physical attack".  
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**Figure 4.** Flowchart to detect Physical attack in the proposed Security Improvement Framework (SIF).

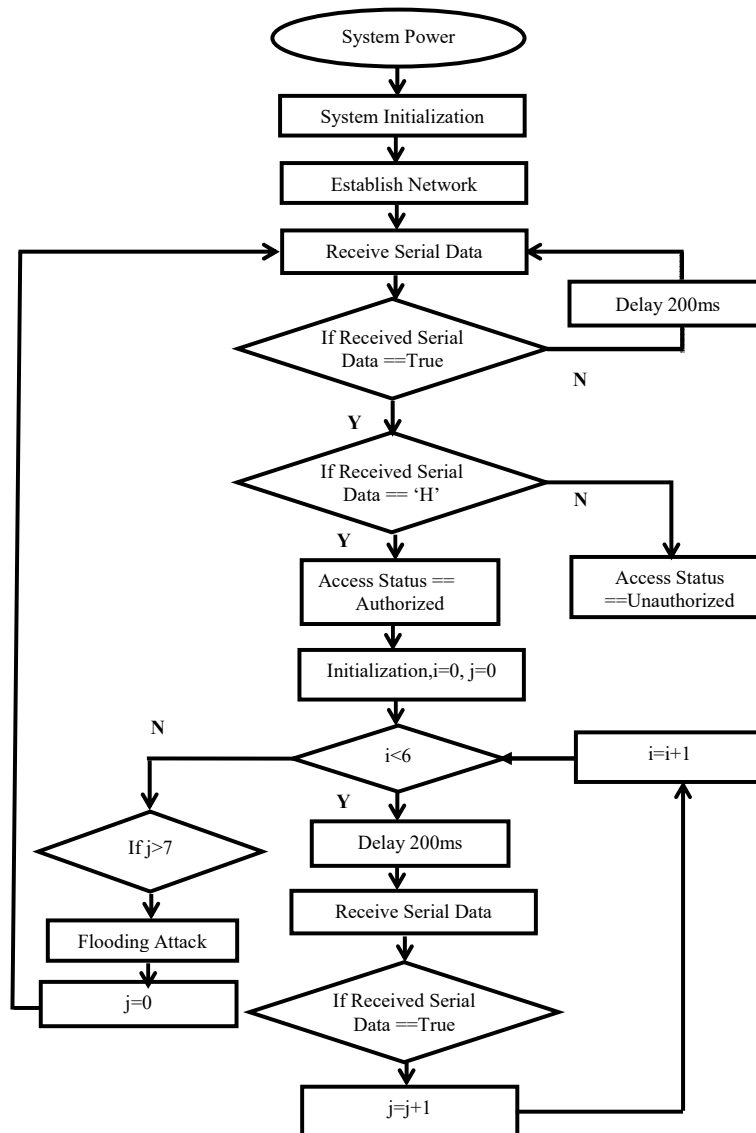


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**Figure 5.** Data flow between Router, Coordinator, Webserver and Admin to detect physical attack in the proposed Security Improvement Framework (SIF).

## 209 3.2 Flooding Control Object

210 Insiders' attacks can happen at the Application Layer (APS) by flooding the network with  
 211 messages. An attacker can send a bunch of messages without any delays which causes the whole  
 212 network to freeze. To prevent flooding attack, the coordinator is used as trust center and linked key  
 213 and network encryption key are configured. An algorithm is presented to prevent the flooding  
 214 attack. Receiving data are counted simultaneously at a predefined delay of 200ms. If receiving data  
 215 number exceeds the default value then flooding occurs and it discards the receiving data. Functional  
 216 algorithm of this module is presented by flowchart in Figure 6. In case of detecting flooding effect,  
 217 the status message is notified to Admin using web application. To detect and prevent the flooding  
 218 attack the flooding control object considered the Data flow between Router, Coordinator, Webserver  
 219 and Administrator as shown in Figure 7.  
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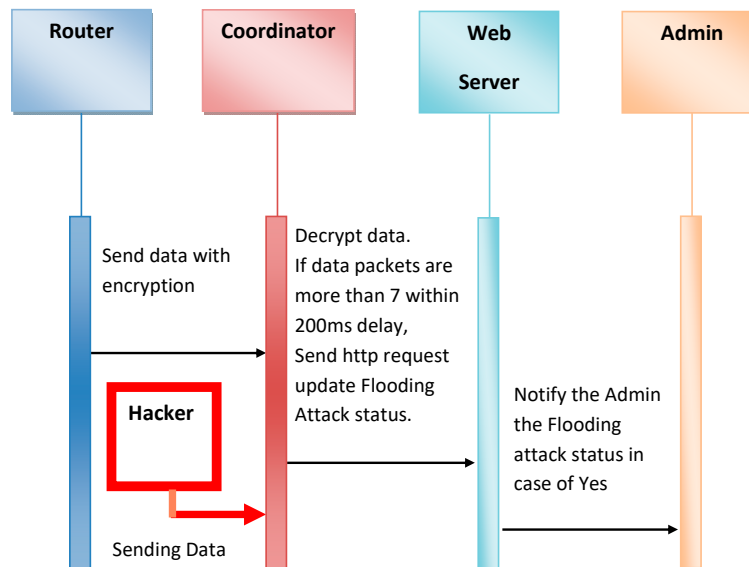


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Figure 6. Flowchart to Prevent Flooding Attack in the proposed Security Improvement Framework (SIF).



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**Figure 7.** Data flow between Router, Coordinator, Webserver and Admin to detect Flooding attack in the proposed Security Improvement Framework (SIF).

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#### 4. Implementation of the proposed Security Improvement Framework (SIF)

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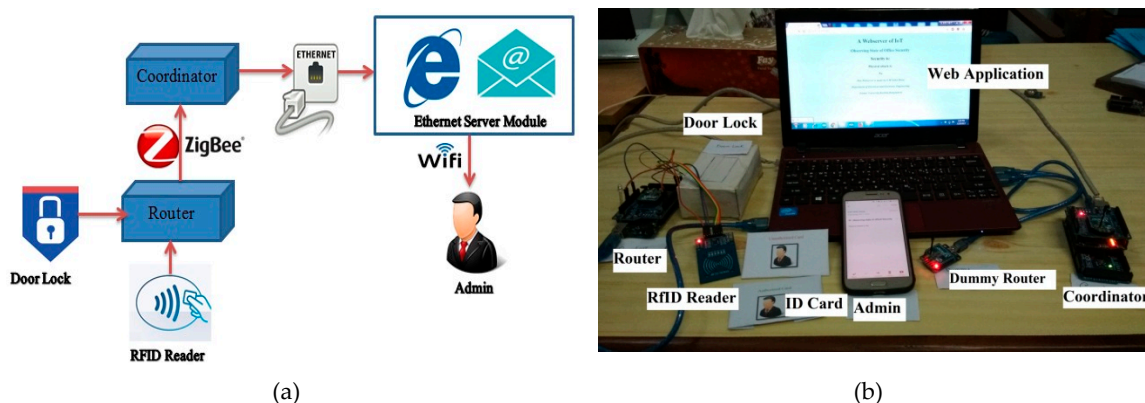
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The proposed Security Improvement Framework (SIF) using Zigbee protocol in the IoT platform is implemented in an office security system for intelligent monitoring. The office security system testbed is as shown in Figure 8. Office area is separated into different location and employees have restriction to enter specific area. All employees must use their RF Identity card to enter any office area. When any employee wants to enter any office area she/he will touch his card on the RF card reader. Readers include Zigbee communication module which is called router for our research. Router send reading information to central controller which is called as Coordinator. If any employee wanted to enter his/her permitted office area, then the coordinator sends permission to unlock the door. On the other hand if any employee wanted to enter his/her prohibited office area, then the coordinator sends deny permission and notify the administrator through email. Moreover if any hacker tries to attack the system then the framework detects and protects such attempts effectively. The proposed algorithm of an office security system is also presented in Table 2.

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**Figure 8.** (a) Block diagram of the office security system using proposed Security Improvement Framework (SIF) using Zigbee protocol; (b) photograph of the testbed for implementing the proposed SIF.

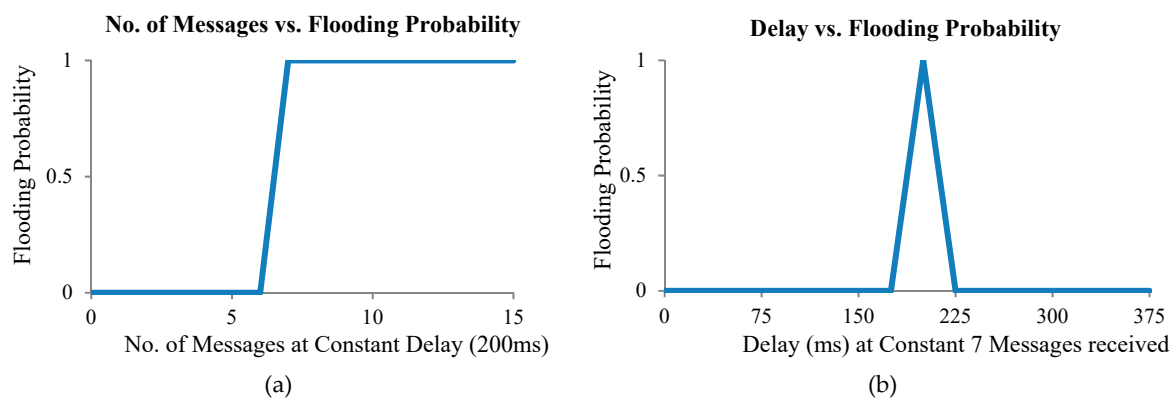


245 **Table 2.** Algorithm used in the proposed Security Improvement Framework (SIF) using Zigbee protocol  
 246 implemented in the Office Security System.

<b>Algorithm: Office Security System (T_data, R_data, P, H, L)</b>	
<b>Data:</b> Transmitting data=T_data, Receiving data=R_data, Pulse_bit=P, Authorize bit=H, Unauthorized bit= L.	
<b>Result:</b> Physical attack=P_attack, Flooding_attack=F_attack, Access status=A_status, Door state= D_state.	
(1)	Start
(2)	Connection==Serial Communication(); /*Check serial communication between router and coordinator*/
(3)	If connection== Fail
(4)	Return Start; /*Step 1*/
(5)	End
(6)	If connection== True then
(7)	T_data== Encrypt(data); /*AES 128 bit encryption */
(8)	If R_data== 'P' OR 'H' OR 'L' then /*128 bit decryption*/
(9)	P_attack==No;
(10)	Update Web(P_attack); /*Update web page with no Physical attack data*/
(11)	Send Email(Admin); /* Send email to Admin notifying no Physical attack */
(12)	Else
(13)	P_attack==Yes;
(14)	Update Web(P_attack); /*Update web page with Physical attack data*/
(15)	Send Email(Admin); /* Send email to Admin notifying Physical attack */
(16)	End
(17)	End
(18)	If R_data== 'H' OR 'L'
(19)	Initialization i,data;
(20)	For i=1 to 20 do
(21)	Data=data+1;
(22)	Delay ==200ms;
(23)	If Data>7
(24)	F_Attack==Yes;
(25)	Update Web(F_attack); /*Update web page with Flooding attack data*/
(26)	Send Email(Admin); /* Send email to Admin notifying Flooding attack */
(27)	End
(28)	End
(29)	End
(30)	If R_data == 'H' then
(31)	A_status==Authorized;
(32)	D_state==Open;
(33)	Update Web(D_state); /*Update web page with Door state data*/
(34)	Send Email(Admin); /* Send email to Admin notifying authorized access */
(35)	End
(36)	If R_data == 'L' then
(37)	A_status== Un-authorized;
(38)	Door==Lock;
(39)	Update Web(D_state); /*Update web page with Door state data*/
(40)	Send Email(Admin); /* Send email to Admin notifying unauthorized access */
(41)	End
(42)	End

#### 247 4.1 Evaluation of the proposed Security Improvement Framework (SIF)

248 In this office security system, employees use their Identity card to enter the office premises and  
 249 individual's room. Router which reads Identity card sends the information to coordinator at 500ms  
 250 delay. If any Hacker tries to do flooding attack then this system can detect the flooding attack and  
 251 can protect it. To evaluate the flooding probability of the office security system we have sent bunch  
 252 of messages from router to coordinator. Coordinator reads the messages at 200ms delay and counts  
 253 the messages which are coming simultaneously. We have plotted flooding probability curves for  
 254 office security system with respect to the number of messages at constant message-receiving delays  
 255 of 200ms as shown in Figure 9 (a). From this plot it is assumed that for number of messages greater  
 256 than 7, Flooding probability is 1. If the Security Improvement Framework (SIM) gets more than 7  
 257 messages simultaneously at receiving delay of 200ms then it decided flooding occurs. Moreover  
 258 another flooding probability curve also plotted with respect to message receiving delays at constant  
 259 number of message received i.e., 7 as shown in Figure 9(b). This plot also shows that for 200ms delay  
 260 at constant number of 7 messages, it detects the Flooding.



261 **Figure 9.** The Flooding Probability Curve with respect to (a) No. of Messages at Constant Delay and (b) Delay at  
 262 Constant Messages.

263 To confirm the presence in the network, the router is sending an encrypted "Pulse Beat" signal  
 264 to the receiver every 200ms. The coordinator in its turn decrypted the "Pulse Beat" message. When  
 265 the router becomes hacked or coordinator does not receive any "Pulse Beat" signal from the router  
 266 within 2 seconds the coordinator makes an "Http Request" to the web application that shows status  
 267 (Physical attack Yes/No) to the admin. We have turned off router several times and checked the  
 268 status signal. All the times the system can detect physical attack successfully.

#### 269 5. Conclusion

270 The importance of security of Zigbee protocol in IoT is the main focus of this research. In this  
 271 research, the security threats of Zigbee have reviewed based on some common IoT real world attacks  
 272 such as message flooding, reply attack, etc. Experiments of those attacks have been performed to  
 273 find out the way to prevent them. We have designed Security Improvement Framework (SIF)  
 274 including all the proposed algorithms to prevent several potential security attacks. The developed  
 275 IoT framework utilized multiple layers of defense to predict and prevent potential malicious attacks.  
 276 The framework can solve the problem of failing to detect a missing node in the Zigbee protocol by  
 277 keeping a communication signal between any pair of communicating nodes in the network. Instead  
 278 of using default device configuration, a secure device configuration is used. Moreover message is  
 279 encrypted and decrypted with Advanced Encryption Standard (AES) 128-bit key. This framework is  
 280 implemented in an office security system. If any employee wanted to enter his/her prohibited office  
 281 area, then the coordinator sends deny permission and notify the administrator through email.  
 282 Moreover if any hacker tries to attack the system then IoT framework detects and protects such  
 283 attempts effectively negates the use of the manufacturers default configuration. In future, we will try  
 284 to adopt system recovery in case of potential security attack.

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 286 Methodology, S M Sohel Rana; Software, M. Humayun Kabir; Supervision, M. Humayun Kabir; Validation, S M  
 287 Sohel Rana; Writing – original draft, S M Sohel Rana; Writing – review & editing, Miah Abdul Halim and M.  
 288 Humayun Kabir.

289 **Conflicts of Interest:** “The authors declare no conflict of interests.”

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