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# Comparative modelling and artificial neural network inspired prediction of waste generation rates of hospitality industry: The case of North Cyprus

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#### **ABSTRACT**

This study was undertaken to forecast waste generation rates of accommodation sector of North Cyprus as a case. Three predictor models including multiple linear regression (MLR), artificial neural networks (ANNs) and central composite design (CCD) were applied to predict the waste generation rate during the lean and peak seasons. ANN showed highest prediction performance, specifically, lowest values of the standard error of prediction (SEP = 2.153), mean absolute error (MAE=1.378) and highest R² value (0.998) confirmed the accuracy of the model. The analysed wastes were categorised into recyclable, general waste and food residues. The authors estimated the total waste generated during the lean season as 2010.5 kg/day, in which large-sized hotel accounted for largest fraction (66.7%), followed by the medium hotels (19.4%) and guesthouse accounted for smallest part (2.6%). During the peak season, about 49.6% increases in the waste generation rates were obtained. Interestingly, 45% of the wastes were generated by the British tourists while the least waste was generated by African tourists (7.5%). The ANN predicted that the small and large hotels would produce 5.45 and 22.24 tons of waste by the year 2020, respectively. The findings herein are promising and useful in establishing a sustainable waste management system.

**Keywords**: Urban wastes; hospitality sector; waste generation rates; artificial neural network prediction; sustainable waste management.

#### 1. Introduction

In recent decades, tourism has become one of the most important and significant sectors in the economies of many countries. In fact, the sector accounts for 10–12% of the world's Gross Domestic Product (GDP) and approximately 14% of total employment [1]. Even though tourism

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can sustain high levels of employment, the sector is a source of environmental impacts with consequent public health concerns [2]. One of the most significant impacts of tourism is the generation of urban wastes, which increases as the seasonal population of the tourist rises [3, 4].

To plan, manage and reutilize hospitality sector waste (HSW) in a sustainable way, accurate prediction of HSW generation rate and composition is technically important [5–7]. Failure of accurate HSW prediction and assessment could lead to several widespread problems in the waste management systems and the environment, including irrelevant policies, increased environmental impacts as well as inadequate or over-estimated capacity of disposal infrastructures.

Cyprus politically partitioned into two main parts (south and north) is a major tourist destination in the Mediterranean region. Comparatively speaking, recent years have seen tourism growing at a faster rate in the north Cyprus (formally the Turkish Republic of North Cyprus (TRNC)). Meanwhile, in TRNC, the available statistical information regarding waste generation from hospitality industry demonstrates the lack of sufficient reliable data per hospitality facility, hence, it is difficult to develop accurate forecasting systems.

According to the TRNC Hoteliers Association, there is nearly an 83% and 68% bed occupancy rate in peak and lean seasons, respectively in 2014–2016. The increasing inflow of tourists in the first quarter of 2017 indicated that the occupancy rate is expected to increase by 6–8% in the peak season of 2017, subsequently leading to more HSW. Of concern is the lack of studies which quantify the magnitude of waste generated in the accommodation sector of TRNC and the subsequent effect of this problem on the environment.

To mitigate the impact of the HSW on the ecosystem, the demand for reliable data concerning HSW generation is implicitly necessary. Meanwhile, the process of predicting HSW

generation is challenging and often intensify by uncontrollable parameters [5, 8]. In recent years, various conventional, regression, non-algorithm and descriptive statistical methods of forecasting municipal solid waste (MSW) generation have been reported [8–11].

However, there are limited data concerning the forecasting of HSW generation in peak and lean seasons as well as an optimal prediction model for this purpose. Hence, this paper tries to contribute to filling the mentioned gaps in the HSW generation rates specifically in TRNC. The outcome of this research is expected to serve as effective tools for policy makers and various categories of accommodation sectors owner to initiate and invigorate sustainable waste management practices.

In this study, multiple linear regression (MLR), central composite design (CCD) and artificial neural network (ANN) models were applied in predicting the rate of hospitality sector waste generation. Among these methods, the MLR is widely applied to forecast waste generation due to its simple algorithm and well developed statistical theory [10]. However, the MLR neither can adapt to new situations nor learn from new data, and its precision is poor when imprecise data are utilised and rarely consider all factors affecting waste generation [7, 12, 13].

The CCD under response surface methodology is a combination of a statistical and mathematical technique for empirical modelling of complex problems in which the response of interest is influenced by several independent variables. The CCD considers the interaction effects between the operational parameters to produce high prediction accuracy on complex nonlinear systems [14]. To the best of the author's knowledge, there is no reported data on the application of CCD for forecasting waste generation. The ANN is a brain neuron-inspired data-driven technique that can directly learn linear and nonlinear relationships between variables from a set of data compared to the conventional forecasting techniques [15–17].

The strengths and weaknesses of the proposed models were elucidated and an optimal prediction model was established based on the conformity with the actual data set and sensitivity analyses. To date, most of studies in this field have focused specifically on prediction of total municipal solid waste (MSW) generation rate without considering the interactive effects of the influencing factors (viz., waste management practices, nationality of tourists, nature of wastes generated and actual sources of waste in the hospitality facility) to manage HSW sustainably. This paper is written under the belief that the prediction of the amount of HSW produced will be helpful in the stages of transportation, storage, disposal and reutilization and, thus contribute to a sustainable tourism management.

#### 2. Research methodology

#### 2.1. Research area and dataset

Given that the purpose of this research is to predict waste generation rates in accommodation sector and explore the effects of variables contributing to the waste generation rates, a quantitative approach was employed. Three districts; Nicosia, Famagusta, Girne, were selected to assess the waste generation in the accommodation sectors of TRNC according to the concentrated tourism activities in these districts.

A total of 22 accommodation sectors comprising of non-starred (guesthouse), large, medium and small hotels were investigated in this study. 75% of these facilities are situated in Girne (tourism hub), 18% in Nicosia (capital city) and 7% in Famagusta (port and student city). The investigated facility comprised of 36%, 30%, 27% and 7% of small, large, medium hotels and guesthouse, respectively. The tourism activities in TRNC remain active seasonally with the fewest activities taking place in winter (lean) and most taking place in summer (peak).

A pilot study was conducted to minimise ambiguity in the sampling questions. Also, prior to data collection, the top management and head units of the accommodation were assured of their confidentiality to minimise the social desirability bias, ensure accuracy and credibility of sample data. The data from daily waste generated were collected randomly over a specified period of each month of the lean and peak tourism seasons. We calculated the average daily and yearly generation rate per room and sub-units of the accommodation.

# 2.2. Model development and description of the input parameters

The MLR, CCD and ANN as linear, quadratic and non-algorithmic models, respectively, were used to predict the waste generation rates in the hospitality sector of TRNC. To train and test the models, a 3-fold cross-validation procedure was employed to avoid any possible desirability bias. Hence, average results of three different simulations were compared with the actual data and reported herein.

Among different parameters which affect the generation rate of hospitality waste, five independent parameters were selected as the most effective ones, including the nationality of tourists visiting the investigated facilities, nature of waste management practices in each facility, type of wastes generated, seasonal flow and type of the accommodation. These parameters were encoded as presented in Table 1.

Table 1	1: Coding	of sub-class	of the	independent	parameters

Nationality	Season	Accomm. type	Waste type	Waste Manag. practice
British (1)	Lean (0.5)	Guesthouse (0.5)	Food waste (1)	None (2.5)
Russian (2)	Mid (1.5)	Small hotel (2.5)	Glass (2)	Recycle (5.5)
Asian (3)	Peak (2.5)	Medium hotel (4.5)	Cooking oil (3)	Reuse (9.0)
Scandinavian (4)		Large hotel (8.5)	Garden waste (4)	Landfill (12.5)
German (5)		. , ,	Aluminium (5)	Incineration (16.5)
French (6)			Organic waste (6)	,
Turkish (7)			Wood (7)	
Arabs (8)			Paper (8)	
African (9)			Plastic (9)	

The numbers in the parentheses represent the coded value.

# 2.3. Multiple linear regression analysis

The multiple linear regression (MLR) as a predictive analysis, attempts to explain the relationship between a dependent variable and two or more explanatory variables. The MLR model for predicting the HSW generation can be described as follows:

$$y = \beta_0 + \beta_1 x_1 + \beta_2 x_2 + \beta_3 x_3 + \dots + \beta_n x_n$$
 (1)

The predicted value of HSW generated is represented by the dependent variable y, the  $x_1, \ldots, x_n$  represent the 5 independent variables in this study, and the  $\beta_0, \ldots, \beta_n$  denote the impact of each independent variable on the response variable.

# 2.4. Principle of central composite design

The central composite design (CCD) is an efficient approach for modelling complex problems in which the responses are influenced by various independent variables. Hence, minimise time consumption and reducing experimental complexities [14]. Herein, the Design expert software 10.1 (Stat-Ease, USA) was employed to generate 5-level-5-factors CCD) matrix. Five independent variables viz. nationality (A), accommodation type (B), season (C), type of waste (D), and waste

management practice (E) were selected based on pilot studies and literature reports to assess their effects on the waste generation rates (WGR).

The independent variables were coded into two levels namely: low (-1) and high (+1), and the axial points are coded as  $(+\alpha)$  and  $(-\alpha)$ . The total experiment data runs generated from the CCD is 44, and was obtained according to Eq. (2):

$$N=2^{x}+2x+x_{r}=2^{5}+(2\times 5)+2=44$$
(2)

where N is the total number of runs required, x is the number of variables and  $x_r$  is the repeated runs.

The range of the chosen independent variables with actual and coded levels are presented in Table 2, where only the most influential runs were selected out of 44 experimental runs. The factorial design comprises of 32 full factorials, 10 axial points, 2 repeated runs, which resulted in an orthogonal distribution of 44 experiments. The experiments were run randomly to minimise errors due to the systematic trends in the factors. A quadratic polynomial regression model was recognised to evaluate and quantify the influence of the variables on the responses obtained from the experiments: The data obtained from the experimental design were utilised to generate a polynomial equation which was analysed to quantify the influence of the variables on the waste generation rates (%).

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Table 2: Design matrix containing coded values, actual and predicted WGR (%).

Independent variables	Symbol		Level of	factor	S				
			-α (-2)	-1	0	1	α (2)		
Nationality	A		1.0	4.0	7.0	11.0	14.0		
Accommodation type	В		0.5	2.5	4.5	6.5	8.5		
Season	C		0.5	1	1.5	2	2.5		
Type of waste	D		1.0	4.0	7.0	11.0	14.0		
Waste manag. practice	E		1.5	5.5	9.0	12.5	16.5		
Run order	A	В	C	D	Е	Waste g	generatio	on rate (	<b>%</b> )
						CCD	ANN	MLR	Actual
1	0	0	0	0	0	73.41	68.32	89.23	61.34
2	0	0	-1	0	0	69.23	89.32	78.01	92.56
3	0	2	0	0	0	67.67	52.11	50.98	56.41
<b>4</b> *	1	0	0	0	0	49.89	47.55	46.89	48.55
5	-2	0	0	0	0	75.01	94.99	89.23	96.19
6	2	0	0	0	0	83.41	90.11	90.89	89.33
7	0	2	-2	0	0	71.13	82.88	72.88	92.01
<b>8</b> *	0	-2	2	0	0	96.63	95.66	93.66	94.23
9	0	0	2	-2	0	76.29	75.99	75.23	75.11
10	-2	0	0	2	0	78.46	89.23	64.99	88.21
11*	0	2	0	0	-2	78.22	77.01	75.55	77.46
12	2	2	2	0	2	74.21	87.98	79.98	87.21
13	1	-1	1	1	1	96.99	76.89	86.89	97.99
14*	-1	1	1	1	1	90.04	88.11	91.11	90.67
15	1	1	-1	1	1	75.66	88.66	80.23	87.12
16	-1	1	-1	1	1	75.23	83.41	96.19	81.23
17	1	0	1	-1	1	86.44	89.23	59.99	90.11
18	-1	2	1	-1	1	78.01	87.67	92.01	88.11
19	-1	-1	-1	-1	1	95.66	79.89	94.23	80.05
20*	-1	1	-1	-1	1	54.99	55.81	54.11	56.99

<sup>\*</sup>Bold indicates the run orders with desirability function greater than 0.9 and standard deviation less than 0.3

The results thereafter subjected to analysis of variance (ANOVA). The ANOVA was applied to evaluate and model the relationship between the response variable (waste generation rates (WGR (%)) and the independent variables, also to test the significance and the adequacy of the model. The efficiency of the quadratic polynomial model was articulated based on coefficients of determination ( $R^2$ ), predicted  $R^2$  and adjusted  $R^2$ . The statistical significance of the model was verified with Fisher variation ratio (F-value), the probability value (Prob > P) with 95% confidence level and adequate precision.

# 2.5. Principle of artificial neural network model

In the late 1990s, the ANN methodology was introduced to tourism forecasting [16]. ANN is a bio-inspired computational processing system akin to the vast network of brain neurons [7]. Lately, research activities in forecasting with ANN indicated that it can be a promising substitute for the conventional linear methods. The ANN is highly attractive due to their remarkable characteristics pertinent particularly to noise and fault tolerance, high parallelism, learning and generalisation capabilities, and nonlinearity [14–18].

The typical ANN architecture is organised in three distinct layers (input, one or more hidden and an output) containing nodes which are interconnected by weighted synapses. The network structure changes based on the input and output information that flows through it. The independent problem variables are represented in the input layer nodes, the nodes in the hidden layer add an internal representation of non-linear data to the network and the output layer of the ANN is the solution to the problem [16, 19].

The relationship between the output (O) and the inputs  $(I_1, I_2, I_3..., I_p)$  is represented mathematically as follows [20]:

$$O_{x} = b_{x,i} + \sum_{j=1}^{n} w_{j} f\left(\sum_{i=1}^{m} W_{ji} I_{i} + B_{oj}\right)$$
(3)

where  $O_x$  (x = 1, 2, 3, 4..., p) is the output variable;  $w_j$  and  $W_{ji}$  (j = 1, 2, 3, ..., n; i = 0, 1, 2, 3, ..., m) are connection weights; m and n represent the number of input and hidden nodes, respectively. The f corresponds to the sigmoidal activation function,  $b_{x,i}$  and  $B_{0j}$  represent the bias terms associated with each input, output and hidden layer nodes, respectively.

In this study, MATLAB R2017a software (MathWorks, Inc., USA) was utilised to predict the waste generate rates (WGR) of various classes of accommodation sectors in TRNC. A multilayer ANN architecture was utilized and bias neurons were added to each layer to avoid network collapse. The connecting weights were randomly chosen and changed through the training procedure to obtain minimised mean squared error (MSE). The developed ANN architecture was utilised to investigate the association between inputs and output (waste generation rates) as depicted in Fig. 1.

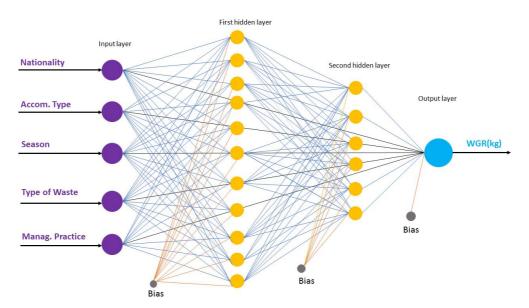


Fig. 1. Optimised ANN structure of 5–11–6–1 selected for forecasting WGR in accommodation sectors.

# 2.6. Model performance evaluation

To evaluate the prediction performance of the models, four statistical indices were applied; the hybrid fractional error function (HYBRID), standard error of prediction (SEP), mean absolute error (MAE) and correlation coefficient (R<sup>2</sup>) values were derived using the following equations, respectively:

$$HYBRID = \frac{100}{n-p} \sum_{i=1}^{n} \left| \frac{\left( w_o(t) - w_p(t) \right)^2}{w_o(t)} \right|$$
 (4)

$$SEP = \sqrt{\frac{\sum_{i=1}^{n} (w_o(t) - w_p(t))^2}{n-1}}$$
 (5)

$$MAE = \frac{1}{n} \sum_{i=1}^{n} \left| w_o(t) - w_p(t) \right|$$
 (6)

$$R^{2} = 1 - \frac{\sum_{i=1}^{n} (w_{o}(t) - w_{p}(t))^{2}}{\sum_{i=1}^{n} (w_{o}(t) - w_{o}(t))^{2}}$$
(7)

Where n is observations number,  $w_o$  is the observed values of rate of waste generation for type t, p is the number of independent parameters,  $w_o$ ' is the average of HSW generation and  $w_p$  is the predicted value HSW generation for type t. The  $R^2$  measures the closeness of the observed data to the predicted data, the MAE is a statistical quantity that measures how close predictions are to the eventual outcomes, and the SEP is a measure of the accuracy of the predictions. The smaller the value of the error indices for a specified model, the higher the prediction performance of the model [15, 16].

#### 3. Results and discussion

# 3.1. Results of MLR

The MLR analysis herein was performed using stepwise regression (SPSS 17.0, Chicago, USA). Its *p-value* was calculated for each input variable and the significant variable was identified following the criteria of having a *p-value* of  $\leq 0.05$ . The MLR was subjected to a 3-fold cross-validation procedures, and the averages of the variable estimates were utilised to obtain the regression equation for predicting generation rate of HSW. A multicollinearity was avoided in the final regression equation using a tolerance filter of 0.5:

Total WGR = 
$$-89.561 + 3.5781(A) + 13.112(B) - 4.9871(C) - 11.916(D) + 7.7812(E)$$
 (8)

where A...E symbolises the input parameters as described in Table 2. The statistical characteristics of the regression equation are represented in Table 3. As obtained, the MLR model indicates that both waste management practice (E) and accommodation type (B) are highly significant parameters followed by the season (C) which is slightly significant and influenced the generated waste quantity with  $\alpha$ -level less than 0.1.

# 3.2. Analysis of AAN model results

In the current study, 138 experimental data sets were fed into the ANN network and randomly classified. Of these, 68% of the data sets were trained, 18% were tested and the remaining 14% were validated. The three-layered feedforward neural network herein consists of *logsig* transfer function at hidden layer and a linear transfer function (purelin) at the output layer. To minimise network error, numerical overflows and achieve higher homogeneous results, the model inputs and output were normalised and scaled in the rank of 0.1 to 0.9 using Eq. (9):

$$X^* = 0.1 + \frac{X - X_{\min}}{X_{\max} - X_{\min}} 0.8 \tag{9}$$

Table 3: Statistical	characteristics	of the develor	ped MLR model
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Predicted WGR	Parameter	Parameter coefficient	T-value	α-level	Standard error
Total	Intercept	-89.56	-1.41	0.32	63.7
	A	3.578	1.89	0.56	1.89
	В	13.11	0.95	0.04	13.8
	C	-4.987	-1.25	0.08	-3.98
	D	-11.92	3.41	0.16	3.5
	Е	7.781	-0.88	0.02	-8.89
Peak season	Intercept	-29.56	-0.84	0.18	34.8
	A	2.254	1.63	0.96	1.38
	В	6.89	1.16	0.00	5.96
	C	1.855	0.77	0.07	2.39
	D	-6.365	-0.31	0.28	20.3
	Е	4.332	-0.38	0.05	-11.3
Lean season	Intercept	-59.89	5.04	0.68	-11.89
	A	1.324	1.14	0.16	1.16
	В	6.21	1.71	0.03	3.63
	C	-3.134	-0.34	0.07	9.32
	D	-5.555	1.14	0.32	-4.89
	E	3.449	0.055	0.00	62.8

T indicates statistical significance of model parameter; Acceptable  $\alpha\text{-level} = 0.1$ .

where the normalised value of the output variable is  $X^*$ , the X,  $X_{max}$  and  $X_{min}$  represent their actual, maximum and minimum values, respectively.

The connection weights of the trained ANN with the corresponding bias terms were employed to estimate the relative significance of each independent variable ( $I_i$ ) on waste generation rate (kg/day) as given in Eq. (10):

$$I_{i} = \frac{\sum_{m=1}^{m=N_{h}} \left( \left| W_{jm}^{ih} \middle/ \sum_{k=1}^{N_{i}} \middle| W_{km}^{ih} \middle| \right) \times \middle| W_{mn}^{ho} \middle| \right)}{\sum_{k=1}^{k=N_{i}} \left( \sum_{m=1}^{m=N_{h}} \left( \left| W_{km}^{ih} \middle| \right/ \sum_{k=1}^{N_{i}} \middle| W_{km}^{ih} \middle| \right) \times \middle| W_{mn}^{ho} \middle| \right)}$$

$$(10)$$

where,  $I_i$  is the relative importance of the *ith* input variable on the response; W,  $N_i$  and  $N_h$  represent the connection weights, numbers of input and hidden neurons, respectively. The subscript 'k', 'm' and 'n' is the input, hidden and output neuron, while the superscripts 'i', 'h' and 'o' represent the input, hidden and output layers, respectively.

# 3.2.1. Selection of backpropagation (BP) training algorithm

Ten BP algorithms were investigated to select the best BP training algorithm as depicted in Table 4. The highest value of the degree of correlation (R<sup>2</sup>) and the least mean square error (MSE) were used as the yardstick to select the best BP. Of all the BP algorithms examined, the Levenberg–Marquardt (LMA) BP algorithm specifically resulted in the least mean square error (0.0014) and its R<sup>2</sup> value (0.989) is closest to unity. Hence, the LMA was selected as the training algorithm in this research.

**Table 4**. Comparison of backpropagation algorithms

Backpropagation (BP) algorithm	MSE	Epoch	$\mathbb{R}^2$	Best linear equation
Fletcher–Reeves conjugate gradient BP Batch gradient descent	0.0323 0.0098	1000	0.867 0.918	y = 0.0671x + 0.0678 $y = 0.6612x + 0.0893$
Scaled conjugate gradient BP One step secant backpropagation	0.0167 0.0088	78 32	0.456 0.789	y = 0.7905x + 0.0698 $y = 0.0622x + 0.0256$
Powell–Beale conjugate gradient BP	0.0088	56	0.789	y = 0.0622x + 0.0236 $y = 0.5623x + 0.0998$
*Levenberg-Marquardt backpropagation	0.0014	11	0.989	y = 0.9017x + 0.0219
BFGS quasi-Newton backpropagation	0.0093	30	0.965	y = 0.7221x + 0.0083
Variable learning rate backpropagation	0.007	178	0.671	y = 0.9323x + 0.0044
Polak–Ribi'ere conjugate gradient BP	0.0091	32	0.379	y = 0.9011x + 0.0391
Batch gradient descent with momentum	0.0205	1000	0.881	y = 0.8312x + 0.6733

<sup>\*</sup>Bold indicates the best and selected BP

# 3.2.2. Optimisation of neurons number

To obtain well optimised ANN structure, robust networks were constructed by varying the iteration, hidden neurons, and learning rates. Our networks were trained perfectly with over 1,000 iterations and the optimal learning rate was 0.2 as listed in Table 5.

Table 5: The parameters of the optimised ANN model used in this study

Parameter	Value
Input layer neurons	5
Output layer neurons	1
Hidden layers	2
Hidden layer neurons	17
Training method	Levenberg-Marquardt backpropagation
Error goal	0.015%
Epochs	1000
Data division	Random
Momentum (mu)	0.001
Transfer function of hidden layer	Logs <i>ig</i>
Learning rate	0.2

The assessment of the MSE during training and testing for an optimum number of neurons in the hidden layers is presented in Table 6. As seen in the training set, the MSE was 0.0923 when 13 neurons were used and decreased to 0.0131 when 17 neurons were utilised. The MSE reached a minimum level and increasing the number of neurons beyond 17 does not decrease the MSE further. Hence, 17 neurons were chosen as optimum for the developed ANN topology as shown in Fig.1.

The optimised neural network model was used to predict the amount of waste generated in two different seasons (peak and lean) by considering a different type of wastes. The comparison between the ANN predictive values, CCD, MLR and the actual values are shown in Fig. 2.

Table 6: Optimisation of neuron number at hidden layer, using testing and training data set

Number of neurons	Training s	set		Testing se	Testing set			
	MAE	MSE	$\mathbb{R}^2$	MAE	MSE	$\mathbb{R}^2$		
1								
2	0.1806	0.3131	0.6679	0.0986	0.6131	0.6178		
3	0.1311	0.3094	0.9012	0.0911	0.5694	0.8611		
4	0.1155	0.2308	0.8694	0.0888	0.5308	0.7389		
5	0.0969	0.1396	0.6311	0.0814	0.4388	0.6398		
6	0.0889	0.1131	0.8332	0.0768	0.4098	0.8798		
7	0.0835	0.1094	0.5694	0.0732	0.3994	0.6873		
8	0.0811	0.1088	0.6377	0.0711	0.3768	0.7997		
9	0.0678	0.1046	0.8296	0.0689	0.3288	0.7654		
10	0.0561	0.0991	0.7156	0.0605	0.3109	0.5679		
11	0.0458	0.0934	0.8967	0.0598	0.2987	0.6899		
12	0.0449	0.0808	0.7855	0.0534	0.2855	0.6656		
13	0.0328	0.0623	0.8987	0.0511	0.2616	0.8202		
14	0.0389	0.0431	0.0934	0.0109	0.0934	0.8144		
15	0.0356	0.0334	0.0557	0.0098	0.0557	0.6098		
16	0.0298	0.0308	0.9131	0.0082	0.0198	0.7813		
17	0.0211	0.0131	0.9933	0.0067	0.0125	0.8989		
18	0.0469	0.0134	0.8131	0.0096	0.0139	0.5199		
19	0.0209	0.0308	0.8694	0.0734	0.0394	0.7656		
20	0.0668	0.0396	0.7366	0.0611	0.0108	0.8088		

<sup>\*</sup>Bold show optimum number of hidden layer neuron

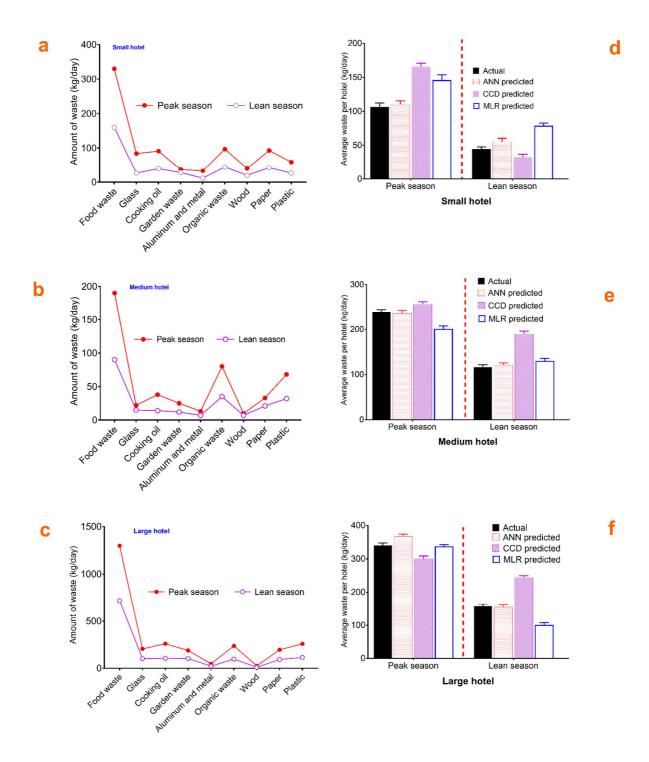
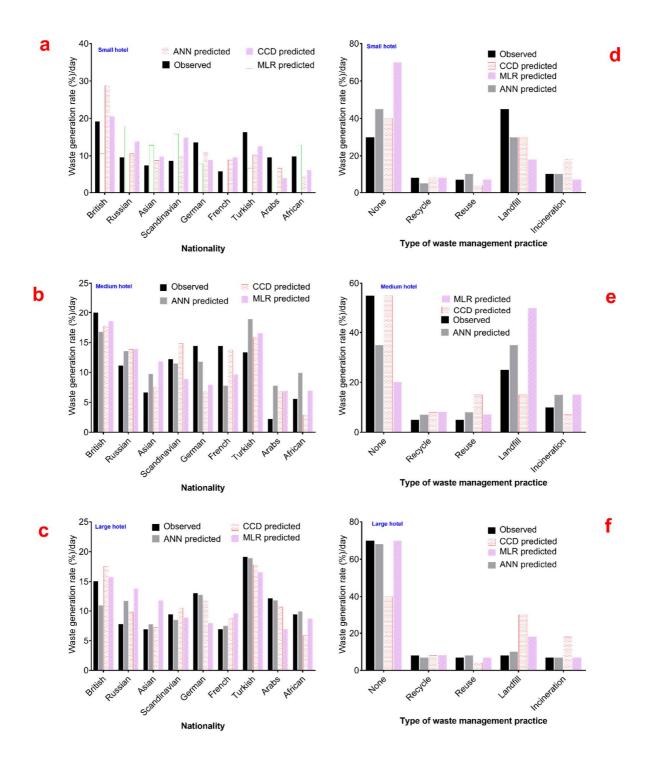


Fig.2: Type and amount of waste generated per day in each season (a), (b)(c), and actual and predicted average daily waste generated per (d) small hotel (e) medium hotel (f) large hotel

As obviously shown in Fig.2a, b, c, the food waste is the most generated waste in all the investigated facilities. In the lean season, a total of 970 kg of food waste was generated per day, while this figure increased by almost 1.9% in the peak season. The organic wastes (vegetables, milk, bread etc) are also commonly generated in all the facilities. A total of 415 kg/day of organic wastes are generated during the peak season where the large hotels account for 57%, small hotels 23.4% and medium hotels account for 19.6%. During the lean season, the organic wastes generated decreased to 178.5kg/day, however, the small hotels generated the least quantity (19.7%). The least generated waste in all the facilities appears to be wood. Only 61 kg/day of wood was generated during the peak season and 28kg/day was generated during the lean season.

The Fig. 2d, e, f, represent the average waste generated per day considering the total facility investigated. During the peak season, the average wastes generated are 106.5, 239.5 and 340.9 kg/day by small, medium and large hotels, respectively. Meanwhile, the average wastes generated decreased to about 63% during the lean season. As mentioned, the type of waste management practices in each facility has a significant influence on the waste generation rate as well as the nationality of the tourists visiting the facilities.

The nationality behaviour influences the environmental performance in each facility [21]. For instance (based on our research), hotels that have tourists from Arab countries presented with high food wastage while those from Britain presented with high water consumption and generates more organic wastes which could be attributed to lifestyle. Regarding the nationality of most tourists visiting the investigated facilities, about 33% British visited the facilities followed by Russian (18%), Turkish (16%), Scandinavian (10%), German (8%), Arabs (7%), French (5%) and African (3%).



**Fig.3**: Waste generation rate (%)/day based on tourist nationality (a), (b), (c) and based on the type of waste management practice in each facility (d), (e) and (f) during the peak season.

Fig.3a, b, c shows the observed waste generation rate (%) per day based on the tourist nationality considering peak season. In a small hotel, 19.21% waste is generated by British tourists per day (85.6kg), the Turkish tourist generated 65.8kg wastes which are 16.29 WGR (%)/day and the least waste is generated by the French tourists (5.67%) per day. A similar pattern is observed in the medium hotel, however, the Arabs generated the least waste which accounts for 2.2% WGR per day. Contrastingly, the Turkish tourists generated the highest waste in the large hotel (19.16%) followed by the British (15.1%) and the least wastes are generated by the Asian (6.9%) in a large hotel facility. This research helped to understand the pattern of visitors in each facility and range of waste generating services they subscribed to.

The waste generation rate per type of facility based on the type of waste management practices is shown in Fig. 3d, e, f. Many hotel facilities take very little action to reduce their environmental impacts, specifically, the small hotels regard their environmental responsibilities as a secondary objective [22]. In most cases, the small hotels commonly generate low quantities of waste which are unattractive to waste recycling firms since they often require specific quantities of wastes to be collected [23, 22]. In this research, the WGR/day of small hotel firms without any waste management practices is 30% while the WGR of those that engaged in landfill practice is 40% per day. 50% and 70% WGR were observed per day in the medium-sized and large hotels without waste management practice, respectively. This is largely due to their increased room occupancy and higher ranges of waste generating services compared with the small hotels.

The ANN prediction appears to be in reasonable agreement with the observed data. More deviation between the actual (residuals) and predicted values was observed in the CCD and MLR models than in the ANN model. Hence, the higher predictive capacity of the ANN can be attributed

to its universal capability to approximate complex nonlinear systems, whereas the CCD is effective if the system is restricted to second order polynomial regression [17, 24].

# 3.3.Analysis of CCD

The correlation between the response (WGR) and independent factors (Table 2) were developed using CCD of the SigmaXL software (Ver 7.0, Ontario, Canada). The standard deviation and correlation coefficient were utilised to evaluate the fitness of the models developed. The smaller the standard deviation and the closer the R<sup>2</sup> value to unity, the better the model in forecasting the response [14]. Table 7 indicates that the quadratic model was not aliased and has a comparatively low standard deviation of 3.361 and relatively high R<sup>2</sup> value of 0.9985 which is in reasonable agreement with the predicted R<sup>2</sup> (0.9966). Also, the PRESS of the quadratic equation is low (169.23), which revealed reliability and a better precision of the experimental results. Hence, the results herein implied that the quadratic model can be used to describe the relationship between the response (WGR) and the interacting variables. Hence, the codified quadratic equation after eliminating the insignificant terms is shown in Eq. (11):

Total WGR = 
$$129.5 - 8.78(A) + 45.3(B) - 0.92(C) - 1.92(D) + 58.1(E) + 0.78AB + 3.86BE - 0.89A^2 + 2.98B^2 - 2.56C^2 + 5.87E^2$$
 (11)

The obtained quadratic equation was further evaluated using ANOVA. As tabulated, the quadratic model for HSW generation rate has *F-value* of 329.55 and *P-value* of 0.0012 implying that the model is significant. For the model terms, largest *F-value* signifies the most significant effect on the response variable and the model term with *P-value* less than 0.05 is significant [25]. In this case, the significant model terms are A, B, C, E, AB, BE, A<sup>2</sup>, B<sup>2</sup> and E<sup>2</sup> while C<sup>2</sup>, BC and AE are insignificant model terms. The model term having the most significant effect on the response is B with *F-value* of 679.87. The "Lack of Fit" *F-value* of 1.76 signifies that it's not

significant relative to the pure error and there is a 65.88% chance its *F-value* this large could occur due to noise [17]. The non-significant "Lack of fit" for WGR indicated good predictability of the model.

The variability of the independent variables was evaluated, based on the results of Eq. (11), the negative value of the coefficient A (-8.78) indicates that as the nationality of the tourist's changes from 1 to 9 as coded in Table 1, the HSW generation rate decreased. Inferring that the British tourists generate more waste compared with the Arab tourists. The positive values of the coefficients indicate that these parameters had a positive effect on the HSW generation rate. For instance, the smaller hotels generate less waste as compared to the large hotels with a range of services and greater room occupancy. The interactive influence of the independent variables was investigated and depicted via the three-dimensional (3D) response surface plots. The 3D surface plots are very effective in observing the complex systems in which two or more variables are significant [26–30].

As shown in Fig.4a, the interaction between the season (C) and the type of waste management practice (E) in each facility indicates increased HSW generation rates as C tend towards the peak season (2.5) with accommodation sectors without waste management practices. Fig.4b indicates that the HSW generation rate increased from 65% to 85% in a facility without proper waste management practices, specifically with tourists in the range 1–4 (Table 1). Fig.4c shows that about 44% WGR was observed at lean season by a tourist of nationality (7–9), however, the WGR increased beyond 80% at a lean season when the tourists of nationality 1–5 occupied these facilities. Fig.4d depicts the interactive influence of accommodation type (B) and tourists' nationality (A). According to Eq. (10), AB is statistically significant (P = 0.0002 < 0.05) and the WGR increased as the accommodation type changed from small to large hotels as the tourist

nationality increased from 1 to 9. Indicating that, the WGR is higher at large hotels irrespective of the nationality of the tourist.

Table 7: Model Summary statistics and ANOVA for the regression model for WGR

Source	Std Dev.	$\mathbb{R}^2$	Adj. R <sup>2</sup>	Pred.R <sup>2</sup>	PRESS	Remark
Linear	20.93	0.5617	0.6541	0.6045	6489.65	
2FI	9.956	0.9014	0.7681	0.8988	5109.99	
Quadratic	3.361	0.9985	0.9864	0.9966	169.23	Suggested
Cubic	2.951	0.8941	0.8679	0.7899	3705.82	Aliased
Source	Sum of squares	$\mathrm{d}f$	Mean square	F-value	Prob > F	
Model	16283.54	9	1809.282	329.55	0.0012	Significant
A	738.38	1	738.38	6.5161	< 0.0001	
В	10544.33	1	10544.33	679.87	< 0.0001	
C	6318.32	1	6318.32	14.788	< 0.0001	
D	307.43	1	307.43	2.0871	0.0494	
E	189.66	1	189.66	298.34	< 0.0001	
AB	987.11	1	987.11	679.87	< 0.0001	
AC	133.68	1	133.68	14.788	0.0496	
AD	1569.56	1	1569.56	24.661	0.0586	
AE	1875.55	1	1875.55	98.343	0.3556	
BC	334.38	1	334.38	19.878	0.0001	
BD	564.99	1	564.99	3.7881	0.0589	
BE	68.55	1	68.55	4.6619	< 0.0001	
CD	348.99	1	348.99	8.3466	0.1558	
CE	167.57	1	167.57	6.8745	0.2596	
DE	1038.44	1	1038.44	1.7889	0.3856	
$A^2$	568.66	1	568.66	4.0911	< 0.0001	
$B^2$	568.77	1	568.77	8.3421	< 0.0001	
$C^2$	38.38	1	38.38	9.8731	0.6018	
$D^2$	138.55	1	138.55	14.788	0.2429	
$E^2$	1705.38	1	1705.38	150.88	< 0.0001	
Residual	1239.345	11	112.667			
Lack of fit	678.4321	8	84.804	1.758	0.6588	Not significan
Pure error	560.9128	5	112.183			<i>2</i>
Total	17522.89	20	-			

PRESS: predicted residual error sum of squares; df: degree of freedom.

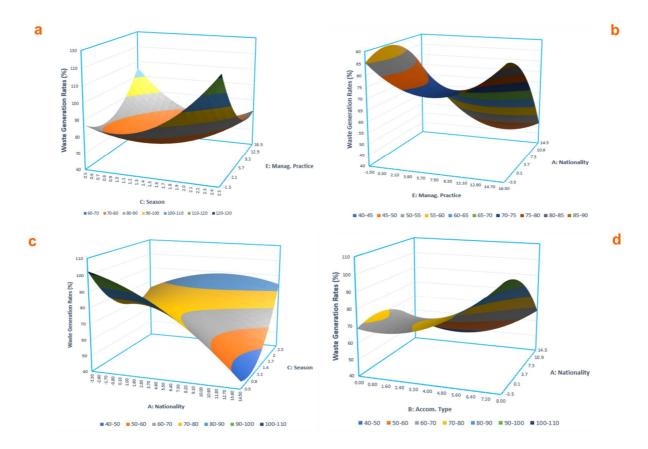


Fig. 4: Response surface plots for interactive influence of independent parameters on the WGR

3.4. Estimation of waste generated and comparison of predictive performance of models

Forecasting of HSW generation can be classified into short-term (ranging from days to few months), mid-term (few months to 2–4 years) and long-term forecasting (> 5years). Table 8 summarises the estimated total waste generated by each facility investigated and comparative predictive performance of each model. Herein, statistical analysis was performed to compare the constructed ANN, CCD and MLR models, in terms of their predictive performance, using HYBRID, R<sup>2</sup>, MAE and SEP (Eqs. 4–7; Table 8).

The ANN model shows the lowest error values and highest R<sup>2</sup> compared to the CCD and MLR models. Based on the obtained results, the ANN architecture is more reliable and accurate

in terms of predictive capability and fitting to the non-linear relationship between the variables and HSW generation rate. On the other hand, one of the most significant advantages of the CCD-based model is its ability to clarify the interactive effect of the variables on the response (WGR), which highlights its usefulness in predicting the rate of HSW generation. Hence, combining the abilities of CCD and ANN models in a hybrid fashion could result to powerful modelling and predictive model.

Table 8: Estimated total waste generated and comparison of predictive performance of models

Accommodation type	Season	Per day	Predicted for next 3 years (kg)			
• •		Observed (kg)	ANN	CCD	MLR	
Small hotel	Peak	864.1	3092.3	2292.3	2679.8	
	Lean	399.5	1848.5	1679.6	1799.5	
Medium hotel	Peak	479.5	1870.1	1822.1	1987.9	
	Lean	233.7	934.8	978.9	698.7	
Large hotel	Peak	2727.8	12275.1	11891.7	12098.5	
81	Lean	1377.3	7898.9	9873.9	88761.8	
Guesthouse	Peak	88.5	389.8	334.9	278.6	
	Lean	52.9	198.6	160.7	256.8	
Statistical parameters	ANN	CCD	MLR			
$R^2$	0.9982	0.8982	0.9054			
MAE	1.378	1.469	3.981			
SEP	2.153	4.71	9.891			
HYBRID	98.781	103.4	145.9			

# 3.5. Sensitivity analysis and relative importance of input variables

Fig. 5 shows the relative significance of the independent variables on the response (WGR) obtained from Eq. (10). It is important to stress that all the input variables had an impact on the waste

generation rates. However, the accommodation type (B) seemed to be the most influential variable on WGR, while the second most influential variable was the season (C) followed by waste management practice (E), nationality (A) and type of waste (D), respectively according to ANN. Meanwhile, the CCD and MLR tend to deviate slightly from the ANN predicted data as shown in Fig.5. The desirability function (D) was applied to select the acceptable ranking and the minimum, middle and maximum values of desirability were configured as D=0.0, 0.5 and 1.0, respectively. The desirability value closer to 1.0 means that the corresponding sensitivity analysis is highly significant to represent the actual scenario. Hence, the ranking based on the models is as follows; ANN (D=0.99)>CCD (D=0.78)>MLR (0.65). It is inferred that the ANN can be employed to simulate and predict the complex independent variable behaviour in any form of non-linearity and can effectively overcome the limitation of quadratic correlation assumed in CCD and MLR.



Fig. 5: Relative importance of input variables on WGR forecasted by ANN, CDD and MLR.

#### 4. Conclusions

This study showed that urban wastes specifically generated from hospitality facilities can be forecasted by considering measurable and effective parameters. The hospitality waste generation rates were analysed based on three categories: recyclable, general waste and food residues. ANN, CCD and MLR were employed to predict the average HSW generation rate using nationality, type of waste, season, accommodation type, and type of waste management practices as predictors. These predictors were selected based on the correlation test and Cronbach's alpha of 0.93. The results showed that 4159.9 kg (recyclable: 58.5%, general waste: 23.6% and food residues:17.9%) and 2063.4 kg (recyclable: 33.6%, general waste: 18.5% and food residues:47.9%) of wastes were generated during the peak and lean season from the 22 hospitality facilities investigated, respectively.

Importantly, the use of ANN model to predict the average HSW generation rate led to reliable results and the difference between the observed and predicted values was not statistically significant. However, the MLR model demonstrated lower prediction accuracy compared to the CCD. It was obtained that Turkish tourists generated more waste (19.16% WGR/day) in the large hotels compared with the British (15.1% WGR/day) and the Asian generated the least average wastes (20.96%) in all the facilities investigated. The findings of this study imply the need for further research to investigate the possible sources of the wastes and factors limiting the hotels from managing the waste effectively. In conclusion, the results herein are promising and would be useful in establishing a sustainable waste management plans.

**Author Contributions**: S.L.A. conducted the research and prepared the initial draft; A.A.O. designed the research methodology, analyzed the data and co-supervised the research; R.V.

applied statistical analysis; H.A. supervised the project; and all of authors contributed to the data analysis.

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