1 Article

# **Effects of Commercial Activities by Type on Social**

# **Bonding and Place Attachment in Neighborhoods**

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Abstract: Place attachment is an emotion that people experience in connection to a specific place and it is needed to maintain sustainable neighborhood community. The emotion is affected by various factors, such as experience, function, environment, and satisfaction. This study focuses on commercial structures, which are one feature that characterize the physical environments of neighborhoods. The aim of this study is to determine the effects of commercial activities in different commercial environments on social bonding and place attachment in residents. Two sites were selected for analysis due to their different commercial environments, and path analysis was used to examine the relationships among factors. The results indicate that the type of commercial environment had effects on commercial activities, including shopping frequency, and that commercial activities affected social bonding and place attachment in residents. Also, commercial activities had indirect effects on place attachment through social bonding between residents. These results suggest that the commercial environment is an important element affecting the community and place attachment of residents in neighborhoods.

**Keywords:** place attachment; commercial type; commercial activities; social bonding, physical activities

#### 1. Introduction

In light of the emotions, intimacy, and happiness that people feel in connection to their neighborhoods, there is more than functional and physical meaning to neighborhoods. The emotional ties of residents to the area in which they live can be defined as place attachment to a neighborhood. Analysis of such has been extensively addressed in looking at the emotional experiences of people and people's ties to places in terms of various factors of function and satisfaction [1-4]. Place attachment is a concept similar to residential satisfaction in terms of cognition about a physical environment, with one important distinction. If residential satisfaction is a functional evaluation of a place of residence from the viewpoint of the people living there, then place attachment is an emotional evaluation of the place of residence. In order to foster a salubrious neighborhood, it is necessary to consider not only the functional aspects of a place, but also the psychological and emotional demands of human beings. In this context, place attachment can be an important criterion of residential environment evaluation [5]. Because place attachment is formed when a person is psychologically connected to a specific place, it can be a source of relief for residents amid the rapid changes of modern urban environments.

Place attachment can be formed by various factors. In the work of Lewicka [6], which analyzed the studies of place attachment within the past 40 years, various variables including socio-demographic, social, and physical predictors are identified in place attachment. Many of the previous studies related to place attachment in neighborhoods have been conducted in terms of the influence of physical environment characteristics on place attachment in local residents [7-11]. This is because place attachment is basically an emotional bond that a person has with a place. On the other hand, some studies [4,7,9] have analyzed the influence of social bonds on place attachment, focusing on the

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social ties of residents of a neighborhood. Additional other studies [7,12,13] have investigated the influence of people's personal characteristics on place attachment.

Overall, research results show that physical environment characteristics such as place, personal characteristics of individual residents, and characteristics of social relationships between residents influence the formation of place attachment among locals. Based on these results, the focus of this study is the relationships among these various physical environment characteristics and place attachment. Beyond the influence of place attachment on individual variables, it is necessary to clarify the mechanism of the relationship of structural influence among the features of physical environments, the personal characteristics of residents, and social bonding. In order to establish the relationship between place attachment and its influencing variables, it is necessary to understand the interaction between people and place—as well as between people and people—in the physical features of neighborhoods. In this study, we focus on "activities" as a key parameter in our understanding of the relationships between the variables affecting place attachment.

From the perspective of environmental psychology, human activities arise in the context of an environment. Many studies have demonstrated the relationships between physical environment and people's activities [14-17]. If the neighborhood environment affects people's activities, and if the activities affect the level of place attachment, then it is possible to discuss which characteristics of a neighborhood environment ultimately promote place attachment. If the unique physical environment of a neighborhood increases the amount and types of activities pursued by its residents—thereby positively impacting place attachment—then physical environment characteristics stand to provide urban design implications for a salubrious neighborhood.

Among various activities that occur in a neighborhood, this study focuses on commercial activities. Commercial activities are basic, essential activities in people's daily lives. Depending on the type of commercial facility, however, the style of activities can be very different. Various types and characteristics of commercial facilities are identified based on their location, usage, and surroundings, but commercial facilities can be compared in two forms: street shops, which are located on the side streets of residential environments, and mall-type shops, describing a configuration in which shops are concentrated in specific buildings (in contrast to street shops). In terms of the commercial environment of a neighborhood, this difference in commercial form can impact the commercial activities of residents. As a result, the distinction can manifest as a difference in neighborhood activities. In a neighborhood with small shops, small quantities of goods are frequently purchased. In contrast, in a neighborhood with large marts, large amounts of goods are purchased less frequently. Also, if an individual uses a car to purchase a large quantity of goods, then the individual may have fewer opportunities for come into contact with her or his neighbors and less interaction with the neighborhood environment than by walking on foot. Thus, these differences in commercial activities may lead to differences in face-to-face opportunities among human beings. The activities of the residents in a neighborhood can be a driving force for local initiatives such as local revitalization and community spirit.

In this respect, commercial forms affect the physical activities of people and are therefore an important subject of study in terms of social bonding among residents in a neighborhood and the promotion of place attachment. Various physical elements of neighborhoods have been studied, including walkability [17,18], street connectivity [19], land-use mix [15,16], pedestrian and traffic safety [20], and recreation facilities and parks [16]. In contrast, however, few studies have focused on the physical elements of commercial activities and commercial types—one of the basic activities of people's daily lives. Indeed, there are no studies to analyze relationships among the influencing factors of place attachment, such as the effects of commercial form on people's commercial activities and the effects of commercial activities on social bonding and place attachment. Therefore, this study investigates the effects of "activities" as a function of commercial form in relation to the physical environment of a neighborhood, social bonding between residents, and place attachment.

## 2. Previous studies

#### 2.1 Place attachment

The concept of attachment can be applied to explain the relationship between human beings and the environment (that is, our interest in a specific place or community), although the concept is mainly described in terms of people's connection to other people, such as infants and parents or family and friends. Recent research has focused on attachments and so-called place attachments in terms of "friendliness to physical places" in contrast to the relationship networks between people that are emphasized in sociological research. Place attachment can be understood in two dimensions: place identity and place dependence [21]. Proshansky [22] defines place identity as "a complex pattern of beliefs, values, feelings, expectations, and preferences relevant to the nature of the physical world," which is a complex cognitive structure of a person at a specific place. Place dependence is a functional relationship with a person's residence (or other specific area) and may be explained by comparing one place with another according to individual needs. In this sense, place dependence is defined in terms of whether a particular area or facility functions in accordance with a user's activities [23].

Place attachment is a complex concept that describes the interaction of emotional or symbolic relationships, emotions that are formed in a single physical environment, and human interrelationships and feelings occurring in that particular place. In other words, place attachment shows the ways in which a place is more than just a physical environment. Place attachment arises not only from the place itself, but also from emotions due to consciousness, experience, psychological reaction, symbolism, and other complex functions of cognition that people associate with the place [24]. Thus, we can define place attachment as being caused by empirical experiences that occur when people consistently interact with a specific place. From this point of view, if the residents in a neighborhood engage in continuous visits and activities in a specific place, a positive relationship may be found between people and place in the form of place attachment.

# 2.2 Place attachment in neighborhoods

Place attachment refers to an emotional factor between people and physical spaces. In this context, research trends related to place attachment have examined personal, social, and regional differences in place attachment, together with the factors affecting place attachment. Existing research mainly deals with personal and social variables (such as race, age, and economic power), time variables (such as duration of residence and satisfaction with the local environment), and spatial characteristics. This multifactorial lens suggests the complexity of the feeling of place attachment.

It is generally accepted that levels of satisfaction with people's residential environments are highly related to place attachment [7-11]. In order to maintain place attachment, certain neighborhood environment standards must be achieved. In declining residential areas, the level of attachment of people to their place of residence will decline, and relocation will be considered due to deterioration of the quality of life [25]. Place attachment occurs mainly through neighborhood environments and in bonding with neighbors. Neighborhood satisfaction, which is a passive, direct experience—as opposed to social bonding with neighbors (which needs to be actively pursued during settlement in a new local environment or following neighborhood redevelopment)—plays an important role in the formation of place attachment [4]. In addition, place attachment has different characteristics depending on the scale of a place, such as a city versus a smaller neighborhood [2,26].

In the physical environment of a neighborhood, place attachment changes according to the personal and social characteristics of the people directly experiencing place attachment. There are differences depending on whether people reside in a home of their own, on race [7], and on whether people are indigenous or immigrants [12]. If there is a link between residents and a neighborhood wherein place attachment is formed, positive effects are noted in the neighborhood environment. Home ownership, race parity, and indigenous people inspire a sense of belonging to an area. In this respect, bonding with neighbors is an important factor in place attachment. When this bond is strong,

place attachment is positively affected [4,7,9]. On the contrary, if there is a low level of solidarity among residents and people move frequently, the formation of place attachment can be difficult [3]. To increase social bonding between neighbors, contact with neighbors and time spent together must increase. In other words, the accumulation of experience in the neighborhood is important, and experience is generally proportional to time. A variable that represents this relationship in the context of neighborhoods is duration of residence. Many studies have shown that residence period has an impact on place attachment [7,9,27,28].

In order to foster strong social bonding and place attachment among residents, residents should be active in their neighborhood, and the neighborhood environment should reflect their desires. Various features of the walking activities. Walking also positively affects resident bonding [29], and walking-friendly neighborhood conditions can improve people's sense of community [30,31]. This correlation explains the importance of a neighborhood's physical environment relative to the amount and types of activities that occur therein in the context of place attachment. Accordingly, this study aims to investigate the effects of commercial activities on social bonding by neighborhood commercial types, together with the impact on place attachment.

#### 3. Methods

## 3.1 Study Areas

Neighborhoods characterized by different types of commercial structures were selected in order to analyze the relationship between social bonding and place attachment according to commercial types. The distinction is between commercial types of street shops or a shopping mall. First, Lancry in Paris, France, was selected to represent the street shops type. The whole area is characterized by medium-rise buildings with an average of six to seven floors. On the first floors of buildings, various small shops including commercial, service, and manufacturing shops are located along the street. The upper parts of the buildings are composed of residential living spaces. Lancry is included in a grouping of 11 regions that comprise the business district of Vital'Quartier, initiated in 2004 by the Société d'Economie Mixé d'Aménagement de l'Est de Paris (SEMAEST) as part of the commercial revitalization project in Paris. It can be seen as a discrete area of residential and commercial enterprise.

Secondly, La Défense was chosen to represent the shopping mall type of commercial area (designated in comparison to the street shops type). La Défense is a representative new town in France, and has two large shopping malls (i.e., CNIT and Quaten Temps). In Paris, entrances to large shopping malls do not accord with property regulations. Thus, unlike the street shops seen in Paris, large, mall-type commercial facilities are used by residents of La Défense for various shopping activities.







Figure 1. Lancry







Figure 2. La Défense

## 3.2 Variable Settings

First, the two commercial types were changed to dummy variables (street: 1, mall: 0) to determine the effects of the commercial types. The weekly shopping frequency of residents depending on the commercial type was measured to represent levels of commercial activities (1 to 5 points). Aspects of social bonding were established as variables to determine whether bonding among residents affects place attachment, and the items were related to levels of closeness among neighbors. Place attachment variables were measured using place identity (measured by a fundamental question about the extent to which residents feel attached to their neighborhood) and place dependence, which is a functional necessity.

By definition, place attachment is affected by levels of attachment in residents to a specific place. Accordingly, neighborhood environments and place attachment have been the main subjects of previous research. In this study, the following variables were set as environmental factors in order to scrutinize environmental factors through an analytical lens. First, parameters of "satisfaction with commercial infrastructure" and "satisfaction with commercial quality" were set in terms of commercial environment satisfaction. Two variables were set to determine whether the physical features of commercial environments influence place attachment or whether qualitative factors of shops have effects on place attachment. In addition, the variable of "satisfaction with neighborhood facilities" was set in order to confirm the effects of neighborhood environments in the findings of previous research on place attachment.

# 3.3 Questionnaires and Data Collection

Questionnaires consisted of items about place attachment, social bonding, commercial satisfaction, and resident satisfaction with neighborhood facilities. The items related to place attachment and social bonding were reconstructed based on previous studies [9,11,32]. The items on commercial satisfaction and neighborhood satisfaction were constructed based on the activities and direct experiences of the residents in the neighborhoods. Complete questionnaires included five items on place identity, five items on place dependency, five items on social bonding, eight items on commercial satisfaction, and six items on neighborhood satisfaction. All of the above items were measured on a five-point scale.

A total of 164 questionnaires were collected. The questionnaires were conducted from June 26 to June 27, 2015, in Lancry, Paris, and six people were surveyed from 10am to 7pm. Of the total questionnaires, 94 were collected from residents of Lancry. On June 30, 2015, the same surveyor conducted the questionnaire among La Défense residents, collecting a total of 70 surveys. In Lancry, the questionnaire was conducted among local residents passing through the streets where the shops are located. Because the large shopping mall in La Défense is a destination commercial center, local residents in addition to people coming from distant areas to shop were potentially involved in the survey. Thus, the survey was conducted in residential areas and squares or parks in the greater La Défense area, rather than in the shopping mall itself. For accuracy of communication, the questionnaire was a non-English version conducted in French. The collected questionnaires were coded using SPSS 21 statistical software.

Table 1. Questionnaire items

Factors		Items	
	Place identity	This neighborhood is important in my life.	
		I say that I live in this neighborhood when I introduce myself.	
		If someone asks me about this neighborhood, I can answer the	
		questions.	
D1		I am proud to live in this neighborhood.	
Place		This neighborhood is special to me.	
attachment	Place dependence	This neighborhood is suitable to my line of work.	
		This neighborhood is better to live in than other neighborhoods	
		I do many activities around this neighborhood.	
		Leaving this neighborhood causes me to feel sad. I would live in this	
		neighborhood even if I had the chance to move to other areas.	
		I know the residents of my neighborhood well.	
		I have friendly neighbors to talk to.	
Socia	l boding	I have many friends in the neighborhood.	
		I attend neighborhood gatherings often.	
		I attend the event of neighborhood often.	
Satisfa	ction with	Number of shops, types of shops, necessary shops, price of products,	
com	nmerce	service of shops, type and quality of products, distance to shops	
Commercial activities		Shopping frequency	
Satisfaction with		Green space, public and cultural facilities, public transportation,	
neighborhood facilities		education services, safety, pedestrian environment	
Commercial type		Street shops-type neighborhood: Lancry	
		Mall type-neighborhood: La Défense	

Note. Place identity and place dependence items, as well as social bonding items, are in a designated order (e.g., identity 1, identity 2); Commercial type: Street shops = 1, Mall = 0

3.4 Research Design

This study focuses on the influence of commercial environment features on place attachment in residents of a neighborhood. To accomplish this, we performed the following two-step model setting process.

First, the commercial environment of a neighborhood will affect place attachment in residents. This assumes that the basic types of commercial structures in a neighborhood (e.g., street shops and mall types), satisfaction with commercial infrastructure, and commercial quality are directly related to place attachment. Second, the relationships among commercial activities, social bonding between residents, and place attachment in different neighborhoods with different commercial types will be different. The activities of people are influenced by the physical environment, and neighborhoods characterized by different commercial types—such as street shops or mall types—are likely to affect the commercial activities and levels of social bonding in an area.

As shown in Fig. 3, the model of this study is designed by combining the above two steps. First, factors related to the commercial environment (commercial types, infrastructure, and quality) will affect place attachment. Second, different commercial types affect the commercial activities and levels of social bonding and thereby have indirect effects on social bonding through commercial activities. Finally, commercial activities have direct effects on social bonding and place attachment, with indirect effects on place attachment through social bonding.

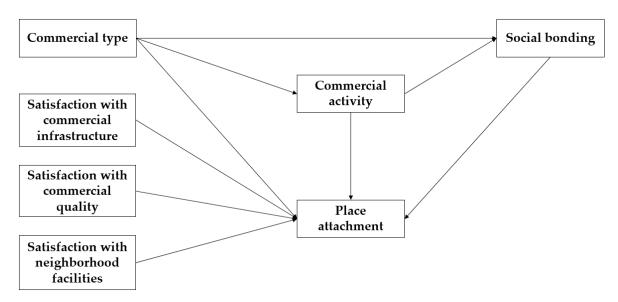


Figure 3. Research model

3.5 Data Analysis using Path Analysis

Based on the collected survey data, the following analysis process is conducted to confirm the purpose of this study. First, factor analysis is conducted based on questionnaire items to derive analysis factors. Second, correlation analysis is performed to analyze the correlation between factors and to remove factors with high relevance. Finally, analysis of the research model shown in Fig. 3 is conducted through path analysis using the Amos program.

Path analysis is a technique for explaining the causal relationships between variables in a non-experimental situation. The validity of the causal relationships between variables is examined using the collected data. The effects of any one variable on another variable are called direct effects, while the effects of one variable on one (or more) variable(s) by way of other variables are called indirect effect. The purpose of this study is to analyze direct and indirect effects of commercial environment features and commercial activities on social bonding and place attachment using path analysis based on collected data.

# 4. Results

4.1 Demographics and Factor Analysis

The demographic characteristics of the subjects were as follows. Of 164 total subjects, 87 were males and 77 were females. In terms of age distribution, the highest proportion of the sample was people in their 30s (24.4%), followed by those in their 20s (23.8%), and those in their 40s (14.6%). The highest proportion of the sample claimed a residence period of 4-10 years in a neighborhood (31.7%),

followed by 1-3 years (21.3%). In addition, 47% of the residents had lived for longer than 10 years in the neighborhood. Distribution according to site was 57.3% in Lancry and 42.7% in La Défense.

 Table 2. Demographics

Factors		Lancry	La Défense	Total
		N (%)	N (%)	N (%)
	Males	51 (54.3)	36 (51.4)	87 (53)
Sex	Females	43 (45.7)	34 (48.6)	77 (47)
	Total	94 (100)	70 (100)	164 (100)
	10s	7 (7.4)	15 (21.4)	22 (13.4)
	20s	23 (24.5)	16 (22.9)	39 (23.8)
	30s	20 (21.3)	20 (28.6)	40 (24.4)
Age	40s	17 (18.1)	7 (10.0)	24 (14.6)
	50s	16 (17.0)	4 (5.7)	20 (12.2)
	60s and over	11 (11.7)	8 (11.4)	19 (11.6)
	Total	94 (100)	70 (100)	164 (100)
	1-3 years	23 (24.5)	12 (17.1)	35 (21.3)
	4-10 years	26 (27.7)	26 (37.1)	52 (31.7)
Residence	11-15 years	13 (13.8)	16 (22.9)	29 (17.7)
period	16-20 years	16 (17.0)	10 (14.3)	26 (15.9)
	21 years	16 (17.0)	6 (8.6)	22 (13.4)
	Total	94 (100)	70 (100)	164 (100)

Factor analysis was performed twice. The first group included items related to commerce and neighborhood facilities, and the second group included items related to place attachment. The final factors are "satisfaction with commercial infrastructure" (SCI), "satisfaction with commercial quality" (SCQ), "satisfaction with 'neighborhood facilities" (SNF), "place attachment" (PA), "social bonding" (SB) (see Table 3), and "commercial activities" (CA).

Table 4 shows that the averages for the factors are different according to the site. For SNF, the value for La Défense (3.55) was higher than the value for Lancry (3.14). However, for the other factors of PA (Lancry: 3.52; La Défense: 3.04), SB (Lancry: 2.98; La Défense: 2.75), SCI (Lancry: 3.65; La Défense: 3.42), SCQ (Lancry: 3.44; La Défense: 3.23), CA (Lancry: 2.80; La Défense: 2.31), and residence period (Lancry: 13.38; La Défense: 10.54), the values for Lancry were higher than the values for La Défense. Especially, CA in Lancry (2.80) was higher than in La Défense (2.31), which means that CA can vary depending on the commercial presence.

**Table 3. Factor analysis** 

	Factor loading	Cronbach's α	
Satisfaction with	Necessary shops	.840	
commercial	Number of shops	.691	.758
infrastructure	Distance to go to shops	.683	
	Types of shops	.676	
Satisfaction with	Type and quality of products	.814	<i>(</i> 10
commercial quality	Price of products	.689	.618
	Service of shops	.654	
	Green space	.853	
Satisfaction with neighborhood facilities	Public and cultural facilities	.760	.658
neighborhood facilities	Pedestrian environment	.654	
	Place identity 5	.797	
	Place dependence 2	.765	
	Place identity 4	.764	
	Place identity 1	.758	
Duration of residence	Place dependence 3	.745	.891
	Place dependence 4	.713	
	Place identity 3	.663	
	Place identity 2	.660	
	Place dependence 5	.594	
	Community 3	.845	
C: -11 1:	Community 2	.797	770
Social bonding	Community 1	.757	.778
	Community 4	.626	

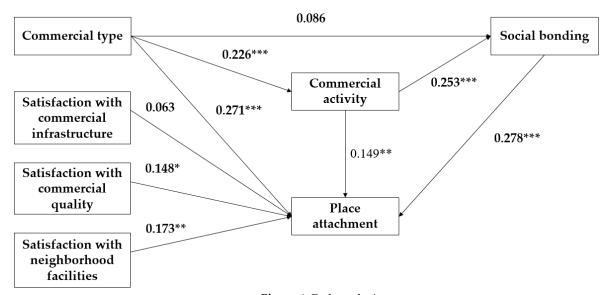
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**Table 4.** Average value of factors

Factors	Site	N	Avg.	S.D.	S.E.
Satisfaction with commercial	Lancry	94	3.65	.63087	.06507
infrastructure	La Défense	70	3.42	.76084	.09094
Catiofastion with some orginal availties	Lancry	94	3.44	.58294	.06013
Satisfaction with commercial quality	La Défense	70	3.23	.57972	.06929
Satisfaction with neighborhood	Lancry	94	3.14	.76911	.07933
facilities	La Défense	70	3.55	.69710	.08332
Conial ham din a	Lancry	94	2.98	.75956	.07834
Social bonding	La Défense	70	2.75	.83839	.10021
Disco atta dan ont	Lancry	94	3.52	.67531	.06965
Place attachment	La Défense	70	3.04	.69590	.08318
Communication	Lancry	94	2.80	1.08039	.11143
Commercial activities	La Défense	70	2.31	1.02918	.12301
Departies of social second	Lancry	94	13.38	11.51913	1.18811
Duration of residence	La Défense	70	10.54	7.25456	.86709

## 4.3 Path Analysis and Indirect Effects

Path analysis was used to examine the effects of factors. The model (p = .501, CMIN/df = 5.342, RMR = .020, RMSEA = .000, GFI = .991, NFI = .968, NFI = .968, CFI = 1.000) in Fig. 4 shows the results. Commercial type had a positive effect on CA ( $\beta$  = .226, p < .01) and PA ( $\beta$  = .271, p < .01) but did not have a relationship with SB. Commercial activities (CA) had a significant relationship with SB ( $\beta$  = .253, p < .01) and PA ( $\beta$  = .149, p < .05), and SB positively affected PA ( $\beta$  = .278, p < .01). Additionally, SCQ ( $\beta$  = .148, p < .01) and SNF ( $\beta$  = .173, p < .05) had effects on PA, and SCI did not have a significant relationship with PA.



**Figure 4.** Path analysis

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Table 5 shows the indirect effects of CT through CA on PA and SB and of CT through SB on PA. Analysis was conducted with two-tailed significance in Amos. First, the value of the indirect effect of the path of CT -> CA -> SB was .057 (p < .01), which was significant. Also, the value of the indirect effect of CT -> CA -> PA was .074 (p < .05). Lastly, the value of the indirect effect in the path of CT -> SB -> PA was .70 (p < .01), which was statistically significant.

**Table 5.** Analysis of indirect effects

	Direct effects	Indirect effects	Total effects
CT> CA> SB	.086	.057***	.144
CT> CA> PA	.271	.074**	.345
CA> SB> PA	.149	.070***	.220

\*p < 0.1, \*\*p < 0.05, \*\*\*p < 0.01

#### 5. Discussion

Previous studies have mainly focused on satisfaction of residents with a specific place in terms of the relationship between neighborhood environment and PA. In contrast, this study finds that CT, which is the physical form of certain distinguishing characteristics in a neighborhood, affects the activities of people and thus positively affects SB and PA. Place attachment (PA) refers to the emotions that a person has in connection to a specific place and his or her experience of activities therein. Accordingly, it was necessary to discuss not only people's primary satisfaction with the physical space, but also whether the characteristics of the physical environment led to certain types of human activity, thereby affecting level of PA. Therefore, this study analyzed the CT and CA, as well as SCI and SCQ as influencing factors of place attachment. The results are as follows.

First, the SCI of the neighborhood was not significant, but the SCQ was positively significant among residents. Satisfaction with commercial infrastructure (SCI) is composed of variables including the number of necessary stores (meaning the number of stores that sell items necessary for daily living), accessibility, number of stores, types of stores, and other variables, and the factor can be regarded as an indication of the physical environment of local commerce. The function of commercial facilities located in a neighborhood is to provide basic goods necessary for daily life. The two sites herein, Lancry and La Défense, have basic infrastructure for neighborhood commerce. Therefore, rather than the commercial infrastructure, the qualitative satisfaction of the goods offered by the shop, friendly service, and price influence the formation of place attachment.

Second, analysis of neighborhood CT by street shops and mall type supports our analysis of the study objective herein. It was confirmed that CT affects the CA of residents. This finding is confirmed in part through the higher value of CA of residents in the neighborhood with street shops than in the neighborhood with malls. From the standpoint of neighborhood design, this result shows that different types of commercial structures can produce different patterns of daily life in neighborhood residents. In a neighborhood with street shops, with a high shopping frequency, CT acts as a factor that to increase opportunities among residents to meet with one another relative to these opportunities in neighborhoods with other commercial features. Therefore, it is expected that SB will increase in neighborhoods with street shops as well as the promotion of local affection among residents. This expectation is supported by the finding that CA has a positive effect on SB. Increased levels of activity lead to the accumulation of neighborhood experiences with other residents, which leads to the formation of bonds between locals and place attachment.

Finally, the most important factor in this study is the "activities" element. The results show that increased SB of residents is due to the CA of residents, which depends on the CT of neighborhoods. While the CT does not directly affect SB, the factor is influenced by the parameters of CA. As a result of this study, we see that SB ultimately positively affects residents' PA to a neighborhood. The reason

why SB is important in PA is not only the feelings of attachment that people have to a specific place, but also because the emotions felt by people identifying as members of a community through their relationships with neighbors is a factor in the formation of PA. The results show that SB has the greatest direct effect on PA ( $\beta$  = 0.278). Further, the mediating effects between CA and PA show the importance of SB in PA.

# 6. Conclusion

The results of this study confirm that CT and CA among people in neighborhoods are influencing factors in the SB and PA of local residents. Based on the results of the study, two measures could be proposed as measures to increase place attachment in locals for sustainable neighborhood environments. The accumulation of experiences in places and bonding among local people are the methods whereby place attachment is formed. These are items that can be promoted based on the activities of residents in a neighborhood. In particular, this study analyzes the daily activities of residents in terms of their commercial activities, which provides implications for community and neighborhood design with regard to commercial features. The commercial environments of neighborhoods and the commercial activities occurring therein are basic activities in the daily lives of people. Until now, the focus on commercial features in urban design and neighborhood environments has been solely on physical quality and satisfaction. However, the results of the study demonstrate that the commercial environment is not simply a place to facilitate purchase transactions among residents. The commercial environment is an important factor that increases bonding among the people in neighborhoods and strengthens the attachment of locals to their place.

In order to promote the commercial activities of residents in neighborhoods, it is necessary to design neighborhoods that consist of small-scale stores rather than large-scale mall-type stores. However, current commercial spaces are becoming larger than ever. As a result of the decline of small-scale stores—a potential place for interaction and communication among locals—opportunities for exchange activities among residents have decreased. In addition, when small-scale merchants are replaced by large shopping malls, independent stores with diverse personalities tend to disappear. Over time, the unique characteristics of each trade will be replaced by the uniformity of commercial franchises. From the point of view of residents, favorite shops are disappearing, and there are fewer places where they want to go. This can have a negative impact on the formation of place attachment, as the appealing features of neighborhood local commerce are lost.

In order to create neighborhoods that people want to live in, place attachment via social bonding should be strengthened, and urban design that increases the activities of residents in neighborhoods should be reflected. From this point of view, this study suggests that small commercial spaces, such as street shops, are more effective than large malls in enhancing local attachment.

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