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[Siti Maisarah Jamal](#) \*

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*Article*

# Navigating the AI Employment Landscape: Strategies for Workforce Readiness and Inclusive Growth in Malaysia

Siti Maisarah Binti Jamal

Faculty of Social Sciences and Humanities, University Malaysia Sabah; siti\_maisarah\_ba21@iluv.ums.edu.my

**Abstract:** The dynamic landscape of AI adoption and its impact on employment in Malaysia demands a multifaceted approach to navigate the challenges and harness the opportunities presented. While the government's commitment to fostering AI adoption through initiatives like the National AI Framework and the Malaysia Digital Economy Blueprint is commendable, it is imperative to address concerns regarding job displacement and ensure inclusive growth. This study identifies the pressing research problem of workforce readiness for the AI-driven future, emphasizing the need to explore strategies for reskilling and upskilling affected workers. By employing critical lenses such as Marxist, feminist, and postcolonial perspectives, scholars highlight the power dynamics and societal implications inherent in AI deployment, guiding the development of policies and interventions that prioritize workers' interests and address social inequalities. Moving forward, a comprehensive approach combining policy interventions, educational reforms, and inclusive strategies is essential to maximize the benefits of AI adoption while mitigating its potential risks. Longitudinal studies, interdisciplinary research, and comparative analyses will further advance our understanding and inform evidence-based policymaking in this evolving field. Ultimately, by prioritizing workforce preparedness, social equity, and sustainable development, Malaysia can position itself as a leader in the AI-driven global economy, fostering a resilient, inclusive, and prosperous society for all.

**Keywords:** AI; employment; Malaysia; workforce; economic

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## Introduction

Malaysia has been actively embracing AI and other emerging technologies to drive economic growth and improve productivity across various sectors. Initiatives such as the National AI Framework and the Malaysia Digital Economy Blueprint underscore the government's commitment to fostering AI adoption. However, alongside the opportunities presented by AI, concerns about its potential impact on employment loom large. The challenge lies in ensuring that the workforce is adequately prepared to harness the benefits of AI while mitigating the risk of job displacement and fostering inclusive growth.

## Research Problem

One pressing research problem in the realm of AI and employment in Malaysia revolves around the readiness of the workforce for the AI-driven future.

Investigating the extent to which AI adoption in Malaysia is displacing traditional jobs and exploring strategies for facilitating the reskilling and upskilling of affected workers. This includes identifying the industries and occupations most susceptible to automation, assessing the feasibility of transitioning displaced workers to new roles, and evaluating the efficacy of government-led retraining initiatives and lifelong learning programs.

## Research Question

How does the current educational and vocational training infrastructure in Malaysia align with the emerging skill requirements in AI-driven industries, and what strategies can be implemented to bridge the gap and ensure that the workforce is adequately prepared for the evolving job landscape?

What are the primary industries and occupations in Malaysia most vulnerable to job displacement as a result of AI adoption, and what targeted interventions and policy measures can be developed to facilitate the smooth transition of affected workers into new roles or industries, while minimizing socioeconomic disruptions and promoting inclusive growth?

## Research Objective

The objective of this study is to assess the alignment between the current educational and vocational training infrastructure in Malaysia and the emerging skill requirements in AI-driven industries, with the aim of identifying strategies to bridge the gap and enhance the preparedness of the workforce for the evolving job landscape.

The objective of this study is to identify the primary industries and occupations in Malaysia most susceptible to job displacement due to AI adoption, and to propose targeted interventions and policy measures aimed at facilitating a seamless transition for affected workers into new roles or industries. Additionally, the study aims to minimize socioeconomic disruptions and promote inclusive growth by evaluating the effectiveness of these interventions in fostering workforce resilience and ensuring equitable access to opportunities in the evolving job market.

## Literature Review

The study of AI and employment from a critical perspective involves examining power dynamics, social inequalities, and the implications of technological advancements on the workforce. Critical theories, such as Marxist, feminist, and postcolonial perspectives, provide lenses through which to analyze how AI adoption shapes labor relations, exacerbates existing inequalities, and influences policy responses.

### *Marxist Perspective*

From a Marxist viewpoint, AI adoption in Malaysia can be seen as reinforcing capitalist structures of exploitation and alienation. As AI technologies automate tasks previously performed by laborers, workers may face job displacement and downward pressure on wages. The concentration of AI ownership among corporations may also lead to increased profit extraction at the expense of labor rights. Critical scholars employing Marxist theory would interrogate the distribution of benefits and burdens associated with AI adoption and advocate for policies that prioritize workers' interests.

### *Feminist Perspective*

A feminist analysis of AI and employment in Malaysia highlights gender disparities in access to and impact of AI-driven opportunities. Women are often underrepresented in STEM fields and may face additional barriers in accessing AI-related education and training programs. Moreover, AI algorithms can perpetuate gender biases in hiring and promotion practices, further marginalizing women in the workforce. Feminist scholars would emphasize the need for gender-sensitive policies that address these inequities and promote women's participation and leadership in AI-driven industries.

### *Postcolonial Perspective*

From a postcolonial perspective, the adoption of AI technologies in Malaysia intersects with historical legacies of colonialism and neocolonial economic relations. The globalization of AI may exacerbate economic dependencies and reinforce patterns of exploitation within the global division

of labor, with Malaysia potentially relegated to a subordinate role in the AI value chain. Postcolonial scholars would scrutinize the implications of AI adoption for national sovereignty, cultural identity, and economic development, advocating for policies that empower local communities and foster equitable partnerships in AI innovation.

#### *Past Studies*

Past studies on AI and employment in Malaysia have provided valuable insights into the challenges and opportunities presented by technological change. Research has examined the impact of automation on specific industries, such as manufacturing, logistics, and customer service, highlighting the potential for job displacement and the need for workforce reskilling. Studies have also investigated the role of government policies and industry initiatives in promoting AI adoption and supporting affected workers, with varying degrees of success. However, gaps remain in understanding the broader societal implications of AI adoption, including its effects on income inequality, social cohesion, and democratic governance.

#### **Recommendation & Future Research Agenda**

To effectively address the complex intersection of AI adoption and employment in Malaysia, a multi-faceted approach is required, combining policy interventions, educational reforms, and inclusive strategies aimed at fostering resilience and equitable access to opportunities in the evolving job market.

First and foremost, it is imperative to assess the alignment between the current educational and vocational training infrastructure and the emerging skill requirements in AI-driven industries. This entails a comprehensive evaluation of existing curricula, training programs, and certification mechanisms to identify gaps and mismatches in skill provision. Collaborative efforts between educational institutions, industry stakeholders, and government agencies are essential to ensure that curricula are updated regularly to reflect evolving technological trends and industry demands. Furthermore, initiatives to promote digital literacy and computational thinking from an early age can help cultivate a future-ready workforce capable of adapting to rapid technological advancements.

Simultaneously, targeted interventions are needed to support workers at risk of job displacement due to AI adoption. By identifying the primary industries and occupations most vulnerable to automation, policymakers can develop tailored reskilling and upskilling programs aimed at facilitating the transition of affected workers into new roles or industries. These programs should prioritize inclusivity and accessibility, ensuring that marginalized groups, including women, ethnic minorities, and individuals from rural areas, have equitable access to training opportunities. Additionally, efforts to promote lifelong learning and continuous skills development are crucial to enable workers to remain competitive in the ever-changing job market.

In parallel, it is essential to address the broader societal implications of AI adoption, including its impact on income inequality, social cohesion, and democratic governance. Critical perspectives, such as Marxist, feminist, and postcolonial theories, offer valuable insights into the power dynamics and structural inequalities inherent in the deployment of AI technologies. By interrogating the distribution of benefits and burdens associated with AI adoption, policymakers can design policies that prioritize the well-being of workers and mitigate the exacerbation of existing social disparities. Moreover, efforts to foster local innovation ecosystems and empower communities to participate in AI development can help mitigate the risks of economic dependency and promote sustainable development.

Looking ahead, future research in the field of AI and employment in Malaysia should focus on several key areas to advance our understanding and inform evidence-based policymaking. Firstly, there is a need for longitudinal studies to track the long-term impact of AI adoption on employment dynamics, income distribution, and social mobility. By monitoring trends over time, researchers can identify emerging challenges and opportunities and evaluate the effectiveness of policy interventions in addressing them. Secondly, interdisciplinary research that integrates insights from economics, sociology, political science, and computer science is essential to capture the multifaceted nature of

the relationship between AI and employment. By adopting a holistic approach, researchers can generate comprehensive analyses that account for the complex interplay of technological, economic, and social factors shaping labor markets. Finally, comparative studies that benchmark Malaysia's experiences against those of other countries can provide valuable lessons and best practices for policymakers seeking to navigate the challenges of AI adoption while maximizing its benefits for society as a whole.

In conclusion, addressing the challenges and opportunities presented by AI adoption in Malaysia requires a coordinated and inclusive approach that prioritizes workforce preparedness, social equity, and sustainable development. By investing in education and training, supporting affected workers, and fostering inclusive innovation ecosystems, Malaysia can harness the transformative potential of AI to create a more resilient, inclusive, and prosperous society for all.

## Conclusions

In conclusion, the intersection of AI adoption and employment in Malaysia presents a complex landscape fraught with challenges and opportunities. As Malaysia embraces AI and other emerging technologies to drive economic growth and enhance productivity, it is crucial to ensure that the workforce is adequately prepared for the transformative changes ahead. The government's commitment to fostering AI adoption through initiatives like the National AI Framework and the Malaysia Digital Economy Blueprint is commendable, but it must be accompanied by comprehensive strategies to mitigate the potential risks of job displacement and foster inclusive growth.

The research problem highlighted the pressing need to assess the readiness of the workforce for an AI-driven future, emphasizing the importance of investigating the impact of AI adoption on traditional jobs and exploring strategies for reskilling and upskilling affected workers. Through a critical lens encompassing Marxist, feminist, and postcolonial perspectives, scholars have underscored the power dynamics, social inequalities, and broader societal implications inherent in the deployment of AI technologies. This critical analysis informs the development of policies and interventions aimed at prioritizing workers' interests, addressing gender disparities, and empowering local communities.

Moving forward, a multi-faceted approach combining policy interventions, educational reforms, and inclusive strategies is essential to address the challenges posed by AI adoption while maximizing its benefits for society. This approach entails assessing the alignment between educational and vocational training infrastructure and the skill requirements of AI-driven industries, developing targeted interventions to support workers at risk of displacement, and addressing broader societal implications such as income inequality and democratic governance. Additionally, future research should focus on longitudinal studies, interdisciplinary research, and comparative analyses to advance our understanding and inform evidence-based policymaking in this evolving field.

In essence, by prioritizing workforce preparedness, social equity, and sustainable development, Malaysia can leverage the transformative potential of AI to create a more resilient, inclusive, and prosperous society for all. The recommendations and future research agenda outlined in this study provide a roadmap for policymakers, researchers, and stakeholders to navigate the complexities of AI adoption and employment, ensuring that Malaysia emerges as a leader in the AI-driven global economy.

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